

## **City of Saint Paul Residential Permit Parking Program Frequently Asked Questions      1/26/12**

**All general questions please call or visit Traffic Operations.**

Traffic Operations  
899 Dale St N  
St Paul, MN 55103  
Phone: 651-266-9777  
Fax: 651-266-9765

**How do I get to Traffic Operations at 899 Dale St N?**

From 94 go north on Dale. From 35E go west on Maryland and go south on Dale. It is on the west side of Dale between Minnehaha and Como. There is a sign in the median that points the direction. Take the driveway down thru the fence and into the parking lot. The building is just north of gas pumps. Free parking is available.

**What hours is the office open?**

Traffic Operations is open for business from 8:00am to 4:30pm.

**I just moved in, what's next?**

Only residents living in permit areas can obtain permits. Call Traffic Operations at 651-266-9777 to determine if you are in a residential permit parking area and eligible to purchase permits.

**How much do the permits cost?**

Residential Permit (area 2 or vehicle sticker) \$10.00, Visitor Permit \$10.00,  
Special Event Permit \$1.00.

**Where do I display my permits?**

Area 2 and Visitor Permits go on the dash board, driver's side, visible for parking enforcement.

Vehicle Stickers go on the outside of car, put on a driver's side window closest to the rear of the car.

Special Event Permits hang on the rearview mirror.

**Where does the permit go on my truck?**

Place the sticker on the driver's side window, bottom right of window.

**Where does the permit go on my motorcycle?**

On the windshield, bottom right, or left side of gas tank, visible from street when parked.

**I'm having a party or get together and don't have enough permits, what will all my guests do?**

You will need Special Event Permits. Single day hang tags can be purchased for \$1.00 each. Call Traffic Operations at 651-266-9777 for more details.

**The previous resident left their permits behind, can I use them?**

No, those permits are now invalid and using them could result in a ticket.

**I moved within the same area, can I use my old permits?**

No, you must reapply in person, providing proof of identity, residency and car ownership, if necessary, and new permits will be issued.

**Can I buy a permit for my roommate?**

No, all NEW applicants must apply in person.

**My car was in an accident, how do I get a new permit?**

To obtain a \$1.00 replacement permit, first, if you still have access to the car peel permit off with razor blade and submit pieces to the permit office. Second, provide a notarized statement with name, address, vehicle information and reason why you need a new permit. Or, if you have not reached your permit limits, a new permit can be purchased for \$10.00.

**Can I get another permit for a recently purchased vehicle?**

Yes, as long as you have not yet reached your permit limits. Cost is \$10.00.

**What if I find my lost permit after purchasing a replacement?**

Please return the newly found lost permit to our office. They are no longer valid and could result in a ticket.

**I don't live there but I own the home and do the maintenance, can I get a permit?**

Most of the areas allow for non-residential owners to obtain permits. Please call Traffic Operations at 651-266-9777 for more details.

**I'm a contractor, can I get a permit?**

No, the resident will have to provide you with a Visitor or Special Event Permit. Or if your vehicle is a clearly marked commercial vehicle, then you don't need a permit.

**I'm a Homecare Provider, can I get a permit?**

No, the resident will have to provide you with either a Visitor or Special Event Permit.

**I'm a Realtor, can I get a permit?**

No, the resident has to provide you with either a Visitor or Special Event Permit, unless the owners/residents are not in town.

**I'm having an Estate Sale, can I get a permit?**

No, the resident has to provide you with either a Visitor or Special Event Permit, unless the owners/residents are not in town. We can provide a no parking area in front of the house to create a pick up/drop off zone. Please contact Traffic Engineering at 651-266-6200.

**I own my own business, can I get permits for myself and my employees?**

No, businesses and their employees are not eligible for permits.

**I commute everyday to work or school, can I get a permit?**

No, only residents living in the area are eligible to get permits.

**Where can I park if I don't have a permit?**

Do not park on streets with signs that may say "No Parking Except by Permits." Normally, going into the neighborhood 2-4 blocks away can get you to parking outside of a permit area.

**I live across the street from or next to an apartment building. Can I get permit parking to prevent residents from apartments from parking in front of my house?**

No, the apartment building is also considered residential. They would be able to petition to receive permits just like a single family home. Only residential units can petition for and get permits.

**How do I add or subtract from an existing permit parking area?**

Talk to your neighbors. Talk to your district council. A public informational meeting may be held with the affected area first. Traffic Engineering will conduct a parking survey in the area. A petition form prepared by the City of Saint Paul, must be circulated by you, containing the new parking regulations and the new blocks. Whole block faces are encouraged, but a partial block can be added if the permit area begins or ends at an intersection. The petition must be approved by at least 75% of property owners. If the petition is valid a public hearing must be scheduled where the City Council can pass the new resolution for permit parking. Then the signs will be installed approximately 30 days after the public hearing. During those 30 days any and all affected residents can purchase permits. Please call Traffic Engineering 651-266-6200 for more details.

**How do I start a new permit parking area?**

Talk to your neighbors. Talk to your district council. A public informational meeting will be held with the affected area first. Traffic Engineering will conduct a parking survey in the area. The neighborhood boundaries and parking regulations need to be considered. A petition form prepared by the City of Saint Paul, must be circulate by you, containing the new parking regulations and the new blocks. The new area must have at least 8 block faces to be considered. The petition must be approved by at least 75% of property owners. If the petition is valid a public hearing must be scheduled where the City Council can pass the new resolution for permit parking. Then the signs will be installed approximately 30 days after the public hearing. During those 30 days any and all affected residents can purchase permits. Please call Traffic Engineering 651-266-6200 for more details.