

Water Usage

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call the Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem.

Note: One billing unit equals 100 cu. ft. or 748 gallons of water.

Billing Periods

Accounts are billed quarterly for residential and monthly for commercial.

Water Rate Settings

Water rates consist of water usage charges, a water service base fee, and a water main replacement surcharge. Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

Water Usage Charges

Winter* \$3.33 per 100cu.ft.
 Summer** \$3.43 per 100cu.ft.

For accounts with 1-inch and smaller meters:

* Winter rates apply to bills sent during January through May, and December.
 ** Summer rates apply to bills sent during June through November.

For accounts with 1 1/2 -inch and larger meters:

* Winter rates apply to bills sent during January through April, November and December.
 ** Summer rates apply to bills sent during May through October.

Water Service Base Fee

A water service base fee shall be charged to all active domestic and commercial water service accounts in the SPRWS service area. The amount of the fee shall be determined by water meter size and shall be applied during established billing cycles, as shown below

Meter Size	Service Base Fee	R-O-W Fee	Bill Cycle
< 1"	\$18.00	\$4.50	per quarter
1"(Single Family)	\$18.00	\$4.50	per quarter
1"(other)	\$45.00	\$11.25	per quarter
1 1/2"	\$30.00	\$7.58	per month
2"	\$48.00	\$12.08	per month
3"	\$96.00	\$24.17	per month
4"	\$150.00	\$37.75	per month
6"	\$300.00	\$75.50	per month
8"	\$480.00	\$120.83	per month
10"	\$690.00	\$173.65	per month
12"	\$1,290.00	\$324.65	per month

1-inch single family dwelling is an account with 1" meter for which the property structure is described in County Property Tax Records as either Single Family Dwelling or Townhome.

Water Main Replacement Surcharge

A charge of 20 cents per billing unit is added to pay for the replacement of water main.

Sewer Rate Settings

Sanitary sewer service charges are established annually by the Saint Paul City Council. If you have any questions regarding your sanitary sewer charges, please call:

**Saint Paul Public Works
 Sewer Division 651-266-6234**

Sanitary Sewer Charges consist of a volume charge and a base charge.

Sanitary Sewer Volume Charge: The volume of metered water in billing units multiplied by \$4.80.

For single and two-family homes, the volume charge for the first quarterly billing of the year is based on the measured water consumption prorated to a 91-day standard. This will serve as the maximum charge for all other billing periods throughout the year, but the actual amount billed may be lower depending on water usage.

For all other properties, the sewer volume charge is based on metered water for each billing period.

Minimum Volume Charge:

For properties with low or no metered water, minimum volume charges are applied based on the size of the water meter as shown in the table below. The minimum sewer bill is the base charge plus the minimum volume charge.

Sanitary Sewer Base Charge

A sanitary sewer base fee shall be levied and assessed to every property based upon water meter size and shall be applied during every billing cycle, as shown below.

Meter Size	Min Vol Charge	Base Charge	Bill Cycle
< 1"	\$7.20	\$9.00	per quarter
1" (Single Family)	\$7.20	\$9.00	per quarter
1" (other)	\$12.60	\$24.93	per quarter
1 1/2"	\$8.80	\$11.73	per month
2"	\$20.00	\$14.85	per month
3"	\$42.00	\$21.00	per month
4"	\$104.00	\$26.25	per month
6"	\$200.00	\$37.11	per month
8"	\$344.00	\$46.95	per month
10"	\$492.00	\$56.31	per month
12"	\$680.00	\$67.44	per month

Sales Tax

A 6.875% state sales tax is applied to non-residential accounts plus a 0.5% local sales tax is applied to non-residential accounts in the City of Saint Paul.

Transit Tax

A 0.50% transit tax is applied to non-residential accounts.

Minnesota Safe Drinking Water Act

The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 81 cents per month or \$2.43 per quarter for testing public water supplies.

R-O-W Recovery Fee

The Right of Way Recovery Fee is collected to reimburse the city of Saint Paul for costs it incurs due to the water utility infrastructure being in the city right-of-way. The R-O-W recovery fee is based on your meter size.

Meter Reading Fee: Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

Bill Problems

If you dispute this bill, please call **651-266-6350**. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

Payment Responsibility

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of September 15th of each year may be certified to the County Auditor, at SPRWS' discretion, to be collected with the real estate taxes for the property.

NOTE: "Due Date" means date to be received by the SPRWS. SPRWS is not responsible for late payments caused by a delay in the mail service.

Late Charge

Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

Returned Checks

A \$30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

Saint Paul Regional Water Services

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

WATER SERVICES PHONE NUMBERS

Customer Service 651-266-6350
 TDD Hearing Impaired 651-266-6299
 Call: 7:30 a.m. - 4:30 p.m. Mon - Fri

EMERGENCY SERVICE 651-266-6868