# **FINAL RULES**



## City of Saint Paul Rules for Earned Sick and Safe Time (ESST) Ordinance

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## 1. Purpose of the ESST Ordinance Rules

These Rules govern the practices of the Department of Human Rights & Equal Employment Opportunity ("HREEO" or "Department") in administering the provisions of the Earned Sick and Safe Time (ESST) Law, <u>Chapter 233</u> of the City of Saint Paul Legislative Code ("Ordinance" or "Chapter"). These Rules have been promulgated pursuant to the authority listed at Saint Paul Legislative Code § 233.12(b).

Nothing in these rules shall be interpreted or enforced in a way that irreconcilably conflicts with the federal or State of Minnesota Fair Labor Standards Acts.

## 2. Definitions

- 2.1 "City" means the City of Saint Paul, Minnesota. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.2 "Code" means the Legislative Code of the City of Saint Paul, title II of the Saint Paul code of Ordinances. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.3 "Council" means the City Council of the City of Saint Paul. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.4 "Department" means the Saint Paul Department of Human Rights & Equal Employment Opportunity ("HREEO"). (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.5 "Director" means the Director of HREEO. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.6 "Domestic Abuse" has the same definition as in Minn. Stats. § 518B.01 or a successor statute. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.7 "Employee" means any person who is employed by an Employer, including temporary and part-time Employees, who performs work within the geographic boundaries of the City for at least 80 hours in a Year. An Employee does not include an Independent Contractor, or an individual employed any an air carrier as defined in Sec. §233.02. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)

- 2.8 "Employer" means a person who has 1 or more Employees. Employer includes an individual, corporation, partnership, business trust, association, nonprofit organization, or a group of persons. An Employer does not include the United States government, the State government, any county or local government except the City of Saint Paul. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.9 "ESST" means earned sick and safe time. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.10 "ESST poster" means the standard Workplace Notice Poster created by Department as described at section 233.07(c) of the Code. (See Saint Paul, Minnesota, Municipal Ordinance §233.07(c).)
- 2.11 "Family Member" has the same definition as in Section 233.02 of the Ordinance and includes any other individual related by blood or whose close association with the Employee is equivalent of a family relationship and up to one individual annually designated by the Employee. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.12 "Frontloading" is defined as an alternative method of providing ESST hours to Employees. In these cases, an Employer gives Employees the maximum number of hours allowed to accrue in a Year at the beginning of the Year for immediate use. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c)(2).)
- 2.13 "Health Care Professional" means any person licensed, certified, or otherwise authorized under federal or state law to provide medical or emergency services, including doctors, physician assistants, nurses, advanced practice registered nurses, mental health professionals, and emergency room personnel. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.14 "Independent Contractor" has the meaning defined in the Labor and Industry Chapters of the Minnesota Statutes Sections 181.723 and 176.042, as defined in Minnesota Rules Chapter 5224, or as defined in any subsequent related statutes or rules. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.15 "Integrated Enterprises" means separate entities that form a single enterprise. Integrated Enterprises are a single Employer under the Ordinance. Examples of an Integrated Enterprise include, but are not limited to, a single entrepreneur with multiple businesses, a corporation with subsidiaries in the City, a corporation with franchisees located in the City.

- 2.16 "Piecework Compensation" means paying Employees based on how much they produce, rather than an hourly rate. Piecework Compensation is common in agricultural work, call centers, translation, data entry, and manufacturing, for example.
- 2.17 "Ordinance" means <u>Title XXII Chapter 233 of the City of Saint Paul Legislative</u> <u>Code</u>, "Public Health, Safety and Welfare." (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 2.18 "PTO" means Paid Time Off or equivalent paid-leave policy. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(d).)
- 2.19 "Year" means a regular and consecutive 12-month period, either calendar or fiscal, as determined by an Employer and clearly communicated to each Employee of that Employer. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)

## 3. Which Employees are Covered by the ESST Ordinance?

- 3.1 General Rules about Covered Employees
  - 3.1.1 All Employees, whether full-time, temporary, or part-time who perform work within the geographic boundaries of the City for at least 80 hours in a Year are covered by the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
  - 3.1.2 Time spent traveling to work before the Employee's shift has started and traveling home after the Employee's shift has ended are not covered by this Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 3.2 Employees Traveling Through Saint Paul or Working from Home
  - 3.2.1 Employees working from home (or otherwise telecommuting) are covered by the Ordinance if the Employee is working within the geographic boundaries of the City or if the Employer is located within the geographic boundaries of the City. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
  - 3.2.2 Employees working outside of the City are not covered by the Ordinance for hours worked outside the City. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)

- 3.2.3 Employees who do not regularly work in the City are protected by the Ordinance if they work at least 80 hours within the geographic boundaries of the City in a Year and only for the time scheduled and worked within the City. Once an Employee performs work within the City for at least 80 hours in a Year, that Employee will continue to accrue ESST hours for the remainder of that Year for work scheduled and done within the City. Employees who travel and make stops for work (for example, to make pickups, deliveries, sales calls, etc.) are protected by the Ordinance for all hours that they perform work within the City. This includes travel between work sites after having worked at least 80 hours in a Year. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 3.2.4 Employees who travel through the City and only make incidental stops, such as for gasoline, or changing a flat tire, are not making a stop as a purpose of their work. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 3.3 Independent Contractors Exempt from the ESST Ordinance

Independent Contractors are not protected by the ESST ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)

#### 4. How Employees Accrue and Bank ESST

- 4.1 General Rules about Accrual
  - 4.1.1 Employees begin accruing ESST on their start date and may use ESST after they have worked 80 hours. (See Saint Paul, Minnesota, Municipal Ordinance §233.02 and §233.03(a).)
  - 4.1.2 Per the accrual method, Employees accrue 1 hour of ESST for every 30 hours worked, up to 48 hours a Year. Employees cannot accrue ESST in fractions of an hour. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(b).)

*Example*: If Nancy works 120 hours, she accrues 4 hours of ESST (120 hours worked / 30 = 4 hours of ESST).

4.1.3 When calculating how many ESST hours an Employee has accrued, Employers must count all hours actually worked. Employers are not required to count any hours taken off for ESST as hours worked for accrual purposes. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(b).)

- 4.1.4 Hourly Employees accrue ESST when they work overtime hours. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(b).)
- 4.1.5 Employees can accrue and carry over up to 80 hours of ESST after Year 1 unless their Employer opts to give them more ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c).)
- 4.1.6 An Employer may frontload the maximum amount an Employee can accrue under the Ordinance at the beginning of a Year rather than requiring an Employee to accrue ESST hours as they work. Frontloading gives the Employee the maximum number of hours allowed to accrue in a Year immediately, at the beginning of a Year. The maximum required to be frontloaded each Year is 48 hours if the Employer pays out sick leave at the end of a Year. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c)(2).)
  - 4.1.6.1 If an Employer pays an Employee for unused ESST at the end of a Year, the Employee is paid at the standard hourly rate the Employee earns from employment. In no case shall this hourly rate be less than that provided under Chapter 224 of the Code, or any applicable minimum wage law. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c)(2); §233.04(c) and §224.03.)
  - 4.1.6.2 An Employer can choose the carry over or frontloading method for different classifications. If an Employer opts to frontload, they must apply the same method of frontloading to all employees for whom leave is frontloaded. Employers cannot frontload 48 hours for some employees and 80 hours for other employees. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c)(2).)
- 4.1.7 Modifying Method of Accrual. Employers who switch methods of accrual must ensure that Employees have at least as many ESST hours available on the first day of the new reporting Year as the Employee had on the last day of the immediately preceding reporting Year. (See Saint Paul, Minnesota, Municipal Ordinance §233.03.)

- 4.1.8 Employers are not required to pay out unused ESST upon an Employee's termination, resignation, retirement, or other separation from employment so long as that Employer has met the obligations outlined in the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(e).)
- 4.2 Carrying Over ESST Balances from Year to Year
  - 4.2.1 Unused accrued ESST carries over from Year to Year unless an Employer chooses to pay-out. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c).)
  - 4.2.2 The maximum number of hours an Employer is required to allow an Employee to carry in the bank is 80. An Employer may opt to allow the Employee to carry over more. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c).)
  - 4.2.3 Employers are required to permit Employees to maintain and/or use their carried over ESST time while concurrently accruing new ESST for hours worked. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(c).)

*Example*: Abdi begins working for a sporting goods store in Saint Paul and earns 30 hours in his first Year. In his second Year, he uses 5 hours of ESST. Abdi can still earn 48 hours and end the Year with 73 hours of ESST (30 hours – 5 hours = 25 hours. 25 hours + 48 hours = 73 hours of ESST).

#### 4.3 ESST Accrual Method for Salaried, On-Call, and Seasonal Employees

4.3.1 Salaried Employees accrue ESST based on their expected hours worked per week. (See Saint Paul, Minnesota, Municipal Ordinance §233.03.)

*Example*: Jeremy is a salaried Employee who generally works at least 40 hours per week. After 3 weeks, Jeremy will earn 4 hours of ESST (40 hours per week X 3 weeks = 120 hours / 30 = 4 hours of ESST).

4.3.2 For Employees who are scheduled for on-call shifts and are paid for the scheduled time regardless of whether work is performed, Employers must calculate accrual of ESST based on all hours the Employee is scheduled. (See Saint Paul, Minnesota, Municipal Ordinance §233.03.)

4.3.3 For Employees who are scheduled for on-call shifts and are compensated only if work is performed, Employers may calculate accrual of ESST based only on hours actually worked. (See Saint Paul, Minnesota, Municipal Ordinance §233.03.)

*Example*: Sara works for Rick's Restaurant in Saint Paul near the Xcel Energy Center. The Wild play a hockey game on Thursday night, and there is often a rush of customers before and after the game. Rick's Restaurant puts Sara on call for the night from 4:00 pm – 10:00 pm. At 6:00 pm, Rick's Restaurant calls Sara in and she works until 10:00 pm. Rick's Restaurant pays Sara only for the 4 hours worked. Sara earns ESST for the 4 hours she worked, not for the 6 hours she was on call.

4.3.4 When an Employee is separated from employment and rehired within 180 calendar days by the same Employer, the Employee is treated as if they never separated from employment. Previously accrued and unused ESST must be reinstated. The Employee is entitled to use the previously accrued ESST hours and accrue additional ESST hours once the Employee begins reemployment. (See Saint Paul, Minnesota, Municipal Ordinance §233.10(c).)

*Example*: Mai was hired by Smith's Lawn Services and began work on May 1st and works until November 30th. From December 1st through April 30th of the following Year, Mai is separated from employment with Smith's Lawn Services and performs no work for them. On May 1st of the following Year, Mai is reemployed by Smith's Lawn Services. Since Mai was rehired within 180 days of separation by the same Employer, her previously accrued ESST will be reinstated, she can use the hours already accrued and can accrue more ESST hours.

#### 5. How Employees Use ESST

#### 5.1 Employee Usage of ESST in General

- 5.1.1 All Employees who perform at least 80 hours of work in a Year within the City can use ESST for the reasons outlined in the Ordinance for hours they are scheduled to perform work in the City. (See Saint Paul, Minnesota, Municipal Ordinance §233.02 and §233.04.)
- 5.1.2 Employees can use ESST for overtime hours they are scheduled to work or that they volunteered to work. ESST used for overtime is required to be paid at an Employee's standard hourly rate, not at their overtime rate. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

- 5.1.3 Employers are not required to permit use of ESST when an Employee is suspended or otherwise on leave for disciplinary reasons. (*See* Saint Paul, Minnesota, Municipal Ordinance §233.04.)
- 5.1.4 Employees can use accrued ESST after working at least 80 hours within a Year in the City. (See Saint Paul, Minnesota, Municipal Ordinance §233.02 and §233.04.)
- 5.1.5 If an Employee contacts their Employer to request time off for any of the reasons listed under the ESST Ordinance, it shall be classified as a request to use available ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04.)

#### 5.2 Employer Requirements for Minimum Usage of ESST

- 5.2.1 Employees may use ESST in the smallest increment of time tracked by the Employer's payroll system provided that the smallest increment of time tracked by the Employer is not more than 4 hours. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(b).)
- 5.2.2 If an Employer's smallest increment of time tracked is 4 hours and an Employee has an ESST balance below the minimum time allowed by the Employer, the Employer must allow the Employee to use their remaining balance. (See Saint Paul, Minnesota, Municipal Ordinance §233.04.)

*Example A*: Shawn works for Camera Exchange. Camera Exchange requires Employees to use at least 4 hours of ESST upon request to use any. Shawn has 7 hours of ESST saved and requests time off to go to the doctor. Camera Exchange must allow Shawn to use ESST but can require that Shawn use 4 hours.

*Example B*: However, after Shawn uses 4 hours, they need a follow-up doctor visit, so they request to use their remaining 3 hours of ESST. While this is below Camera Exchange's 4 hours minimum time required in the policy, Camera Exchange must allow Shawn to use the 3 hours of ESST that they have left.

#### 5.3 Use of ESST by On-Call Employees

5.3.1 For Employees who are scheduled for on-call shifts and are paid for the scheduled time regardless of whether work is performed, Employers

must permit use of ESST for any hours the Employee is scheduled. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

5.3.2 For Employees who are scheduled for on-call shifts and are compensated only if work is performed, Employers must permit use of ESST only for hours the Employee was called in to work and would have received compensation. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

#### 6. Collective Bargaining and Prevailing Wage Exemption

The provisions of this Chapter may be waived only in a collective bargaining agreement with a bona fide building and construction trades labor organization. For a waiver to be effective, it must explicitly reference sections 233.02 – 233.11 of the Code and clearly and unambiguously waive applications of those sections to such Employees. Construction contractors who pay at least the prevailing wage will be deemed compliant with the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(g).)

## 7. Paying Employees When They Use ESST

- 7.1 Paying ESST to Hourly, Salaried, and Commission Employees
  - 7.1.1 Employers must compensate Employees using ESST at their standard hourly rate for hourly Employees or at an equivalent rate for salaried Employees. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)
  - 7.1.2 ESST must be paid on the date the Employee would have been paid for work had the Employee not used ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)
  - 7.1.3 If an Employee uses ESST for scheduled overtime, the Employer is not required to pay the Employee at the overtime rate. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

*Example*: Leticia is scheduled to work 5 hours of overtime on Saturday. Leticia's standard hourly rate is \$16/hour. She normally makes timeand-a-half working overtime, or \$24/hour. Leticia's Employer only has to pay her the standard hourly rate of \$16/hour for the ESST used during her scheduled overtime.

- 7.1.4 To calculate the standard hourly rate of ESST for salaried or 100% commission paid Employees:
  - 1. Take the Employee's totally annual salary.
  - 2. Determine the Employee's weekly salary by dividing the annual salary by the number of weeks worked per Year.
  - 3. Divide the weekly salary by the number of hours in the Employee's normal or average work week.

*Example*: John earns \$80,000 for an annual salary and is not paid by the hour. On average, John works 40 hours per week. His weekly salary is \$1,538.46 (\$80,000 / 52 = \$1,538.46). If John's normal work week is 40 hours, John's standard hourly salary is \$38.46 (\$1,538.46 / 40 = \$38.46). John's standard hourly ESST rate would be \$38.46.

- 7.1.5 Employers must maintain all coverage according to the same terms as otherwise normally apply for any insurance policy when an Employee is using ESST. The Employee must continue to meet any cost they regularly pay for any insurance coverage. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c)(2).)
- 7.1.6 An Employee returning from a leave is entitled to return to employment at the same rate of pay the Employee had been receiving when the leave commenced, plus any automatic adjustments in the Employee's pay scale that occurred during the leave period. The Employee returning from a leave is entitled to retain all accrued pre-leave benefits of employment and seniority as if there had been no interruption in service, provided that nothing under the Ordinance prevents the accrual of benefits or seniority during the leave pursuant to a collective bargaining or other agreement between the Employer and Employees. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c)(3).)

## 8. Tips, Commissions, and Other Fluctuating Wages

- 8.1 Employees are not entitled to compensation for lost tips or commissions when they use ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c)(1).)
- 8.2 For Employees paid on commission or with tips, the standard hourly rate of pay is the base wage that the Employee receives or the applicable minimum wage, whichever is greater. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c) and §224.03.)

- 8.3 For Employees who are 100% commission based, take the average annual amount paid in commission and calculate the weekly and hourly averages from the example in 7.1.4. For new Employees, use the average monthly commission for the number of months the Employee has been engaged with the Employer and calculate the average standard hourly rate. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)
- 8.4 For Employees whose rate of pay fluctuates within a single job title depending on what duties they are performing for the Employer, the hourly ESST rate is the standard hourly rate for the Employee. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

*Example*: Richard is paid \$15.00 per hour as a grocer, but sometimes receives a "premium" rate of \$3.50 per hour extra for operating a forklift. Richard is scheduled to operate the forklift during his next shift but instead calls in sick and uses ESST. His ESST is paid out at \$15.00 per hour because that is his standard hourly rate of pay.

8.5 For Employees whose rate of pay fluctuates between 2 different job titles, their hourly ESST rate is the standard hourly rate for the job they were scheduled to work when they used ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(c).)

*Example*: Bianca works 2 different jobs for a small law firm. Bianca regularly works 20 hours per week as a legal secretary and earns a standard rate of \$20 per hour. For the other 20 hours per week, she works as a paralegal and earns \$30 per hour. Bianca calls in sick for 2 days and uses ESST. Both days, she was scheduled to work as a paralegal. Her ESST is paid out at a rate of \$30 per hour because this was the standard hourly rate for the time for which scheduled to work as a paralegal those 2 days.

#### 9. Piecework Compensation

For Employees who are paid on a piecework basis, the Employer calculates the Employee's rate of pay by doing the following:

- 1. Add together the Employee's total earnings for the most recent workweek in which no ESST time was taken. This is the Employee's total weekly earnings.
- 2. Divide the total weekly earnings by the number of hours worked during the most recent workweek with no ESST used. This is the Employee's hourly ESST rate.

3. In no case shall the Employee's hourly ESST rate be less than that provided under Chapter 224 of the Code or other applicable minimum wage law.

*Example*: Va Meng works in a call center. He takes calls and does data entry. Va Meng is paid \$1.00 for every call he takes and \$1.00 for every 30 entries he makes. Last week, Va Meng took 700 calls and entered 3,000 lines of data. He worked 30 hours. Va Meng was paid \$700 for his phone calls and \$100 for data entry. His total earnings were \$800 (\$700 + \$100 = \$800). His hourly rate is \$26.67 (\$800 / 30 hours = \$26.67 per hour). Va Meng requests ESST the next week. His Employer must pay him for ESST at a rate of \$26.67 per hour.

## **10.When an Existing PTO Policy Complies with the Ordinance**

- 10.1 If an Employer has a PTO policy in place that meets or exceeds the minimum requirements of the Ordinance, the PTO policy is sufficient, and the Employer does not need to provide additional ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(d).)
- 10.2 When an Employer offers a combined or universal PTO leave policy made up of a combination of sick, personal, and vacation leave, the Employer may require an Employee to comply with the Employer's usual and customary notice and procedural requirements for absences or for requesting leave. However, notice and procedural requirements may not interfere with the purposes for which the leave is needed or with the requirements of this Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(d).)

*Example*: Derrick's Employer has a PTO policy that meets the requirements of the Ordinance. That policy requires Derrick to provide notice 1 week in advance of taking leave. Under most circumstances, this is a permissible requirement. However, Derrick suddenly needs to take time off unexpectedly to care for his sick child. Because the Ordinance requires Derrick's Employer to allow him to use ESST for that purpose, they cannot deny him leave. However, had Derrick requested time off for vacation instead, they could deny his request for PTO for lack of notice.

10.3 Provided that the Employer meets the minimum requirements of the Ordinance, the Employer does not need to provide additional leave for ESST under the Ordinance if an Employee uses all paid leave under a general PTO policy for a reason unrelated to ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(d).)

*Example*: If Ashley's Employer offers 80 hours of PTO and Ashley uses all her PTO hours on a vacation, her Employer does not need to offer more paid time

off for ESST because her Employer has provided the minimum amount of PTO required by the Ordinance.

- 10.4 An Employer providing a combined or universal leave such as a PTO policy that meets the minimum requirements of the Ordinance is required to maintain records showing Employee reasons for use of the PTO (for example, vacation, sick time, safe time). (See Saint Paul, Minnesota, Municipal Ordinance §233.09(a).)
- 10.5 If the Employer provides combined PTO leave to meet their ESST requirement, then the Employer's ESST policy must inform Employees of their right to ESST and that it is being met by PTO. (See Saint Paul, Minnesota, Municipal Ordinance §233.03(d).)

## 11.Notice from Employee to Employer about Using ESST

- 11.1 An Employer may require an Employee to provide notice of an absence for ESST as long as the requirements are consistent with the Employer's regular practice and do not interfere with the purposes of the leave. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(d).)
  - 11.1.1 An Employee may provide reasonable notice of an absence for ESST without explicitly referencing the Ordinance or using the term "earned sick and safe time." (See Saint Paul, Minnesota, Municipal Ordinance §233.04(d).)
  - 11.1.2 An Employer may ask whether the absence qualifies for ESST, provided that the Employer does not violate the privacy and confidentiality provisions of the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.05.)
- 11.2 An Employer that requires advance notice of the need to use ESST must have a written policy containing reasonable procedures for Employees to provide advance notice of the need to use ESST and shall provide a written copy of such policy to Employees. If a copy of the written policy has not been provided to an Employee, an Employer shall not deny the use of ESST on this basis. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(d).)
- 11.3 If an Employee knows they will need to use ESST in advance, an Employer may require advance notice of the intention to use ESST but must not require more than 7 days' advance notice. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(d).)

- 11.4 If the reason for ESST is unforeseeable, the Employee must provide notice as soon as practicable. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(d).)
- 11.5 An Employer is not allowed to require an Employee to disclose the specific nature of the illness or specific reason for seeking safe time, beyond informing the Employer of their need for it—such as requiring disclosure of details relating to medical condition, Domestic Abuse, sexual assault, or stalking as related to an Employee's request to use ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(e)(4).)
- 11.6 When an Employee uses ESST for more than 3 consecutive days, an Employer may require reasonable documentation that the paid time off is being used for a reason that is consistent with the Ordinance. For purposes of the Ordinance, "consecutive" means any 3 days the Employee is scheduled to work and does not have to be 3 consecutive calendar days. Reasonable documentation may include, but is not limited to, one of the following: (See Saint Paul, Minnesota, Municipal Ordinance §233.04(e).)
  - 11.6.1 Any documentation that indicates the Employee or their Family Member sought and received medical treatment.
  - 11.6.2 A written statement from the Employee indicating that the Employee is using or used ESST for a qualifying purpose covered by the ESST Ordinance if medical treatment was not sought or if documentation from a provider was not given. Statements can be written in the Employee's first language, can be in any format, and are not required to be notarized.
  - 11.6.3 A court record or documentation signed by a volunteer or Employee of a victim services organization, an attorney, a police officer, or an antiviolence counselor.
- 11.7 If there is a pattern of abuse of ESST by an Employee, the Employer may require reasonable documentation to verify that an Employee's use of ESST is consistent with the Ordinance. However, the Employer may not interfere with the Employee's ability to use ESST for reasons laid out in the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.04.)
- 11.8 An Employer cannot require an Employee to find a replacement worker to cover any hours or shift during which an Employee uses ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.04(f).)

## 12. Confidentiality and Nondisclosure

- 12.1 Employers shall maintain the confidentiality of information provided by an Employee regarding any use of ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.05(a).)
- 12.2 Medical records must be kept as confidential and separate from personnel files. Employees can request the Employer destroy any medical records older than 3 years. (See Saint Paul, Minnesota, Municipal Ordinance §233.05(c).)
- 12.3 Employers may not discriminate against any Employee based on any records pertaining to ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.05(d).)

## **13. Employer Notice and Posting Requirements**

- 13.1 Employers must provide a notice to Employees at the commencement of their employment. The notice must be in English, and the primary language of the Employee as identified by the Employee. The notice must include: (See Saint Paul, Minnesota, Municipal Ordinance §233.07(a) and §233.07(b).)
  - 1. Employees are entitled to earn 1 hour of ESST for every 30 hours worked.
  - 2. Type of accrual method: accrual or frontloading.
  - 3. The maximum number of hours an Employee may accrue in a Year.
  - 4. How ESST carries over to the next Year.
  - 5. The Employer's notice requirements for using ESST.
  - 6. The written policy requiring advance notice from Employee's requesting ESST under section 233.04(d).
  - 7. The Employer's policy for any Employee suspected of abusing ESST.
  - 8. That the Employee can file a complaint with the Department.
  - 9. That Employer retaliation is prohibited and that an Employee may file a civil action for retaliation.

- 13.2 Every Employer must distribute or post the ESST notice. If an Employer has a written ESST policy, it must meet or exceed all the requirements of the Ordinance and these Rules. The notice and any written policy must be in English, and the primary language of the Employee as identified by the Employee. Employers can satisfy the notice requirements by: (See Saint Paul, Minnesota, Municipal Ordinance §233.07(b) and §233.07(d).)
  - 13.2.1 Regularly distributing the notice and a written ESST policy to each Employee personally, by regular mail, or by e-mail.
  - 13.2.2 Regularly distributing the notice and a written ESST policy to Employees through things like company newspapers, newsletters, check stubs, handbooks, manuals, and/or posting on the company intranet.
  - 13.2.3 Physically posting the notice and a written ESST policy in a noticeable place where notices to Employees are typically posted.
  - 13.2.4 Signed acknowledgements from each Employee may be satisfactory for providing notice under this section.
- 13.3 The Department has available a standard Workplace Notice Poster for Employers in 5 different languages. An Employer may hang the standard Workplace Notice Poster in a noticeable place, such as in a breakroom, by a punch clock, or at some common work meeting place where it can be seen by Employees. Employers may also put an electronic copy in an internet or app platform to satisfy written posting requirements. The Workplace Notice Poster must be in English, and the primary language of Employees as identified by the Employees. (See Saint Paul, Minnesota, Municipal Ordinance §233.07.)
- 13.4 Upon request of the Employee, an Employer must provide in writing or electronically, the Employee's current amount of ESST available and amount of ESST used in the Year. (See Saint Paul, Minnesota, Municipal Ordinance §233.08.)
  - 13.4.1 It will be deemed compliant if an Employer proactively puts an Employee's ESST balance on each pay stub per pay period or electronically in an online system where Employees can access their own information. (See Saint Paul, Minnesota, Municipal Ordinance §233.08.)

#### 14. Records an Employer Must Keep

- 14.1 Employers must allow the Department access to records to investigate potential violations and to monitor compliance with the requirements of this Chapter. (See Saint Paul, Minnesota, Municipal Ordinance §233.09(b).)
- 14.2 Employer records must, at a minimum, maintain the following items for a 3year period for all Employees and provide to the Department upon request: (See Saint Paul, Minnesota, Municipal Ordinance 233.09(a).)
  - 1. Employee(s) name.
  - 2. Job titles.
  - 3. Work and personal phone numbers.
  - 4. Email address and mailing address.
  - 5. Total hours an employee has worked in the City physically and remotely, with corresponding dates.
  - 6. Standard hourly rate of pay for each Year they are employed and for each job title.
  - 7. Earned ESST time.
  - 8. Used ESST time.
  - 9. Amount of any ESST paid out.
  - 10. Employee requests to use ESST.
  - 11. Remote/Hybrid agreements.
  - 12. ESST acknowledgement forms.
  - 13. ESST policy and any Employee handbook.
- 14.3 Once the Department notifies an Employer that an investigation has commenced, the Employer may not destroy any records until the Employer is notified by the Department that the investigation has concluded. (See Saint Paul, Minnesota, Municipal Ordinance §233.09 and 233.13.)

14.4 Upon receipt of a Notice of Investigation from the Department, an Employer must make their records available to the Department. If an Employer does not maintain or retain adequate records or supply the required records within the timeframe established by the Department, it creates a rebuttable presumption that the Employer has violated the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.09 and 233.13.)

## **15.Staffing Agencies and Integrated Enterprises**

- 15.1 An Employee supplied by a staffing agency is an Employee of the staffing agency for purposes of the Ordinance, unless there is a contractual agreement stating otherwise. All Employees supplied by a staffing agency located outside the City are entitled to ESST if they work within the City for at least 80 hours in a Year. (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
- 15.2 The Department will determine the existence of an Integrated Enterprise by assessing the degree of control exercised by 1 entity over the operation of another entity. The factors in this assessment include, but are not limited to: (See Saint Paul, Minnesota, Municipal Ordinance §233.02.)
  - 15.2.1 Degree of interrelation between the operations.
  - 15.2.2 Degree to which the entities share common management.
  - 15.2.3 Centralized control of labor relations.
  - 15.2.4 Degree of common ownership or financial control over the entities.
- 15.3 If the Department determines an Integrated Enterprise exists, the integrated Employer must provide ESST to every Employee working within the City. (See Saint Paul, Minnesota, Municipal Ordinance §233.03.)

## 16.Sale of Business: Effects on ESST

16.1 If an Employer sells its business or the business is otherwise acquired by another business, Employees retain and may use all accrued ESST if the Employee continues to work within the City of Saint Paul for the successor Employer, regardless of where the successor's headquarters is located. (See Saint Paul, Minnesota, Municipal Ordinance §233.11(a).)

16.2 A successor Employer must provide Employees with its ESST policies at the time of sale or acquisition, or as soon as practicable, which must include a policy that complies with the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.07 and §233.11.)

#### **17.Implementation and Enforcement of the ESST Ordinance**

The authority of the Director and the Department to implement, administer, and enforce this Chapter is clearly established and outlined at Saint Paul Legislative Code § 233.12 – 13.

#### 17.1 Time Limitations

Any person alleging a violation of the Ordinance shall have the right to file a complaint with the Department within 3 years of the alleged violation. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(a).)

#### 17.2 Confidentiality of Information

Per <u>City of Saint Paul Administrative Code § 11.03(d)</u> the Department shall maintain the confidentiality of any complainant unless disclosure of such complainant's identity is necessary for resolution of the investigation or otherwise required by law. The Department shall, to the extent practicable, notify such complainant that the Department will be disclosing their identity prior to such disclosure.

#### 17.3 Investigation Process

The Department may investigate and resolve complaints.

17.3.1 The Department begins an investigation when a complaint is received. The Department initiates communication with an Employer by sending a Notice of Investigation to the Employer via US Mail. The Notice of Investigation sets forth the allegations and the pertinent facts, and will request an Employer's written position statement, records and other information to respond to the allegations. The Notice of Investigation must also inform the Employer that retaliation is prohibited. The Department may also amend the initial Notice of Investigation and resend to the Employer at any point in the investigation. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b)(1).)

- 17.3.2 Within 7 days of receiving the Notice of Investigation, the Employer must notify its Employees that the Department is conducting an investigation. The Department will provide an ESST violation notice where it will need to be posted in area where it is visible to Employees that an open investigation has been initiated. The Employer must post the notice in English and the primary language of Employees as identified by the Employees. The Employer is permitted to make additional copies to post in more than 1 location or can post in the online system that Employees can access. The notice must be posted until the case is closed and the Department has confirmed the Respondent or Employer is in compliance. The Employer must send a photo of where the notice has been posted within 7 days to the Department. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b)(1).)
- 17.3.3 The Employer must provide a written response, via US Mail, fax or email, to the Department within 30 days of receiving the Department's Notice of Investigation. The written response must specifically state the Employer's position regarding the allegations set forth in the Notice of Investigation and include all records and information requested. If the Employer admits to violating the Ordinance, they must answer how they will remedy the violation. If the Employer denies the allegations, they must specifically state how the Employer is in compliance with the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b).)
- 17.3.4 If the Employer fails to provide a written response within 30 days or fails to provide any other requested information, the Department will make its decision without the benefit of the Employer's input. The Department will rely only on the information provided to the Department. If an Employer does not maintain or retain adequate records or supply the required records and information within the timeframe established by the Department, it creates a rebuttable presumption that the Employer has violated the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b)(2).)
- 17.3.5 The Employer may request additional time to submit the written response or a response to a request for further information to the Department. Such a request should include the amount of time requested and the reason that the Employer cannot respond within the original time allowed. The Department's grant or denial of this request is not appealable. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b).)

- 17.3.6 The Employer and the Department may enter an informal mediation process at any time during the investigation, known as the Pre-Determination Settlement Process. This conversation is an opportunity for the parties to negotiate a Pre-Determination Settlement Agreement. If the Employer does not choose or is unwilling to enter in a Pre-Determination Settlement Agreement, the Department may continue the investigation, ultimately issuing a written notice of Determination of Violation or No Violation. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(b)(5).)
- 17.3.7 Determination of Violation or Determination of No Violation are made based on a preponderance of the evidence standard. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(f)(2).)

#### 17.4 Contents of Notice of Violations

If the Department determines that cause exists to believe that an Employer has violated this Chapter, the City attorney's office on behalf of the Department shall issue a Notice of Violation to the Employer signed by the Director and the City attorney's office. The Notice shall advise the Employer of the following: (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e).)

- 1. That the City believes the Employer has violated this Chapter.
- 2. The basis for the City's belief regarding the violations.
- 3. That the Employer is entitled to a hearing before any restitution or penalty is imposed.
- 4. That the Employer can choose to admit or deny the allegations.
- 17.4.1 If the Employer wishes to admit the allegations but contest the proposed restitution or sanction, the Employer may request a hearing before the City Council regarding the proposed restitution or, if applicable, penalty. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(a).)
- 17.4.2 If the Employer wishes to deny the allegations, then the Employer must request a hearing before a hearing examiner. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(b).)

- 17.4.3 Failure to respond in writing within 15 working days of the Notice of Violation shall be deemed an admission of the allegations and acceptance of the proposed restitution and, if applicable, penalty. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(c).)
- 17.5 Determination of Violation or No Violation
  - 17.5.1 The Determination will be sent to the complainant who filed the suspected violation report and the Employer via either US Mail, fax, or e-mail. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(c).)
  - 17.5.2 In instances when the Department issues a Notice of Determination of No Violation, the complainant who filed the suspected violation report may, within 21 days, file a request for reconsideration of a Notice of Determination of No Violation with the Director. The Director must provide a written response on the reconsideration within 10 days. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(c).)
  - 17.5.3 Failure to respond in writing within 15 working days of a Notice of Violation is deemed an admission of the allegations and acceptance of the proposed restitution and fines. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(c).)
  - 17.5.4 There are 2 options for Employer to appeal:
    - 17.5.4.1 If the Employer admits the allegations but wants to contest the proposed restitution or sanction, the Employer may request a hearing before the Council on that issue. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(a).)
    - 17.5.4.2 If the Employer denies the allegations and the rejects the restitution or sanction, the Employer may request a hearing before a hearing examiner. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(e)(5)(b).)
      - 17.5.4.2.1 The hearing examiner shall hear all evidence as may be presented on behalf of the City and the Employer. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(f).)

- 17.5.4.2.2 Both parties shall be provided an opportunity to present evidence and argument as well as meet adverse testimony or evidence by reasonable cross-examination and rebuttal evidence. The hearing examiner may, in their discretion, permit other interested persons the opportunity to present testimony or evidence or otherwise participate in such hearing. Following the hearing, the hearing examiner shall present to the council written findings of fact and conclusions of law together with a recommendation regarding the including appropriate sanction, restitution. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(f).)
- 17.5.4.2.3 Record; evidence. The hearing examiner shall receive and keep record of such proceedings, including testimony and exhibits, and shall receive and give weight to evidence, including hearsay evidence, which possesses probative value commonly accepted by reasonable and prudent persons in the conduct of their affairs. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(f)(1).)
- 17.5.4.2.4 The City must prove that the Employer violated 1 or more provisions of this Chapter by a preponderance of the evidence. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(f)(2).)
- 17.5.4.3 City Council Determination. The City Council shall consider the evidence contained in the record, the hearing examiner's recommended findings of fact and conclusions, and shall not consider any factual testimony not previously submitted to and considered by the hearing examiner. The Council may accept, reject or modify the findings, conclusions and recommendations

of the hearing examiner. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(g)(1).)

- 17.5.4.4 City Council Action. The City Council shall determine whether the Employer has violated this Chapter and shall by resolution determine whether to adopt all or part of the findings, conclusions, and recommendations of the hearing examiner. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(g)(2).)
- 17.5.4.5 Imposition of costs. The City Council may impose upon any respondent some or all the costs of a contested hearing before an independent hearing examiner. The costs of a contested hearing include, but are not limited to, the costs of the hearing examiner, stenographic and recording costs, copying costs, City staff, and attorney time for which adequate records have been kept, rental of rooms and equipment necessary for the hearing, and the cost of expert witnesses. The Council may impose all or part of such costs in any given case if the position, claim or defense of the Employer was frivolous, arbitrary or capricious, made in bad faith, or made for the purpose of delay or harassment. (See Saint Paul, Minnesota, Municipal Ordinance \$233.13(g)(3).)

## 18. Remedies for Violation of ESST Ordinance

The Department may impose the following remedies based on the nature of the violation:

- 18.1 Reinstatement. If an Employee is terminated or suspended from work for lawfully exercising their right to ESST, the Department may order reinstatement. The Employer and the Employee may, with the approval of the Department, agree to any alternative resolution or remedy, such as financial compensation. Alternatives to reinstatement are not exclusive of other remedies under the Ordinance if additional violations occurred. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(h).)
- 18.2 Financial Remedies. The Department may order back pay, including liquidated damages, restitution for any out-of-pocket expenses resulting from the violation of this Chapter, as well as other financial remedies and administrative fines as outlined by section 233.13 of the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(h).)

18.3 Public Interest. The Department may order public interest terms as additional remedies, including but not limited to policy corrections, Employee training, and compliance reporting. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(h).)

#### **19. Employer Retaliation Against Employees is Prohibited**

- 19.1 A complaint or any other communication by a person triggers the protections of this section regardless if verbal or written and if a complaint makes reference to the Chapter or not. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(g).)
- 19.2 Employers may not retaliate against any Employee for exercising any rights under the Ordinance. Employers also may not interfere with Employee rights under the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(a).)
  - 19.2.1 Such rights include, but are not limited to, the right to ESST pursuant to this Chapter; the right to make inquiries about the rights protected under the Ordinance; the right to inform others about their rights; the right to inform the person's Employer, union, or similar organization, and/or the person's legal counsel or any other person about an alleged violation; the right to file an oral or written complaint with the Department or bring a civil action for an alleged violation; the right to testify in a proceeding under or related to this Ordinance; the right to refuse to participate in an activity that would result in a violation of City, state, or federal law; and the right to oppose any policy, practice, or act that is unlawful under the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(a)(1).)
  - 19.2.2 Examples of retaliation include but are not limited to the following: termination, suspension, revocation of benefits, demotion, job reassignment, pay decrease, loss of hours, etc.
  - 19.2.3 Employers cannot give absence or attendance points to an Employee who has requested to use ESST. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(b).)

*Example*: If Jamila called in sick and requested to use ESST an hour prior to her shift starting, the Employer cannot give Jamila a point to reprimand her for calling in only 1 hour prior to the start of her shift.

- 19.2.4 Retaliation may also include threats to report a person to immigration authorities. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(a)(2).)
- 19.3 It is not retaliation for an Employer to investigate, in good faith, an Employee's suspected abuse of ESST (such as using ESST for vacation time rather than as sick or safe time). However, these investigations may not interfere with the Employee's ability to use ESST or exercise their rights under the Ordinance. (See Saint Paul, Minnesota, Municipal Ordinance §233.06.)

## 20. Civil Enforcement and Private Right of Action

- 20.1 Where prompt compliance is not forthcoming with a final Determination of Violation, the Department may refer the action to the City attorney to consider initiating a civil action against an Employer for violating any requirement of this Chapter and, upon prevailing, shall be entitled to such legal or equitable relief as may be appropriate to remedy the violation. (See Saint Paul, Minnesota, Municipal Ordinance §233.14.)
- 20.2 A person injured by a violation of 233.06 of the Ordinance may bring a civil action in the district court to recover any and all damages recoverable at law, together with costs and disbursements, including but not limited reasonable attorney's fees, backpay and reinstatement to the person's previous position, wages, benefits, hours, and other conditions of employment; and may receive injunctive and other equitable relief as determined by the court. (See Saint Paul, Minnesota, Municipal Ordinance §233.06(c).)
- 20.3 Employees may file a lawsuit in district court if they allege that their Employer interfered with their right to use ESST. An Employee or other person who has reported a violation of this Chapter may:
  - 20.3.1 Bring a civil action in district court within 45 days after receipt of a notice of Determination of No Violation of this Chapter. Notice is presumed to be 5 days from the date of service by mail of the written notice. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(d)(1) and §233.13(d)(3).)

20.3.2 Bring a civil action in district court within 45 days upon notice that the Director has reaffirmed a Determination of No Violation of this Chapter if the complainant requested reconsideration. Notice is presumed to be 5 days from the date of service by mail of the written notice. (See Saint Paul, Minnesota, Municipal Ordinance §233.13(d)(2) and §233.13(d)(3).)

## 21.Other Leave Such as Family Medical Leave Act (FMLA)

An Employee's use of ESST also may qualify for concurrent leave under federal, state or other local laws (e.g., US Family Medical Leave Act). The ESST Ordinance operates independently of any other leave such as FMLA. (See Saint Paul, Minnesota, Municipal Ordinance §233.18.)