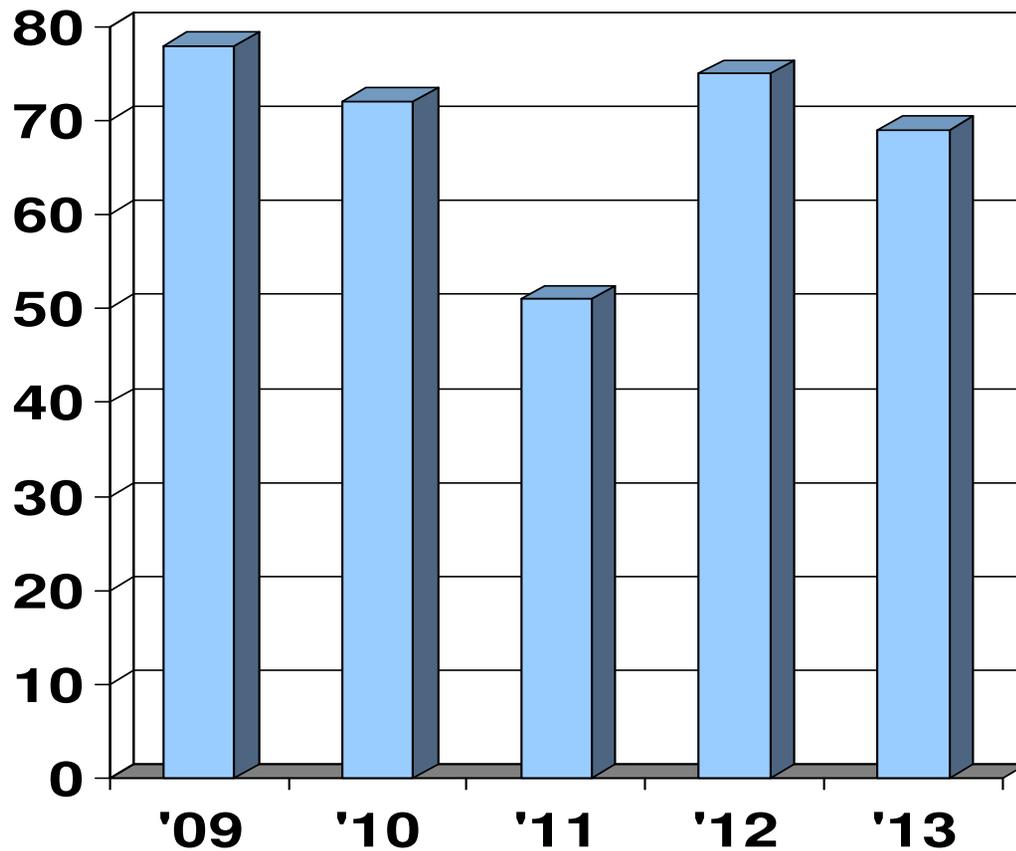
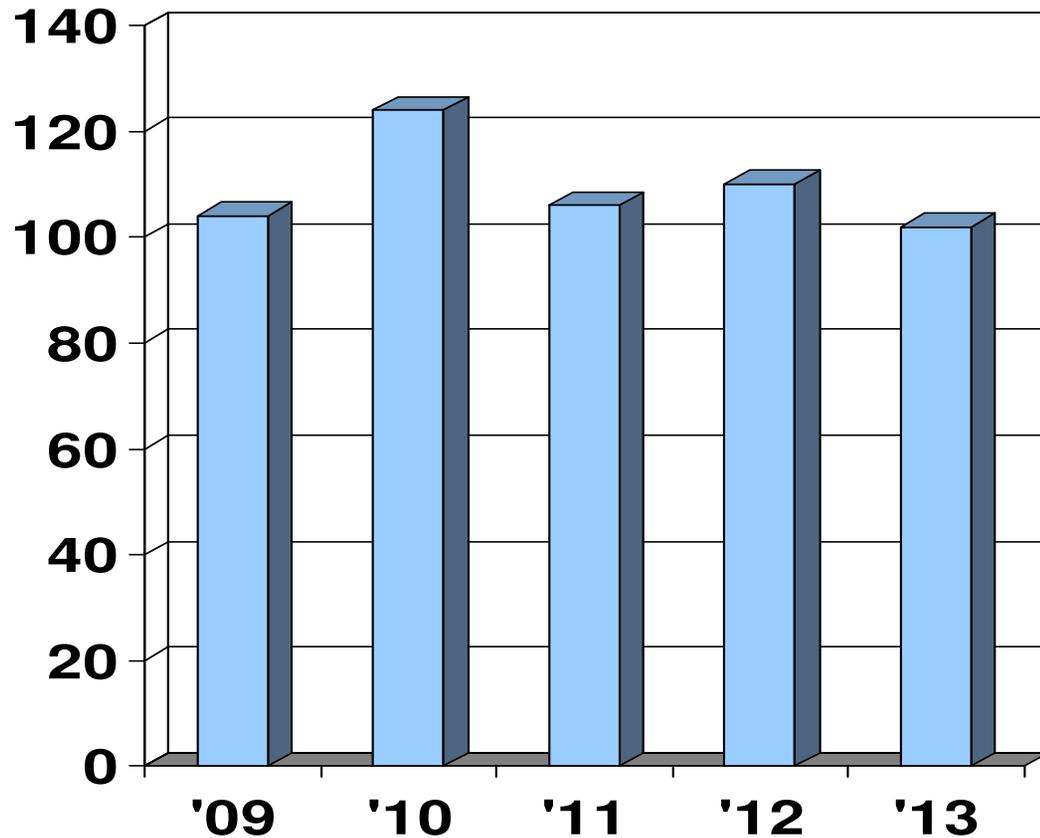


# NUMBER OF ZONING VARIANCES AND APPEALS BEFORE THE BOARD OF ZONING APPEALS



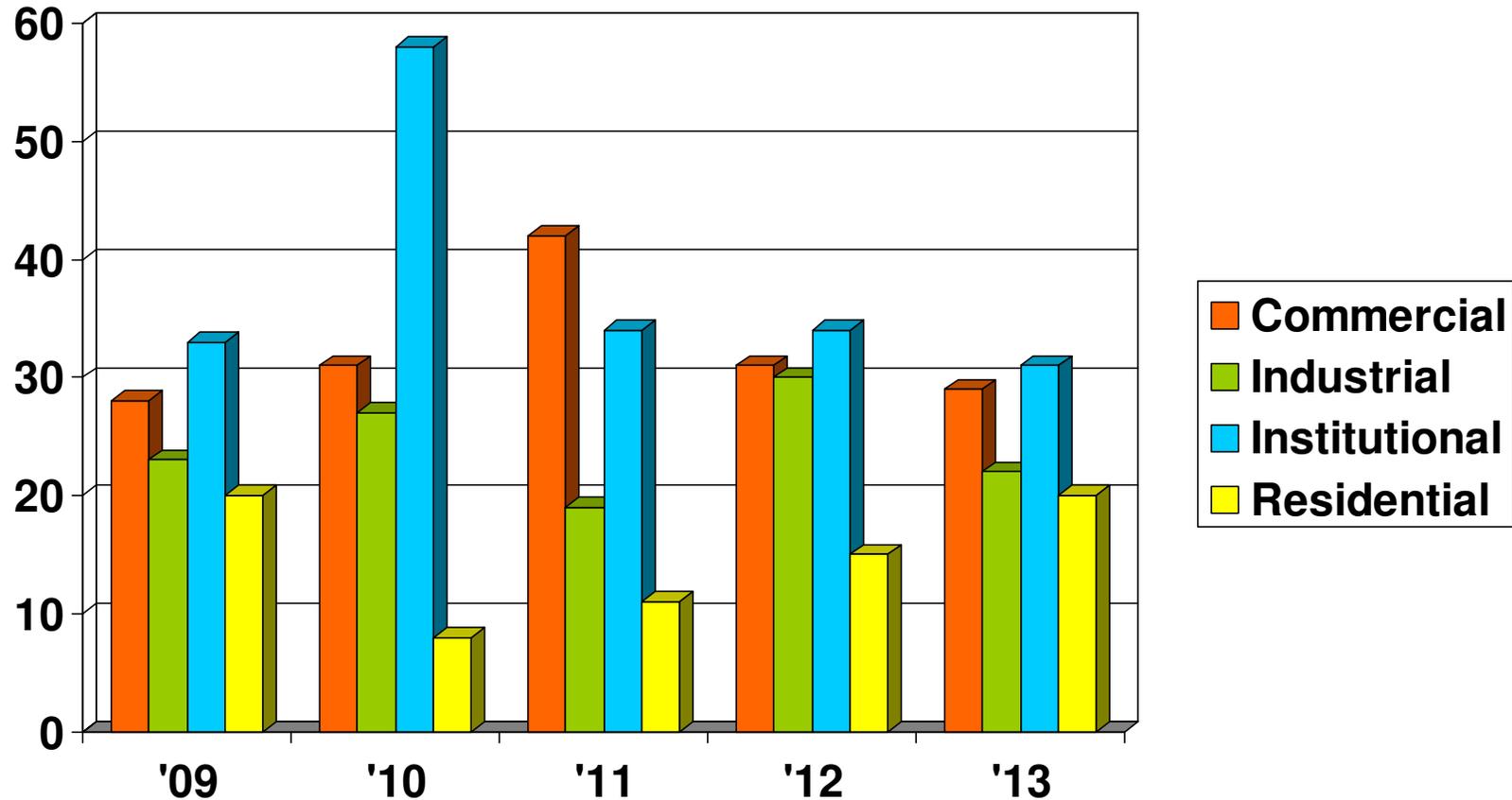
- The average number of variance and appeal cases processed over the past five years is 69. The number of cases in 2013 was 69, right on average.
- The types of variance cases in 2013 were for:
  - New/additions to residential uses - 41%
  - Signs – 23%
  - Parking – 20%
  - Garages/accessory structures - 13%
  - Floor area ratio – 1%
  - Administrative review – 1%
- There were 7 appeals of BZA decisions to the City Council in 2013.

# NUMBER OF SITE PLAN REVIEWS PROCESSED

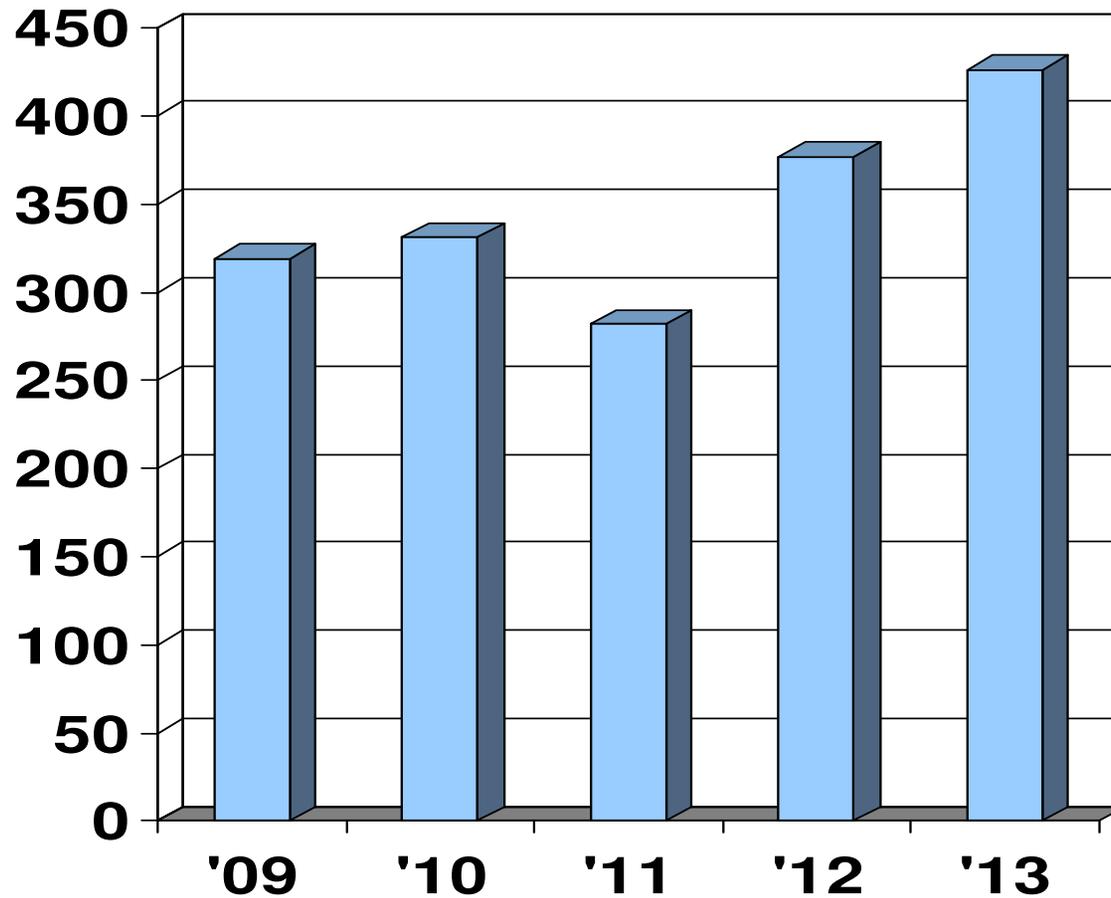


- The average number of site plan cases processed over the past five years is 109. The number of cases in 2013 was 102.
- The types of site plan review cases for 2013 were for:
  - Commercial - 28%
  - Institutional - 30%
  - Industrial - 22%
  - Residential – 20%
- Three site plan review cases were reviewed by the Planning Commission.

# TYPES OF SITE PLANS PROCESSED

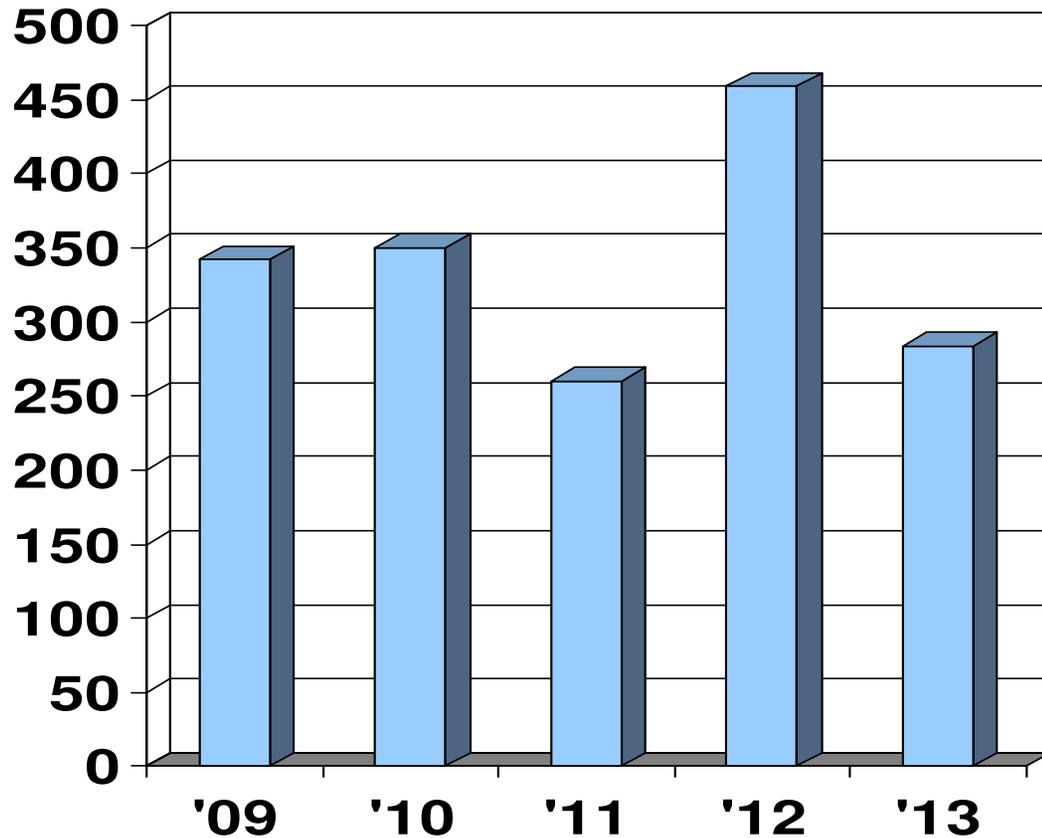


# NUMBER OF SIGN PERMITS PROCESSED



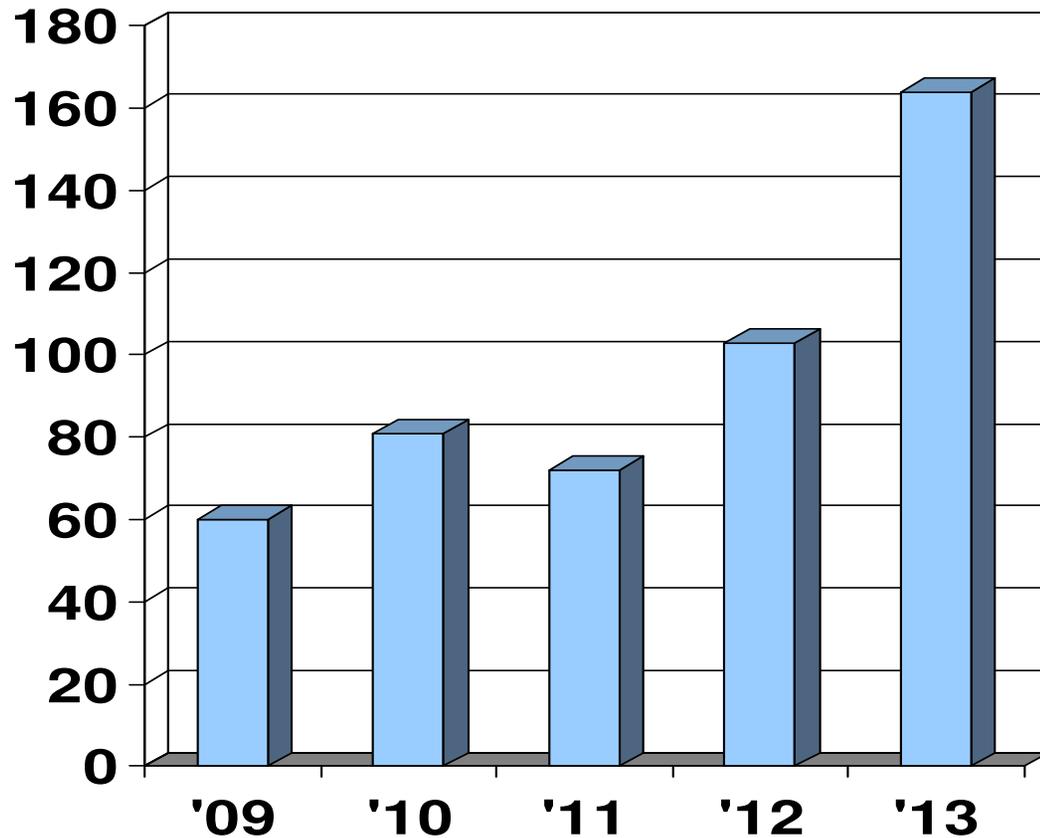
- The average number of sign permits processed over the past five years was 347. There were 426 sign permits issued in 2013, a 13% increase over the number of sign permits processed in 2012.
- 18% of all sign permits were for temporary signs.
- There were 10 permits issued for signs with dynamic display.

# NUMBER OF ZONING COMPLAINTS RECEIVED



- The average number of zoning complaints received over the past five years was 339. There were 284 zoning complaints submitted in 2013.
- The spike in 2012 can be largely be attributed to the window and temporary sign enforcement program using student interns in November and December.
- The most frequent types of complaints in 2013 were about:
  - Signs - 50%
  - Home businesses – 11%
  - Residential auto repair - 7%

# NUMBER OF ZONING COMPLIANCE LETTERS SENT



- Letters are required by lending institutions for multifamily and commercial loans verifying zoning compliance.
- The average number of zoning compliance letters sent in the past five years was 96. There were 164 compliance letters sent in 2013, a 59% increase over the number sent in 2012.