

Dear Neighbor,

As we continue our efforts to keep you informed about the upcoming work at our McCarron's Water Treatment Plant (located at 1900 Rice Street), we're reaching out to provide a second update. We remain committed to providing you with the information needed to understand the project and impacts may result. You should have received a letter in mid-August introducing the project, but you'll find that the following pages contain considerably more detail now that we've completed more design work.

We've also set up opportunities for you to learn more about the project. I'm looking forward to meeting you (either in person or virtually) at one of these sessions and to answering any questions that you have. Please see the attached flyer to learn about these opportunities.

We're excited to begin this project with the knowledge that it will continue our longstanding tradition of providing nearly half a million customers with excellent drinking water. As we undertake this project, we are committed to focusing on both the long-term benefits to all of our customers and the construction-phase impacts that will be experienced by many of our neighbors.

I hope that you'll find the attached information to be informative and helpful. Please feel free to reach out to me with any questions or concerns.

Wishing you Happy Holidays,

Will Menkhaus, Project Manager

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