SAINT PAUL INNOVATION TEAM **UPDATE**

October 2016 Larson

Saint Paul Innovation Team

Internal mgmt. consulting group to support city leadership champion new ideas, tools and techniques to innovate & improve.



Saint Paul Innovation Team

VISION: Saint Paul is a world class leader in effective public service

MISSION: Serve as a catalyst across the city to advance a culture of

innovation and improvement.

VALUES:

- Solution-oriented
- Collaborative
- Strategic
- Data-driven
- Creative
- Results-focused
- Inclusive



We accomplish our mission through:

- □ Transform City Services
- Catalyze Strategy & Performance Mgmt.
- □ Engage Diverse Partners
- □ Develop Innovative Talent
- □ Champion Bold Ideas
- Activate Meaningful Data

IMPROVE TODAY

+ CREATE TOMORROW

= INNOVATION

Transform City Services

Optimize city services by innovating and improving "how we do what we do" each day

- □ Fleet transformation
- □ City Accelerator: Green storm water infrastructure implementation
- □ Process improvement projects
 - 4 Strategic Emerging Leaders Projects
 - Project Labor Agreements
 - Hiring process A/P (req to check) cycle time reduction
 - CIB process

Catalyze Strategy & Performance Management

Support
leaders to set
goals, assess
performance
and manage
for
continually
improved
results.

- □ Parks asset management evaluation
- Service performance management system with Mayors Office and Department
 Directors
- □ Fire strategy planning
- Long term strategy planning: Public Art
 Ordinance and environmental sustainability
- Leadership & strategy consulting on goal development with PW, HR, Libraries, HREEO

Engage Diverse Partners

Build capacity through creative partnerships.

- ☐ MetroLab Network (City of Saint Paul, City of Minneapolis, U of M)
- □ Bloomberg What Works Cities
- Invest Health city grant / community collaboration
- □ Civic Consulting Fleet project

Develop Innovative Talent

Training & development opportunities to increase innovative thinking across the city.

- Co-Directing 2016 Emerging Leaders Academy
- Women's network: city employee resource group proof of concept
- □ Create Innovation Network
- □ Training & Development
 - Process improvement/Lean training
 - Project Management foundations training
 - Ideation workshops
 - Tools & Templates

Champion Bold Ideas

Lead change, change mgmt., voice for creating positive future, city's innovation success stories

- New revenues via rebates on large purchases
- □ DSI Steering Committee
- □ ELA Innovation Day
- Innovation Fund for 'micro innovations'
- Public art that represents city performance levels

Activate Meaningful Data

Make data visible & useful.

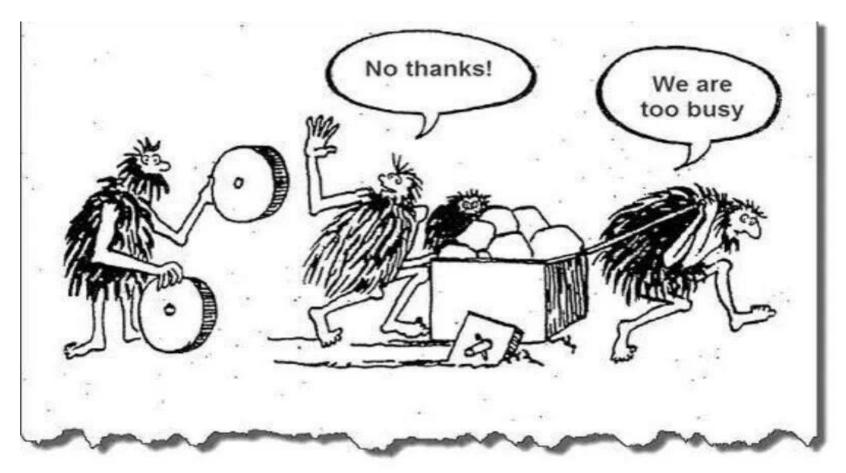
Data collection, visualization & analysis to support effective decision-making.

- □ Fire run time data analytics
- DSI data analytics support
- □ Infor Reporting strategy team support
- Learning assessments for workshops & training sessions
- □ Open data support
- □ Analytics support
- Racial equity dashboard for Mayor's
 Office

Portfolio of Services

- □ Innovation delivery1 day workshop
- □ Ideation sessions/brainstorming sessions
- Strategic Planning
- □ Service Performance Management
 - Goal, measure, target development
- Data Collection, Data Displays, Storytelling
- □ Service/Process Performance Improvement
- Change Management
- □ Initiative Governance
- Cross Departmental Efforts

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