



Right Track Scholars 2025

In our inaugural year

The Right Track Scholars program builds on our current Right Track offerings by providing opportunities within the public sector that connect school studies with real-world work. To participate, Scholars must meet Right Track's eligibility requirements and be currently enrolled in post-secondary education.

Through projects that impact their own community, Scholar's are able to put their academic focus into practice, gain valuable workplace experience, and prepare for what comes next in the workforce.

- 100 applicants in our month-long application
- 27 Scholars placed in 14 different City and County Departments.
- Over 9,000 combined internship hours completed
- 60 hours of professional development completed.

Professional Development

Through a series of workshops and activities, Scholars build essential career skills that support both their academic and professional journeys. They practice networking, interview preparation, and workplace communication while connecting with peers and mentors. In addition, Scholars received trainings on topics:

- Culture and identity in the workplace
- Financial empowerment
- Building your brand
- Creating Change

These experiences gave Scholars the tools and networks to navigate their next steps with confidence.



Summer 2026

Interested in hosting a Scholar or learning more about the program? Fill out our pledge and interest form today!

SUMMER LEE

CITY OF SAINT PAUL PARKS AND RECREATION

During Summer's internship, she focused on evaluating and improving the Recreation Center Facility rental pricing structure. She conducted a comprehensive review of the existing rental rates across Saint Paul's recreation centers and identified inconsistencies in how facilities were named, categorized, and priced.

Project Structure:

- Developed a proposed pricing model and categorization system aimed at simplifying the rental process
- Ensured more transparency and consistency for both staff and the public, which helps clarify how amenities are labeled and priced, reducing confusion and streamlining internal processes

Additionally, Summer actively supported youth engagement programs throughout the summer. She helped assist Highland Park's S'more Fun program, Eastside Outside, and El Rio Vista Recreation Center's Summer School Soccer Tournament.

Gained insight into how local government works to serve its community, while strengthening her skills in data analysis, organizational communication, and community engagement, showing a strong ability to balance independent project work with hands-on support in a dynamic, youth-centered environment



"Through my Right Track Scholars experience, so many doors have opened for me. I've had the chance to meet amazing people—not just in Saint Paul's Parks and Recreation, but also in other departments doing similar youth-focused work. They've helped strengthen my passion for youth work and have taught me so much through both hands-on experience and trainings. I also had the chance to explore different sides of the job—from working directly with kids to helping manage things behind the scenes—which helped me figure out what kind of work feels right for me. I've grown a lot this summer, and I have Right Track to thank for all of it!"



SAINT PAUL
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AYDRIEN MAUS

RAMSEY COUNTY

URBAN AGRICULTURE AND FOOD SECURITY

In Aydrien's summer internship with Ramsey County Urban Agriculture and Food Security she learned about how community gardening can work to address food insecurity among county residents. Her main objective this summer was to create a portfolio of community gardens highlighting their processes, how they distribute food harvested in the garden, how they build community, and where they need support. To create this portfolio she coordinated visits to gardens where she volunteered her time to help out in the garden while having conversations to gain knowledge on their practices. She had fun experiencing a balance of field and office work and having the freedom to build her own schedule. She also enjoyed meeting new people both inside and outside the county, understanding their roles and learning about their career journeys.



"I am forever grateful for the opportunity the Right Track program have given me. The experience I gained through this program has given me confidence and reassurance for navigating my career journey."

Highlights:

- Visiting gardens and having insightful conversations with gardeners.
- Touring county sites Ramsey County Environmental Center, White Bear Township Yard Waste Collection Site, and Ramsey/Washington Recycling and Energy Center.
- Conversations with other Ramsey County departments leaders.
- Co working time with supervisors and co intern.
- Meeting with consultants on future projects and budget management



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SCHOLARS



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HAILEY LY

CITY OF SAINT PAUL RIGHT TRACK

This summer, Hailey served as the Data and Evaluation Program Associate with the Right Track team, supporting data analysis, communications, and process improvement. She also helped coordinate daily operations during training days, gaining firsthand insight into the behind-the-scenes work that drives the program's success. As a former Right Track intern, the experience deepened her appreciation for adaptability, flexibility, and the impact of strong program infrastructure.

Highlights:

- Analyzed historical intern data and recommended improvements for future cohorts
- Designed a guide to help interns complete the end-of-summer survey
- Supported survey efforts used to inform annual program enhancements
- Entered and organized data in spreadsheets and the Right Track Hub to support program tracking
- Identified strategies to streamline and improve staff access to data
- Spoke at a Saint Paul Parks & Rec Commission meeting, sharing her journey from intern to Scholar



"Right Track helped me grow my skills and gave me real experience in a professional setting. I strengthened skills that will help me in any career I choose."



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SCHOLARS



RAMSEY
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SAVANA PRICE

RAMSEY COUNTY CRISIS STABILIZATION

During Savana's internship, she worked at a mental health clinic located at 402 University, which supports adults in crisis stabilization. There, she developed strong attention to detail while assessing clients' mental health needs and connecting them to resources, allowing her to support others on a personal level, beyond nursing. Being able to meet people from all walks of life with different levels of need gave her a new task every day.

Her task included door-knocking when someone reached out for stabilization, helping with initial intake assessments during home visits, and creating care plans to guide clients back to normal mental functioning. She received training in NextGEN, a medical records system, and learned about audit procedures by reviewing closed client cases to ensure all follow-up steps were completed.

Through her experiences, she has built strong assessment skills and learned how to work with people by meeting them at a crisis point and supporting them as they return to stable functioning. Her approach to helping others is therapy-based, focusing on holistic methods rather than medication. She is interested in becoming a mental health practitioner and is eager to continue learning about how to support individuals' mental and emotional well-being.



"Right track gave me a chance to explore many different career paths. Beginning my journey with right track in 8th grade, I have gained skills like problem solving, group speaking and work management. Using these transferable skills I feel empowered moving forward and deciding which career path I want to take."



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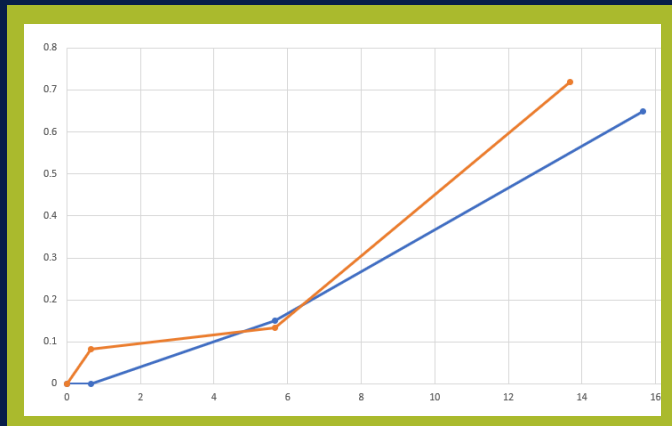


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**CITY OF SAINT PAUL
PUBLIC WORKS**

Being a computer science major, he embraced the chance to learn from a different field and apply both existing and new skills relevant to his major. He made meaningful contributions by organizing and cross-referencing project budgets, collecting hourly sidewalk usage data using Microsoft Excel, and updating sidewalk records with GIS applications.

One highlight of his experience was modifying a calculator to find the slope of a proposed sidewalk, which deepened his understanding of Excel's core functions.

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MICK MOUA

CITY OF SAINT PAUL PUBLIC WORKS

This summer, Mick interned with City of Saint Paul's Public Works Department, specifically with the Solid Waste & Recycling team. Their main focus was conducting survey research to assess recycling practices across public buildings and departments in Saint Paul.

Survey Research:

- Assessed recycling compliance within City departments to identify areas for improvement.

Plastic Bag Ordinance Research:

- Studied citywide bans across the U.S to evaluate environmental and economic impacts. Mick's findings will help inform a draft policy for Saint Paul tailored to local priorities such as carbon emissions and waterway protection.

Event Coordination:

- Assisted with organizing a community event, where they educated on food waste, designed to engage more residents and promote sustainability.

Additionally, Mick:

- Supported with the customer service requests via Zendesk
- Developed social media content
- Created educational materials for youth in Saint Paul



"The Right Track Scholar program does a great job in helping students branch out their career interests through getting a foot in different career field within the public sector through the internship and meeting diverse professionals. On top of that, the program helps prepare the students with valuable skills that will be beneficial in their personal and professional lives."

Through this experience, Mick was able to strengthen their research and communication skills, explore how local government shapes environmental policy, and learned how to translate technical data into community education.



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MARINA LAFRENIERE

CITY OF SAINT PAUL CITY ATTORNEY'S OFFICE

Marina worked in the Immigrant and Refugee Program in the City Attorney's Office. This was her first introduction to Immigration law and its various components and learned about the many ways the city goes about promoting a welcoming community to all of its residents. She worked on various projects, one of which included editing and updating the program's website. Marina attended a web editor training seminar hosted by the CAO and was granted permission to edit and publish the Immigration Resource page. She then updated the webpage by redesigning it to make it more relevant and accessible for those seeking immigration and refugee resources in the City of Saint Paul.

Additionally, she reviewed and edited the "I9 Protocol" with City Attorney's to ensure it was up to city policy. Throughout the summer she also had the opportunity to table at Safe Summer events in our parks to share additional resources to our community.

She really enjoyed her time at the CAO's office and hopes to return as a law clerk in the future.



"I believe in order to succeed in life you need to have ambition. Right Track seeks out this ambition in students and fosters it so students can grow exponentially in their future endeavors."



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HAFSA MUSSE

RAMSEY COUNTY CRISIS STABILIZATION

Hafsa served as a Case Aide Intern at the Ramsey County Adults Urgent Care and Stabilization Clinic. Mental Health Urgent Care Clinic provides mental health services to residents of Ramsey County. These services provide support and assist individuals in the community through stabilization services, deescalation, crisis intervention and more.

She worked alongside licensed mental health professionals to support adults in crisis. She assisted with case management by connecting clients to community resources such as emergency assistance, SNAP, and health insurance. Hafsa also participated in stabilization intake appointments, reviewing mental health screenings and supporting client care planning. She gained hands-on experience in crisis intervention, social service coordination, and professional communication. Hafsa became familiar with NextGen, an electronic health record system, and helped deliver essential food and household items to clients. She also attended the "Surviving to Thriving Youth Empowerment" seminar, which deepened her interest in addressing stigma and suicide risk among ethnic and Indigenous communities. The internship offered meaningful personal and professional growth while contributing to critical community mental health efforts.



"I just want to thank Leticia, Zac, and Julie for going above and beyond in showing us that working in county government doesn't have to be intimidating. Thank you for helping this Gen Z intern cohort embrace our differences and stand confidently in our strengths."



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HIWI ABDELLA

CITY OF SAINT PAUL

SAINT PAUL REGIONAL WATER SERVICES

This summer, Hiwi worked as an Information Systems Intern with Saint Paul Regional Water Services (SPRWS), she worked alongside the IT division to explore how technology supports core operations and how it can evolve in the future.

Project Work:

- IT Support & Troubleshooting: Responded to help desk requests, investigated technical issues, and collaborated with team members to find effective solutions.
- System Maintenance: Supported the upkeep of essential software platforms used across divisions in SPRWS, helping ensure smooth day-to-day operations.
- Technology Planning: She also participated in various projects across divisions from engineering and administration to customer service and finance. This gave her a better understanding of how artificial intelligence could be used in the workplace and the careful planning needed before making those changes.



"I learned a lot from the Information Systems team at SPRWS. They have helped me expand on my interest in wanting to pursue an Information Technology degree by embracing me under their wings and letting me learn and ask questions from professional to personal ones."

Hiwi deepened her technical knowledge—particularly in SQL Server and practiced real-world problem-solving in a fast-paced IT environment. She also developed her communication and collaboration skills through hands-on experience with a range of internal stakeholders. This internship gave her insight into the future of public-sector technology and the thoughtful planning it requires.



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MAY HSER

CITY OF SAINT PAUL SAFETY AND INSPECTIONS

This summer May worked at DSI and helped facilitate and administrate the new Site Plan Review Governance Team in their first year.

The Site Plan Review is the City's process for reviewing proposed site design for new construction projects.

Role Provided:

- Facilitated groups and meetings, schedules meetings and follow-ups
- Researched City of Saint Paul's previous Site Plan Review processes.
- Set deadlines and follows up on project stats'
- Created a share point page for the SPR Governance team and took notes during meetings and created meeting invites then sent those to the SPR team.
- Gained exposure to facilitate trainings, which gave her confidence to facilitate her own SPR Improvement Projects. She learned how to concisely take notes and distribute them.

"Thank you DSI team for being such a welcoming department. I appreciate being in a work environment where I am constantly learning and being uplifted to be curious and always asking questions. Thank you, Dan, for allowing me to make mistake and showing me how to correct it. Thank you DSI for showing us interns' humanity."

Other Projects:

- Paulie Program Testing - Where she acted as an applicant and started to apply for license and permits, for a new software system
- Cannabis Program Management - Where she helped make phone calls and reply to emails from applicants who were selected in a lottery system that registered for hemp-derived cannabinoid businesses in the City of Saint Paul.



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PAKOU MOUA

RAMSEY COUNTY ROSEVILLE LIBRARY

During Pakou's internship at the Roseville Library, she gained valuable experience in public service and community engagement. Working at the service desk, she developed interpersonal skills while assisting patrons with various inquiries, from locating resources to navigating library systems.

She also helped assist with the setup and execution of children's events which helped her develop strong organizational abilities while coordinating logistics for various children's events. The shelving duties, while seemingly routine, provided insight into library operations and information organization systems.

Through community outreach events, she expanded her skills beyond the library, learning to represent the organization at events and connect with different demographic groups. This experience highlighted her adaptability and comfort in various social settings.



"Right Track gave me an amazing opportunity to intern at the library, where I gained real work experience in a professional setting. The program's training sessions were incredibly valuable as they helped me develop essential networking skills and taught me how to facilitate meetings and group discussions. Right Track is more than just an internship as it helps give you the tools to succeed outside of the program."



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NATASHA OGBEIFUN

CITY OF SAINT PAUL

SAINT PAUL PUBLIC LIBRARIES

During Natasha's internship, she co-supervised a 10-week youth-centered research project designed to explore the experiences, needs, and challenges of Saint Paul teens. The goal was to assess how the Saint Paul Public Library and Parks & Recreation could improve youth programming, access, and community engagement.

Her work included:

- going out into the community to gather information from teenagers in their favorite environments (malls, cafes, parks, etc)
- conducting focus groups with other YJ1 interns to get more valuable and detailed data
- collecting 150+ paper surveys and manually quantifying that data
- having daily huddles and debriefs about their experiences, the survey, and the people they encountered.

This experience provided Natasha valuable opportunities to develop leadership skills, deepen her understanding of research methodologies, and practice public speaking. It also allowed her to exercise creativity in both project design and youth engagement strategies. The internship was a meaningful and rewarding experience, contributing to her personal growth and reinforcing her commitment to community-centered work.



"Right track has helped me gain some of the most meaningful work experiences I've had, and I think the scholars program has been particularly effective at challenging me and helping me grow as a professional."



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CHIA CHANG

CITY OF SAINT PAUL

PLANNING AND ECONOMIC DEVELOPMENT

As a Communications Intern with the Planning and Economic Development (PED) team, Chia built valuable skills in research, digital communication, and public service.

Project Work:

- Daily Media Monitoring: Tracked news coverage on Saint Paul's housing and development, sharing relevant stories with PED staff.
- Digital Communications: Helped manage PED's social media accounts, draft government notifications, and maintain content across the City's webpages.
- **Special Projects:**
 - Supported the City's effort to sell vacant lots by assisting with public outreach.
 - Contributed to the monthly small business newsletter sent citywide.
 - Helped build and update webpages, ensuring they met accessibility standards.

Although the communications team is small, Chia saw firsthand how their work plays a vital role across the entire department to push programs and initiatives forward.



"Right Track allowed me to develop life-long skills and incredible networks by giving me the opportunity and privilege of working in a professional space. I cannot express enough gratitude for what Right Track has given me!"

Through this experience, Chia sharpened his research and writing skills, developed a strong understanding of internal communications, and gained hands-on training in web editing and accessibility best practices. His work supported key initiatives that impact local businesses and community development.



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FATHUMA MOHAMED

CITY OF SAINT PAUL

HUMAN RIGHTS & EQUAL ECONOMIC OPPORTUNITY

This summer, Fathuma interned with the department of Human Rights & Equal Economic Opportunity (HREEO) and gained hands-on experience working across multiple sectors of procurement and contract compliance. She developed a strong understanding of CERT vendors and Vendor Outreach Programs (VOP), building valuable insights into how municipalities engage and support diverse contractors. Drawing on the advanced research and writing skills she honed at Stanford University, Fathuma designed and executed an independent summer project focused on improving vendor evaluation practices.

Project included:

- Creating a targeted survey for project managers to assess vendor outreach effectiveness, as well
- Developing a streamlined evaluation tool that synthesized best practices from various municipalities.

Project Outcomes:

- The created tool aimed to enhance governmental memory by making vendor performance data more accessible and actionable for project managers
- Strengthened vendor outreach initiatives but also contributed to creating a more transparent and equitable procurement process



"The Scholars Program, in particular, provides a unique opportunity for students transitioning from high school or university into the professional world. It creates a supportive space that makes careers in public service and city government feel accessible and achievable. Through Right Track, I've gained hands-on experience, sharpened my research and project management skills, and built confidence in my ability to contribute to impactful work."



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YEE YANG

CITY OF SAINT PAUL PUBLIC WORKS

This summer, Yee had an awesome opportunity to be a part of the City of Saint Paul – Public Works, Land/Construction Survey team. This internship was a brand new experience that taught Yee the importance of working as a surveyor, especially how much work is required before making any big demolitions on infrastructure. Being a part of something unfamiliar brought many different challenges. Learning and adapting to new verbiage, as well as a new career setting, was probably the hardest part of the summer. Yee entered the role with no experience or knowledge of what a surveyor is supposed to be or do.

Although there were many challenges, being part of a patient, understanding, and hardworking crew made the summer as a surveyor much easier. Fellow crew members explained and showed Yee what needed to be done, how things are done, and why they are done, which allowed Yee to process everything with more ease. Yee worked in teams to manage multiple land surveying projects, including boundary surveys and construction layouts. Many projects involved mapping out the locations of various structures.



"During construction season, we as surveyors, are responsible for measuring, staking, and verifying details so that we can help other teams to achieve their objectives and operate with confidence in order to ensure that the process is ran smoothly. Hoping that in the end, these changes to local community roads, will help keep and make the city of Saint Paul, a safer place for all people to walk, drive, and work."



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MUNIRA SHURIYE

CITY OF SAINT PAUL SAFETY AND INSPECTIONS

During her internship as a Permit Process User Experience Intern with the City of Saint Paul's Department of Safety and Inspections (DSI), Munira played a key role in testing the city's new permitting system, PAULIE. PAULIE is a digital platform that will be used by both DSI staff and Saint Paul residents to collect, review, and manage permit requests.

Munira's main task was to test different types of permit applications in Civic Access and Tyler Environments to ensure the system functioned as expected. She followed each step of the permit process, checking that applications moved through the correct stages, triggered the appropriate notifications, and followed the complete workflow from submission to approval.

Through this process, Munira gained a deeper understanding of how complex city systems are, and how essential thorough testing is before launching new technology. She learned how to navigate unfamiliar software, follow detailed workflows, and sharpened her attention to detail and problem-solving skills.



"The program helped me explore a career path I hadn't fully considered before, giving me valuable skills in data testing and system workflows."

One of the highlights of her internship was seeing how technical systems translate into real services that impact people's lives. She worked independently and managed multiple applications at once—developing organization and time management skills along the way.

This experience gave Munira a behind-the-scenes look at how local government functions and prepared her with valuable skills she looks forward to using in her future career.



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ZAHRA ABDI

CITY OF SAINT PAUL SAFETY AND INSPECTIONS

This summer, Zahra interned with the Department of Safety and Inspections (DSI), where she supported the Human Resources team as the Onboarding and Experience Intern.

A key project Zahra contributed to was the development of welcome videos for new DSI employees. These videos aim to streamline the onboarding process by introducing new hires to the department's divisions and the work each team does. Zahra helped write scripts, schedule filming appointments, and successfully supported the filming of the Director's segment, which was a major milestone for the project. Though the video will not be complete, it was eye-opening how much work goes into one aspect of a larger process.

In addition to her communications work, Zahra shadowed HR team members during interviews for new hires, gaining insight into what really goes on behind the scenes during the selection and hiring process.

She also researched the role of structural engineers, helping address a long-standing vacancy at DSI.



Zahra's contributions extended to other HR projects, including supporting annual training evaluations, drafting reminders to supervisors, and helping improve internal communication tools. She also took initiative to complete several HR certification courses through Coursera and HRCL.

Through this experience, Zahra strengthened her skills in project management, communication, and workplace coordination, gaining valuable insight into both HR processes and the employee experience.



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TSWJKENG LEE

CITY OF SAINT PAUL PUBLIC WORKS

This summer, Tswjkeng interned with the Department of Public Works, where she supported a group of engineers as the geographic information system intern.

Tswjkeng learned a lot about how cities use maps and data to improve services. They worked on a variety of projects, including verifying the accuracy of parking meter data using ArcGIS, helped improve trash truck routes by mapping the city's trash baskets, and contributed to a project on street parking. Tswjkeng adapted quickly to using GIS software and paying close attention to details as city services truly do rely on it.

One key takeaway for Tswjkeng was realizing how a small, focused team in city government can have a wide-reaching impact on residents' daily lives. Seeing how data drives decision-making helped them connect their internship projects to broader goals like improving service efficiency, safety, and accessibility.



This experience not only strengthened their ability to manage multiple projects, but also deepened their understanding of how city systems operate and why they matter.



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USHRA SUHANI

RAMSEY COUNTY POLICY AND PLANNING

As a Race and Health Equity Intern, Ushra is gaining meaningful experience in a government office setting through her work at the Ramsey County Courthouse. Her focus is on public recruitment strategies.

Her work includes:

- Attending weekly Chamber meetings, taking notes
- Building a recruitment template that communicates why Ramsey County is a valuable employer, outlining expectations and upcoming opportunities for the upcoming year
- Coordinating and scheduling meetings with county staff to gather feedback and collaborate
- Updating content to reflect Ramsey County branding, including revising outdated materials
- Working with data teams and stakeholders to ensure clarity and accuracy across all materials

The final product may become a presentation or a published resource on Ramsey County's website, supporting future applicants and informing them about county career opportunities.



In addition to her project responsibilities, Ushra is working toward her goal of developing strong communication and time management skills. Having never worked remotely before, she quickly adapted to virtual collaboration, improving her ability to work independently and contribute in professional environments. Her internship marks a significant step in her journey toward office-based work and project leadership.



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JOY DANIELS

RAMSEY COUNTY POLICY AND PLANNING

During her internship with Ramsey County as a Race, Health, and Equity Intern, Joy gained hands-on experience in the field of recruitment and workforce strategy.

Apart of the racial action plan for Ramsey County was to improve the recruitment strategy to engage more applicants that reflect the communities the Ramsey County serves. Joy served as one of the representatives of this project. The project required the team to have meetings with various departments, HR professionals, and other hiring managers to gather valuable feedback, and incorporating suggestions to strengthen and revise the strategy. This was a highlight for her to see how ones work can really contribute real life change within an organization.

"My experience with Right Track and this internship was incredibly rewarding. I gained real-world insight into recruitment and equity work while building valuable connections across the county."



Through this collaborative process, Joy developed a solid understanding of how recruitment operates in a public sector environment especially the challenges and opportunities tied to equity, resource allocation, and workforce planning. The experience sharpened her skills in communication, research, and project coordination, while also deepening her appreciation for inclusive hiring practices and strategic planning.



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JENNIFER LOR

CITY OF SAINT PAUL OFFICE OF FINANCIAL SERVICES

During Jennifer's summer with the Office of Financial Services, she gained hands-on experience in government accounting. Coming from a background in mathematics and statistics, Jennifer had little to no knowledge of accounting. This internship challenged her to think critically, learn accounting language, and adapt quickly.

Highlights:

- Worked on the American Rescue Plan Act (ARPA) project tasks by matching supporting documents with accounts payable invoices and transaction data
- Strengthened Excel skills and gained knowledge with Infor software
- Shadowed colleagues to explore the different moving parts of governmental accounting and understand its complexity and interconnectedness
- Developed a deeper appreciation for accounting as a critical function in maintaining city financial health, beyond number crunching
- Gained hands-on experience in government accounting, including grants and the Annual Comprehensive Financial Report (ACFR)



"As a young adult, career exploration can definitely feel intimidating, but it's something we all have to go through. This summer didn't just teach me about accounting, but it also helped me learn a lot about myself."



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MOHAMUUD MOHAMED



CITY OF SAINT PAUL OFFICE OF TECHNOLOGY AND COMMUNICATIONS

As an AI Fellow with the City of Saint Paul, Mohamuud gained hands-on experience working at the intersection of artificial intelligence, public service, and education. He collaborated closely with Director Wascalus to support initiatives that explored AI's role in improving government services and community engagement.

"Right Track gave me the chance to explore my interests in AI and public service while building skills that will help me in my career."



AI usage across the city isn't yet standardized, with different departments using different tools and at varying levels. Much of the work is still in early stages, focused on centralization. Mohamuud was able to see first hand the work that is put into bringing new technology services to an organization. The team is currently exploring how Microsoft Copilot can fit into the city's structure, starting with the OTC department.

As part of this effort, he is hosting a simple webinar to introduce OTC staff to Copilot, share a few examples, and begin building comfort with AI across the team.

He developed strengths in cross-functional collaboration, stakeholder communication, and translating technical topics into actionable strategies for diverse audiences.



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BIFTU MOHAMMED

CITY OF SAINT PAUL

SAINT PAUL REGIONAL WATER SERVICES

During her internship, Biftu worked on the EAMS Project, an enterprise asset management software implementation. This citywide initiative aims to upgrade Saint Paul's legacy work and asset management systems to a new, secure, cloud-based platform from Oracle called Work Asset Cloud Services (WACS). Because WACS will integrate with existing platforms like Infor, GIS, and CIS, the System Integration Testing (SIT) process was essential to ensure everything functioned smoothly.

As part of the SIT process, she carefully followed each step outlined in the test descriptions, verifying whether the actual results matched the expected outcomes. She documented whether each test passed or failed and, for any failures, provided thorough notes in the status column to ensure accurate issue tracking.

"I learned how to carefully follow structure test scripts and compare actual results against expected outcomes. I developed a better understanding of how proper documentation supports issue tracking and communication within a team. This process helped me improve my attention to detail, time management, and ability to work in a real-world testing environment."

Key Findings:

- Most test cases passed successfully, indicating that the system is stable, user-friendly, and well-integrated.
- Test execution was generally smooth, with minimal issues encountered.
- When failures occurred, Biftu clearly documented them and left detailed comments to support issue resolution.



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