

SAINT PAUL INNOVATION TEAM UPDATE

Saint Paul Innovation Team

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Internal mgmt. consulting group to support city leadership champion new ideas, tools and techniques to innovate & improve.



Saint Paul Innovation Team

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VISION: Saint Paul is a world class leader in effective public service

MISSION: Serve as a catalyst across the city to advance a culture of innovation and improvement.

VALUES:

- Solution-oriented
- Collaborative
- Strategic
- Data-driven
- Creative
- Results-focused
- Inclusive



We accomplish our mission through:

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- ❑ Transform City Services
- ❑ Catalyze Strategy & Performance Mgmt.
- ❑ Engage Diverse Partners
- ❑ Develop Innovative Talent
- ❑ Champion Bold Ideas
- ❑ Activate Meaningful Data

IMPROVE TODAY

+ CREATE TOMORROW

= INNOVATION

Transform City Services

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Optimize city services by innovating and improving “how we do what we do” each day

- ❑ Fleet transformation
- ❑ City Accelerator: Green storm water infrastructure implementation
- ❑ Process improvement projects
 - ▣ 4 Strategic Emerging Leaders Projects
 - ▣ Project Labor Agreements
 - ▣ Hiring process A/P (req to check) cycle time reduction
 - ▣ ClB process

Catalyze Strategy & Performance Management

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Support leaders to set goals, assess performance and manage for continually improved results.

- ☐ Parks asset management evaluation
- ☐ Service performance management system with Mayors Office and Department Directors
- ☐ Fire strategy planning
- ☐ Long term strategy planning: Public Art Ordinance and environmental sustainability
- ☐ Leadership & strategy consulting on goal development with PW, HR, Libraries, HREEO

Engage Diverse Partners

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**Build capacity
through
creative
partnerships.**

- ❑ **MetroLab Network** (City of Saint Paul, City of Minneapolis, U of M)
- ❑ **Bloomberg What Works Cities**
- ❑ **Invest Health city grant / community collaboration**
- ❑ **Civic Consulting – Fleet project**

Develop Innovative Talent

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Training & development opportunities to increase innovative thinking across the city.

- ❑ Co-Directing 2016 Emerging Leaders Academy
- ❑ Women's network: city employee resource group proof of concept
- ❑ Create Innovation Network
- ❑ Training & Development
 - ▣ Process improvement/Lean training
 - ▣ Project Management foundations training
 - ▣ Ideation workshops
 - ▣ Tools & Templates

Champion Bold Ideas

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Lead change,
change
mgmt.,
voice for
creating
positive
future,
city's
innovation
success
stories

- ❑ **New revenues via rebates on large purchases**
- ❑ **DSI Steering Committee**
- ❑ **ELA Innovation Day**
- ❑ Innovation Fund for 'micro innovations'
- ❑ Public art that represents city performance levels

Activate Meaningful Data

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**Make data
visible &
useful.**

**Data
collection,
visualization
& analysis to
support
effective
decision-
making.**

- ☐ Fire run time data analytics
- ☐ DSI data analytics support
- ☐ Infor Reporting strategy team support
- ☐ Learning assessments for workshops & training sessions
- ☐ Open data support
- ☐ Analytics support
- ☐ Racial equity dashboard for Mayor's Office

Portfolio of Services

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- ❑ Innovation delivery 1 day workshop
- ❑ Ideation sessions/brainstorming sessions
- ❑ Strategic Planning
- ❑ Service Performance Management
 - ▣ Goal, measure, target development
- ❑ Data Collection, Data Displays, Storytelling
- ❑ Service/Process Performance Improvement
- ❑ Change Management
- ❑ Initiative Governance
- ❑ Cross Departmental Efforts

😊 **THANK YOU** 😊

