



# Saint Paul Regional Water Services Lead Free SPRWS

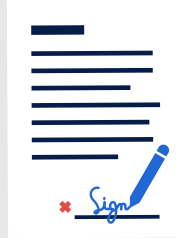
**HOW IT WORKS:**  
Before, During, and  
After Replacement

## BEFORE REPLACEMENT

**1.** Complete an intent form with up-to-date contact info



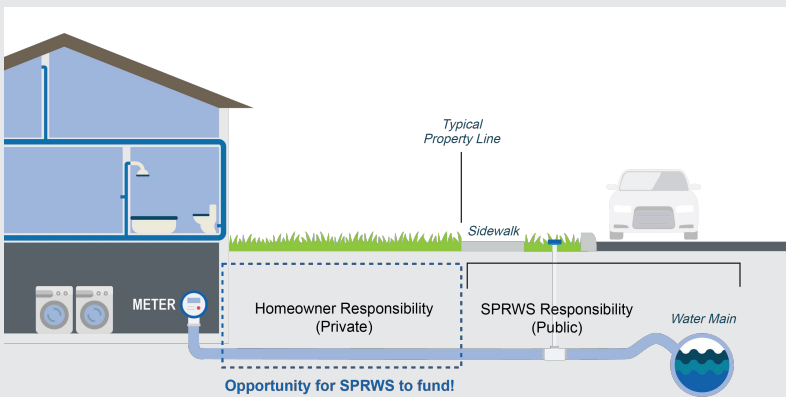
**2.** Sign an agreement form to secure your replacement



**3.** Schedule a pre-construction appointment and provide access to the water meter inside your house



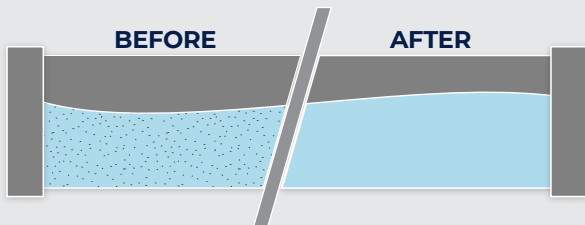
## DURING REPLACEMENT



**4.** To get the pipes underground, crews will dig up 2-3 areas—one in the street, one in the boulevard, and possibly one in your front yard. We will minimize damage to landscaping and private property as best we can.

**5.** The lead service line is replaced with a copper line. The new line is connected to the water main in the street at one end and your house plumbing at the other.

**6.** Lead Free SPRWS staff test the new line and run water through it to flush out debris and lead particles.



**7.** Holes in the yard and street are temporarily (not permanently) restored for safety, giving the ground time to settle.



### SCAN ME



[stpaul.gov/water](http://stpaul.gov/water)

1. Activate the camera on your cell phone
2. Center QR code in viewer
3. Tap the notification to open the link and learn more

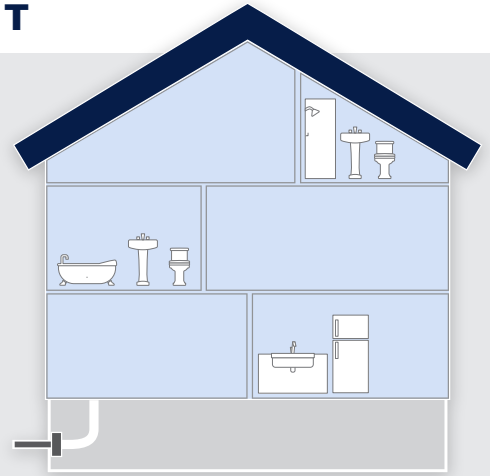
Saint Paul Regional Water Services  
**Lead Free SPRWS**  
 651-266-6820  
[lead@stpaul.gov](mailto:lead@stpaul.gov)

TURN  
OVER  
FOR  
MORE  
INFORMATION

## AFTER REPLACEMENT

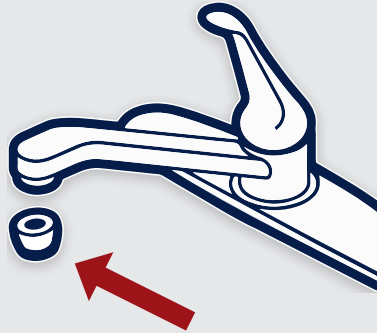
**8.** Once the service has been replaced and water service has been restored to your home, turn on the faucets throughout the home with cold water. Start with the faucet at the lowest level and work your way up to the highest level. This process will flush all of the water lines in the building.

After 30 minutes of running the water, shut off faucets starting at the lowest level and working your way up.



**9.** Remove faucet aerators/shower heads and clean out any particles that may have accumulated there.

The aerator is usually at the tip of the faucet and can be screwed off in order to clean it.



**10.** For the next 30 days, run cold water through the plumbing in your home for 5 minutes each morning (or after an extended period of no water usage) before drinking or cooking.

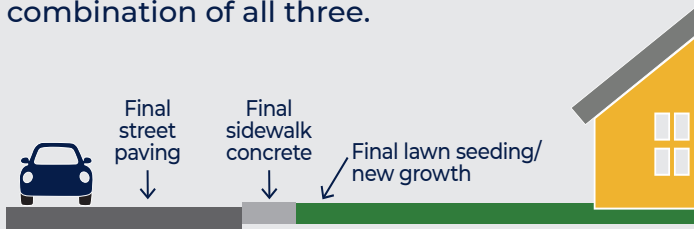


*Taking a shower or bath will flush your lines.*

**REMEMBER:** Always use cold water from the tap for drinking, cooking, and baby formula preparation.



**11.** Crews will return within 120 days to restore the holes in the yard, sidewalk, and street to prework conditions with seeding, concrete, paving, or a combination of all three.



The Environmental Protection Agency recommends using a pitcher filter certified to NSF 53 standards for 6 months after replacing a lead service line.



Follow the manufacturer's instructions included with your filter packaging to know when and how to change the filter cartridge.

**12.** We will offer a water sample test 3-6 months after replacement to check lead levels.



### Still have questions?

☎ 651-266-6820  
 ✉ [lead@stpaul.gov](mailto:lead@stpaul.gov)  
 💻 [stpaul.gov/water](http://stpaul.gov/water)

### Spanish

Para más información, póngase en contacto con el equipo de SPRWS "Libre de Plomo" en el 651-266-6820. Se le facilitará un traductor.

### Hmong

Kom paub cov ntaub ntau ntxiv, tiv tauj Lead Free SPRWS pab pawg ntawm 651-266-6820. Yuav muaj ib tus kws txhais lus rau koj.

### Somali

Wixii macluumaad dheeraad ah, kala xiriir kooxda Lead Free SPRWS lambarka 651-266-6820. Turjumaan ayaa lagu heli doonaa.

