

Water Usage

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call the Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem.

Note: One billing unit equals 100 cu. ft. or 748 gallons of water.

Billing Periods

Accounts are billed quarterly for residential and monthly for commercial.

Water Rate Settings

Water rates consist of water usage charges, a water service base fee, and a water main replacement surcharge. Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

Water Usage Charges

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|----------|----------------------|
| Winter* | \$3.03 per 100cu.ft. |
| Summer** | \$3.13 per 100cu.ft. |
- For accounts with 1-inch and smaller meters:
- * Winter rates apply to bills sent during January through May, and December.
 - ** Summer rates apply to bills sent during June through November.
- For accounts with 1 1/2 -inch and larger meters:
- * Winter rates apply to bills sent during January through April, November and December.
 - ** Summer rates apply to bills sent during May

Water Service Base Fee

A water service base fee shall be charged to all active domestic and commercial water service accounts in the SPRWS service area. The amount of the fee shall be determined by water meter size and shall be applied during established billing cycles, as shown below

Meter Size	Service Base Fee	Bill Cycle
< 1"	\$18.00	per quarter
1"(Single Family)	\$18.00	per quarter
1"(other)	\$45.00	per quarter
1 1/2"	\$30.00	per month
2"	\$48.00	per month
3"	\$96.00	per month
4"	\$150.00	per month
6"	\$300.00	per month
8"	\$480.00	per month
10"	\$690.00	per month

1-inch single family dwelling is an account with 1" meter for which the property structure is described in County Property Tax Records as either Single Family Dwelling or Townhome.

Water Main Replacement Surcharge

A charge of 20 cents per billing unit is added to pay for the replacement of water main.

About Sewer Charges

Saint Paul Regional Water Services handles only the billing services for Maplewood sewer customers. All other aspects of the sewer utility continue to be operated and maintained by the City of Maplewood. Sanitary sewer charges pay for the operation, maintenance, and capital cost of Maplewood's sewer system, and for treatment costs levied by the Metropolitan Council, Environmental Services Division.

Sanitary Sewer, Storm Sewer, Recycling, and Water Surcharge Charges

Sanitary sewer, storm sewer (environmental utility fee or EUF), recycling, and water surcharge rates are established annually by your City Council. If you have any questions about the rates, please call:

City of Maplewood 651-249-2400

Sanitary Sewer Volume Charge

Sanitary sewer charges for Maplewood on one and two family residential accounts are based on the water consumption during the first quarter of the year, pro-rated to a 91-day standard. Sanitary Sewer charge in subsequent quarters cannot be higher than the first quarter, but can be lower if water consumption decreases. Sanitary Sewer charges for commercial accounts are based on actual consumption. The Sanitary Sewer rate for all accounts is \$3.32 per unit of water. The minimum charge for sanitary sewer per billing period is \$18.60 for residential accounts and \$6.20 for commercial accounts.

Storm Sewer Charge (Environmental Utility Fee (EUF))

The EUF provides for stormwater management and education. The Single Family rate is \$27.25 per household per quarter. Per acre/monthly rates are: Multi-family - \$57.76, Institutional - \$70.29, Commercial - \$89.91. If you are paying a lower rate it's because you are receiving an EUF credit.

Recycling Charge

The recycling charge for residential accounts billed quarterly is \$16.56 per residential unit; for residential accounts billed monthly, the charge is \$5.52 per property unit.

Water Surcharge

A 7.0% surcharge on current water charges (Water Service Base Fee and Water Usage Charge) is being added by the City of Maplewood to finance water system modifications not funded by SPRWS. These modifications are the result of development and reconstruction projects taking place in Maplewood.

Sales Tax

A 6.875% state sales tax is applied to non-residential accounts.

Transit Tax

A 0.50% transit tax is applied to non-residential accounts.

Minnesota Safe Drinking Water Act

The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 81 cents per month or \$2.43 per quarter for testing public water supplies.

Meter Reading Fee: Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

Bill Problems

If you dispute this bill, please call **651-266-6350**. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

Payment Responsibility

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of September 15th of each year may be certified to the County Auditor, at SPRWS' discretion, to be collected with the real estate taxes for the property.

NOTE: "Due Date" means date to be received by SPRWS. SPRWS is not responsible for late payments caused by a delay in the mail service.

Late Charge

Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

Returned Checks

A \$30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

The Saint Paul Regional Water Services

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

WATER SERVICES PHONE NUMBERS

Customer Service	651-266-6350
TDD Hearing Impaired	651-266-6299
Call: 7:30 a.m. - 4:30 p.m.	Mon - Fri

EMERGENCY SERVICE 651-266-6868