SAINT PAUL INNOVATION TEAM UPDATE
Saint Paul Innovation Team

Internal mgmt. consulting group to support city leadership champion new ideas, tools and techniques to innovate & improve.
Saint Paul Innovation Team

VISION:  Saint Paul is a world class leader in effective public service

MISSION: Serve as a catalyst across the city to advance a culture of innovation and improvement.

VALUES:

• Solution-oriented
• Collaborative
• Strategic
• Data-driven
• Creative
• Results-focused
• Inclusive
We accomplish our mission through:

- Transform City Services
- Catalyze Strategy & Performance Mgmt.
- Engage Diverse Partners
- Develop Innovative Talent
- Champion Bold Ideas
- Activate Meaningful Data

IMPROVE TODAY

+ CREATE TOMORROW

= INNOVATION
Optimize city services by innovating and improving “how we do what we do” each day

- Fleet transformation
- City Accelerator: Green storm water infrastructure implementation
- Process improvement projects
  - 4 Strategic Emerging Leaders Projects
  - Project Labor Agreements
  - Hiring process A/P (req to check) cycle time reduction
  - CIB process
Catalyze Strategy & Performance Management

- Parks asset management evaluation
- Service performance management system with Mayors Office and Department Directors
- Fire strategy planning
- Long term strategy planning: Public Art Ordinance and environmental sustainability
- Leadership & strategy consulting on goal development with PW, HR, Libraries, HREEO

Support leaders to set goals, assess performance and manage for continually improved results.
Engage Diverse Partners

- MetroLab Network (City of Saint Paul, City of Minneapolis, U of M)
- Bloomberg What Works Cities
- Invest Health city grant / community collaboration
- Civic Consulting – Fleet project
Develop Innovative Talent

- Co-Directing 2016 Emerging Leaders Academy
- Women's network: city employee resource group proof of concept
- Create Innovation Network
- Training & Development
  - Process improvement/Lean training
  - Project Management foundations training
  - Ideation workshops
  - Tools & Templates
Champion Bold Ideas

- Lead change, change mgmt., voice for creating positive future, city’s innovation success stories
- New revenues via rebates on large purchases
- DSI Steering Committee
- ELA Innovation Day
- Innovation Fund for ‘micro innovations’
- Public art that represents city performance levels
Activate Meaningful Data

- Make data visible & useful.
  - Data collection, visualization & analysis to support effective decision-making.
  - Fire run time data analytics
  - DSI data analytics support
  - Infor Reporting strategy team support
  - Learning assessments for workshops & training sessions
  - Open data support
  - Analytics support
  - Racial equity dashboard for Mayor’s Office
Portfolio of Services

- Innovation delivery 1 day workshop
- Ideation sessions / brainstorming sessions
- Strategic Planning
- Service Performance Management
  - Goal, measure, target development
- Data Collection, Data Displays, Storytelling
- Service / Process Performance Improvement
- Change Management
- Initiative Governance
- Cross Departmental Efforts
😊 THANK YOU 😊