

What is WaterWorks?

WaterWorks is a voluntary contribution program initiated by Saint Paul Regional Water Services (SPRWS) and administered jointly by SPRWS and Community Action Partnership of Ramsey & Washington Counties.

Under the *WaterWorks* program, assistance will be limited to a maximum of \$300 per recipient annually, subject to fund availability.

To be eligible for assistance, families must:

- Be in financial crisis
- Qualify under Minnesota state median income guidelines from the US Department of Health and Human Services (HHS)
- Have had the water service terminated or be in danger of termination

Your generous contribution to *WaterWorks* will assist low-income families with paying their water and sewer bills.

For more information about *WaterWorks*, contact SPRWS Customer Service at 651-266-6350.

Account Information

Contributions to *WaterWorks* can be made either on an ongoing, regular basis or with a one-time gift. Indicate your preference by filling out the following information.

Return it with your bill or mail it to:
1900 Rice St., Saint Paul, MN 55113.

You can also scan it and email it to us at:
waterinquiries@ci.stpaul.mn.us

You can also fill out this form online at
www.stpaul.gov/waterworks.

Name

Account No.

Customer No.

Service Address

City, State, Zip Code

Phone number

Contribute to WaterWorks

Please add:

An ongoing contribution of:

\$3 \$5 \$10 \$15

other \$_____ to my monthly/quarterly bill.

OR

A one-time contribution of:

\$10 \$15 \$25 \$50

other \$_____ to my next water bill.

The amount will show up on your water bill as a line-item with the name *WaterWorks* one-time contribution.

OR

I am submitting a check for \$_____ as a one-time contribution. Do not add the amount to my water bill.



Water is essential



How many times do you use tap water in a day? We use it for drinking, cooking, washing clothes, taking showers and baths, flushing toilets, and watering plants and gardens.

Most of us take our water for granted—we just turn on the tap, and the water flows. Yet, when low-income families are unable to pay for their water service, going without it may become a reality.

You can help.

By contributing to *WaterWorks*, you can assist people in need by keeping the water flowing to their homes.



SPRWS and Community Action

Saint Paul Regional Water Services

SPRWS serves approximately 435,000 residents of Saint Paul and several surrounding communities.

The utility is governed by the Board of Water Commissioners and is entirely self-supporting.

Operating revenues are obtained solely through the sale of water and payment for services provided to other entities; no taxes are used to support the water utility.

Community Action Partnership of Ramsey & Washington Counties

450 Syndicate Street North
Saint Paul, MN 55104
651-645-6470
www.caprw.org



Community **Action**

Community Action is a non-partisan, locally-run, private non-profit. Its mission is to mobilize community resources to reduce poverty.

Community Action programs include:


- Utility bill assistance, energy audits & weatherization services
- Financial independence programs
- Head Start & Early Head Start child development
- Civic engagement & leadership development

2019

Water Works



WaterWorks is a Saint Paul Regional Water Services initiative to assist low-income customers with water and sewer costs.

It is administered jointly by SPRWS and Community Action Partnership of Ramsey & Washington Counties.  Community **Action**



1900 Rice Street
Saint Paul, MN 55113
www.stpaul.gov/water
651-266-6350