

## **APPENDIX B**

(Survey Results)

## Text Message Multiple Choice Questionnaire

Thank you for providing your input for the Phalen Park Multimodal Transportation Plan. Your feedback will help identify future park improvements.

1. How often do you use the park?
  - a. Weekly
  - b. Monthly
  - c. Yearly
  
2. For what purpose are you using the park?
  - a. Golfing
  - b. Trails
  - c. Picnic area
  - d. Beach
  - e. Boating
  
3. How did you get to the park?
  - a. Biked
  - b. Walked
  - c. Drove car
  - d. Bus
  - e. Other
  
4. Rank your experience getting to the park.
  - a. 1 – good, no issues
  - b. 2 – adequate, minor delays
  - c. 3 – poor, needs improvement
  
5. What improvements to the park are needed?
  - a. Parking
  - b. Trails
  - c. Picnic/pavilion
  - d. Boat launch
  - e. Other
  
6. Any additional comments or key issues?

How often do you use the park?	
Weekly	163
Monthly	26
Yearly	13

What is your purpose for using the park?	
Golfing	6
Trails	190
Picnic	7
Beach	4
Boating	8

How did you get to the park?	
Biked	44
Walked	68
Drove Car	101
Bus	2
Other	2

Rank your experience getting to the park?	
1 good: no issues	152
2 adequate: minor delays	43
3 poor: needs improvement	7

What improvements to the park are needed?	
Parking	34
Trails	50
Picnic/Pavilion	11
Boat Launch	5
Other	103

Question 6

I think the new sign on the boathouse looks cheap. It should be more rustic and natural looking. Phalen park should be an oasis. A nature sanctuary. What it does not need is more parking or public transportation. It is only blocks from major roads and bus routes on Arcade and Maryland. Put the money into the park itself and people will find a way to enjoy it. Please don't turn it into a parking lot or bus/train depot.

Great parks, please continue to make upgrades to infrastructure, address environmental issues, and make sure people of color and other marginalized groups have access to the park and rec system

I love this lake. And walking around it. Please continue to take good care of this fragile beautiful resource!

It would be nice to have 2 bike lanes, one for each direction, since I sometimes use it to bike to other trails, and don't want to go around most of the lake if I don't have to just because it's a one-way bike lane.

Add a bike sharing station

Maplewood roads near park and curbs are bad

New to the neighborhood and love lake phalen. Would be awesome to have a restaurant or pavilion similar to Como or Sea Salt at Minnehaha Falls.

Toilets on east side of lake.

Love biking and walking the trails. Trail on east side is better to bike since re paving

Stocking of more pan fishes n white bass.

Parking is always a problem and it seems it's the last thing to be included with park improvements.

Need more areas w/ access to water where fishing is prohibited. Currently there is lots of fishing litter and issues around people fishing in most areas with water access

Better for a walking paths and and biking paths so there's less confusion

Resurface parking lots

Arlington needs to be repaved,

Repave the lots. ?\n\nI appreciate the wildflower plantings and other beautification projects

Love my urban green space!

Walking, running, biking spaces (trails) get crowded. Signs reminding people to try and walk two by two to keep paths clear, etc. would be nice. \n\nSpotsfor dogs to drink water like dishes attached to water fountains would be beneficial, especially when lake quality isn't high during certain times of theyear. \n\nMore water fountains or water fill stations. \n\nMore lighting, possibly cameras to help deter crime in the areas that are a little more secluded or hard to reach (by the waterfall, pa

The park does NOT need more road space! Maybe more guard rails to protect bike path from racing drivers. Meeting announcements should be communicated toNext door group emails. Thank you.

Repair the trails properly so they are smooth enough to rollerblade on there are many many cracks. I end up driving to white bear lake because their pathis smooth

You need to have not applicable options on this survey.

Great resource! Vento trail crossings north of park are frequent and tough. Peds don't seem to follow trail signs and are frequently spread across full trail.

Quality of the lake water

More events like Lake Como

restrooms needs some upgrading and water needs to be clean enough to feel safe swimming in.

Better bike racks, where you can actually lock the frame

Would love protected bike lanes from downtown Saint Paul and more bike parking

Pavilion always closed. Bathrooms always closed. Splash pad was great idea but below expectations. Need a dedicated restaurant like Sea Salt in minnehaha or

Additional lighting around path

Needs improvement on accessing the park via automobile.

Need restrooms and better playground

Clean the water  
Clean up crime  
We lived at north end apartments years ago, live in Hawaii, and visit cautiously now!

Saint paul is way behind other comperable cities with skate parks. Look at the new Burnsville or Madison WI parks, for example. Ditch the golf course, and use the land for other truly public endeavours .

Someone needs to issue warnings to people who are not picking up after their dogs.

Our family loves lake phalen. Love the improvements.

Trails widened, boat launch improvement needs more sand, great wild flowers

Beautiful lake, love the new swimming area!

Preserve green space and natural MN native flowers. NO Chinese garden in the most pristine area of phalen please!!! I walk phalen lake daily.

Need Bike rental (Nice Ride) and at least on more restroom along the lake loop trail.

Bikes going way too fast especially in the down hills. Are there speed limits?? If not there should be and should be posted. Thank you!

Would like to have driving all the way around-similar to Lake Harriet/Calhoun in Mpls.

I appreciate they keep the trails open in winter

Love the park! Love the restoration of the natural flowers; they're gorgeous!

Weeds and alge, pollution problems.

The roads heading to the park have too many bumps and cracks. I wish they had more portable potties. Bathroom faucets need to be changed. Too old. Shrubs by the paths that are blocking the path need to be trimmed. The lake water smells bad like dead fish.

More seating around the splash pad would be nice for parents watching the kids. \nMore bathrooms along the trails (especially north end)

Trash in the lake. Trash in the park. Rule enforcement

The walking path needs more shade, please plant trees

Please plant more trees along the walking paths

Would like to see workout stations along trail, similar to those by Maplewood YMCA

There is no water fountain to be found around the lake

I actually use all 5 of the facilities listed, and feel that improvements are needed in several of the areas listed. However, the survey would not accept multiple letters or all of the above. That seems like a big defect in the survey.

Boat rentals would be great

??@????\$\$way, make Maryland safer to cross by 4-3 conversion and adding median ped refuge at southern end of lake

Get rid of the golf course. It is a barrier to the park and a waste of valuable space.

Need bathroom on other side of lake near larpenteur ave.

Need a bathroom on the opposite side of the lake by Larpenteur Ave.

You should have more fishing docks

I think you guys should build a skatepark

Johnson pway needs improvment. Most of the way the bike lane is crappy pavement

Need morning yoga at the waterfall??

Fear for personal safety after dark, early morning, off peak season. Fear to use the space is a huge problem. More organized activity, group walks, opportunities to be in groups would be great.

Need a Dairy Queen. Enforce the walking/biking separation scheme and direction on the paths. Install a boatbuilding shop like urban boatbuilders at theboathouse and rent out the finished products. Clean port-a-potties more often and put one in the east side of the lake near larpenteur. No mass transit!!

Get rid of golf course. It's a poor use of city land. The park area has way more visitors. Especially because the golf courses loses money. Convert thegolf course to park land all the residences can use. See Malcom gladwells podcast about golf to get a better understanding of how subsidizing golf is a bad use of public resources.

Picnic tables need updated.



I would like to see more division between the biking trail and the walking trail.

East shore dr is dangerous to cross. Should make it a 1 way with speed bumps and add in another bike or pedestrian trail to ease congestion on the trails

No. I love this park.

Just flushable bathrooms instead of portapotties. More trees along the street of Maryland entrance.

We love Phalen

Really look at how pedestrians and bicyclists use the park and get here even the parking lots and bike parking.

No issues. Park is very well cared for.

Would like to see the trails widened - they can get busy with multiple uses. Better use division would also help

It'll be nice to have drinking fountain and more trash bins

Please do something to stop people walking through the wildflowers to shore fish. There are plenty designated fishing spots already and they are ruining the flowers for us who enjoy them. Also please enforce littering laws. I want to see police giving fines to litterers and abusers. Would be happy to pay additional taxes. The park already gets plenty traffic so no need to increase parking. Lazy people should bike there anyway not drive. If they have to drive then they are too far away should be go

Need more benches

Love the park, and love the connectors to the Bruce Vento and gateway trails. If anything saint paul might need more improvements to it's other parks, Payne phalen is very popular but part of that may be the fact that there are not a lot of other parks of equal quality between it and downtown. Improvement of bicycle networks might also help spread out the usage.

Please keep traffic slow and low to be safe for kids and everyone who walk, bikes, jog, and run at the Phalen Park on a daily base like myself & my family.

Rumors park is not safe at night

Poop bag stations, more pollinator plantings to replace mowing

Would like less fisherperson litter, would like drinking fountains and bathrooms on east side of lake, more tree coverage for path. I Love Phalen Park!

Construction around the park main entrance made it difficult. Signs seemed somewhat deceiving and detours weren't too visible.

There have been many wonderful improvements to the park in the last five years. My only concern is preventing bus rapid transit on the Bruce Vento Trail which is how I bike to lake phalen.

All improvements to plantings along shore, beach house, trails, waterfall restoration, etc are appreciated. I really enjoy all aspects of this park and am always impressed how well used it is by so many at all times of day.

Restaurant / coffee shop in park like Sea Salt at Minnehaha

The beach could be bigger, and nicer. The lake is disgusting and needs better algae control as a priority. It would be great to have food trucks, and other businesses investing in the lake. Maybe they could really fix up/invest in the gatherin areas/beach/ pavillions. More vendors means more fun for people. traffic is RARELY an issues if ever outside of the ongoing construction.

I walk daily. Love the trails!

Improve the channel to Lake Keller for canoes

More cameras along paths for safety

I'd like to see another toilet facility on other side of park. Park seemed cleaner/ better maintained this year- keep that up!

Traffic to FAST on E Shore Wheelock. Parkway rules of no trucks, speed bumps to insure 25 MPH. One way as both carry to much traffic as commuter corridor.

Ive used the park to exercise several times per week for 40 years. I feel fortunate and blessed to have this resource here in the heart of the city. Anything that can be done to maintain this is appreciated. Thank you.

Better concessions

The roads to the park, specifically Wheelock Parkway and the parking lots need to be resurfaced/replaced badly.

I walk these trails every day. Pehaps continued improvement in the landscaping. Clearing the lake of weeds....

Love phalen park

Improve traffic on Wheelock/Johnson parkway. Not safe to cross. Drivers to fast and distracted. Road noise loud

Better way to get across 61/Arcade

Better way across Arcade St. Wonderful park

Love the trails but would like a better way to cross 61/Arcade

Lighting... parts of the trail are really dark during the winter or early morning hours. Cameras- even if fake to help deter car theft, break ins, etc.Cameras on the trail, so people know they are being watched. Bathroom structure. :)

Nice ride station

Too much construction on every angle of the lake. Very difficult to get to and less enjoyable with the ugly site of constant construction. Been tearing up the road for over a year, it sat all winter

Geese on the beach presents health risk. Would be good to cultivate more leave it better than you found it mindset

Anglers leave trash laying around too much. Also use bait that leaves an oily film on the surface of the water sometimes. Would like more frequent portapotties around the lake

We need food or dining options. A cafe would be great.

None at this moment

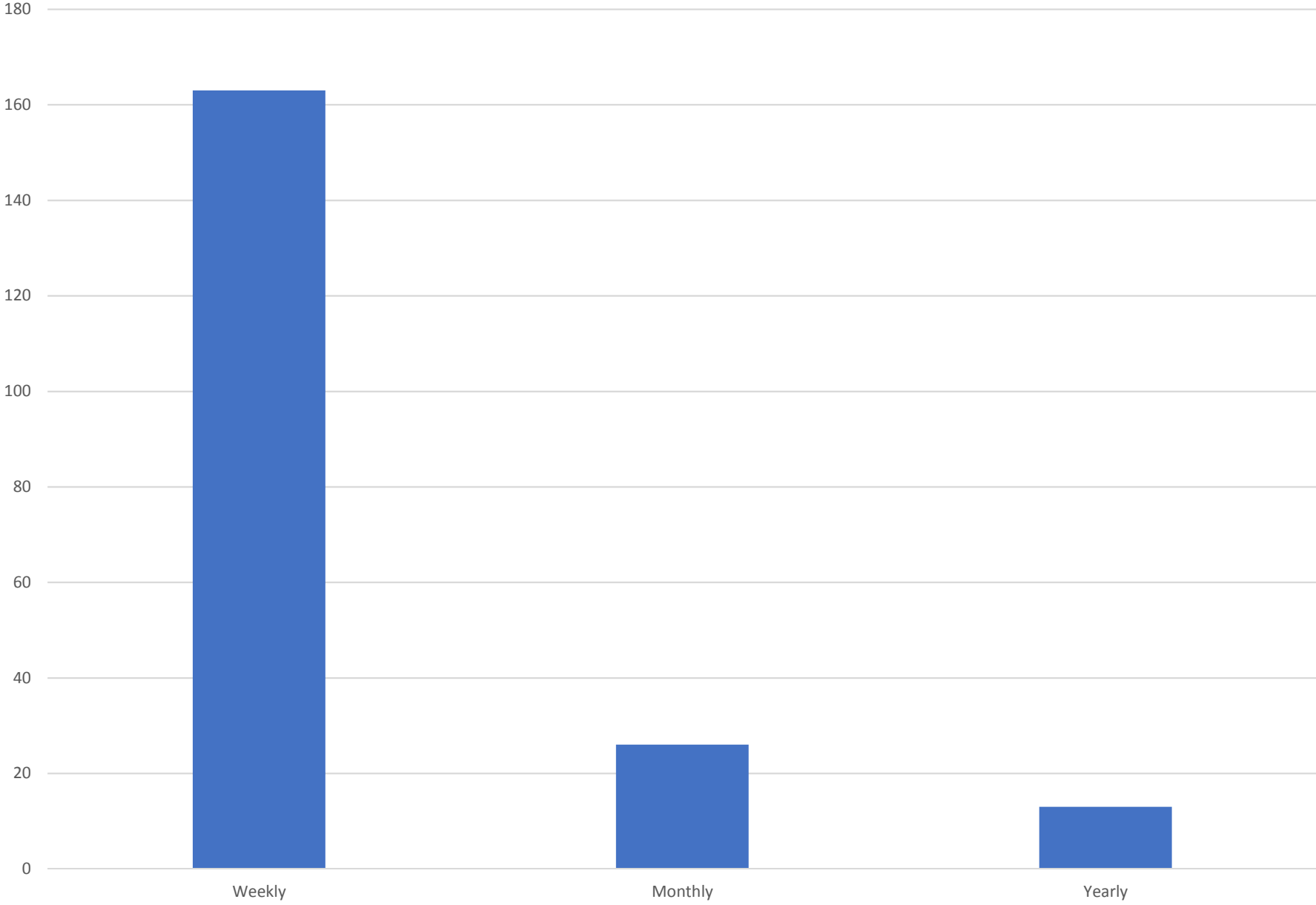
Park workers are amazing, they keep Park so clean.

More bathrooms needed, no porta-potties.

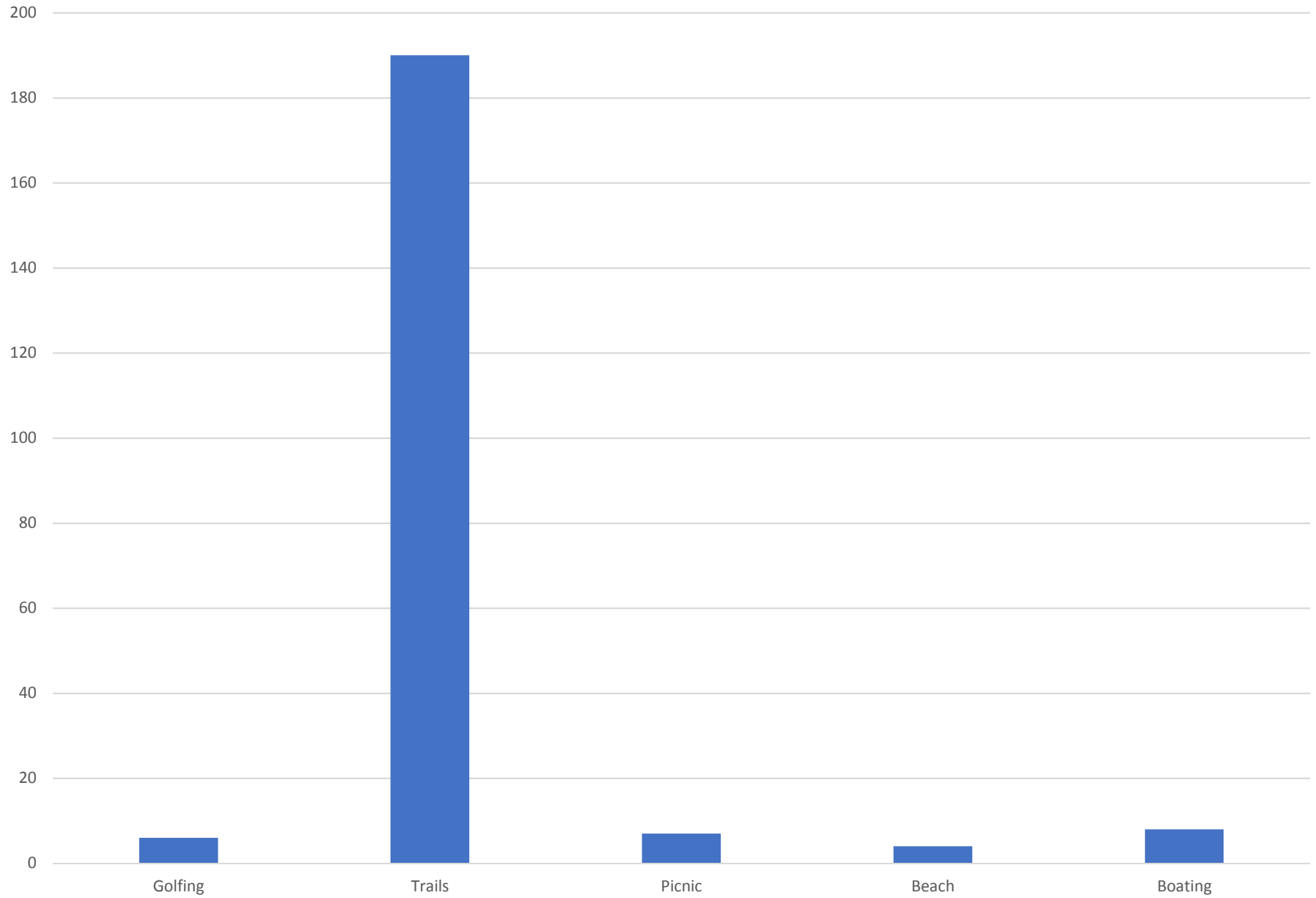
It would be beneficial to have some kind of a guard for real next to grassy areas top high cliffs

This text survey worked great!

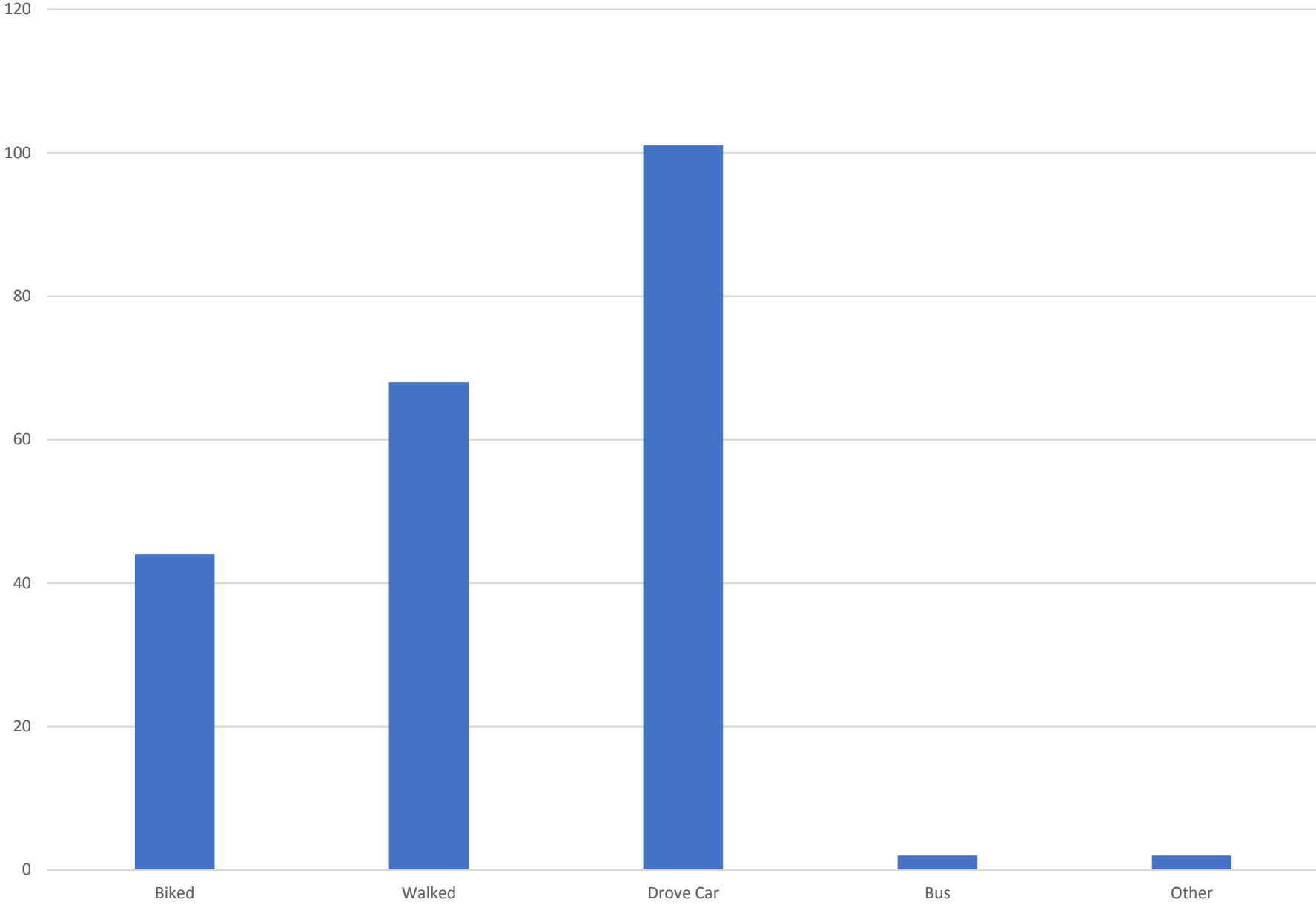
### How Often do you Use the Park?



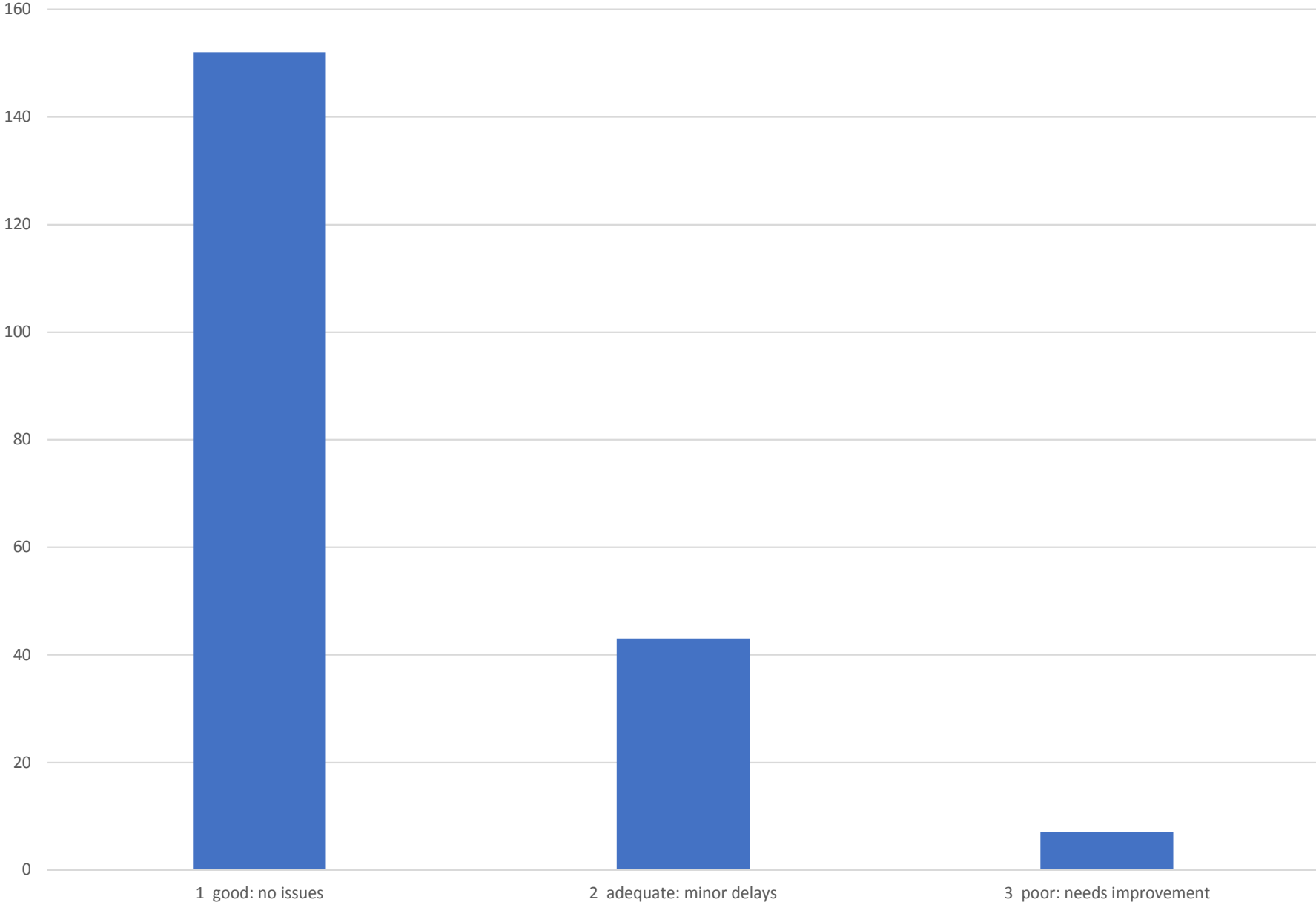
### What is your Purpose for Using the Park?



### How did you get the park?



### Rank your Experience getting to the Park





### What improvements to the park are needed?

