



CITY OF SAINT PAUL
Mayor Melvin Carter

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Como Park Zoo & Conservatory

2018 Challenges/Issues/Workplan

1. Construction Projects
 - a. Como Harbor (aka Seals & Sea Lions)
 - i. Demo in March, Bid first quarter, construction begins in May, Completion late 2019/early 2020
 - b. Butterfly Plaza (aka space behind Carousel/adjacent to Como Town)
Bid and construction in 2018, complete by Father's Day
 - c. Japanese Garden Exit Path
Tea House to main path, complete by Memorial Day
2. Customer experience and impacts during construction
 - a. Logistics
 - b. Food Service
 - c. Restrooms
 - d. Operations
 - e. Service Road
 - f. Parking
3. Como Friends
 - a. Seal Campaign
 - b. Event Model
4. Lancer contract with new investment
5. Learning Experiences Division – ROADMAP – New grant funded 3 year initiative
6. Branding & new website
7. New Programming – Como in Community, YEP revised, Public Engagement
8. Review of new AZA Standards
9. Revenue goals and sales trends in rental business unit
10. Racial Equity plan execution
11. Complete Action Plan for orangutan & front gardens and Project Planning
12. Visitor Center – Exhibit Gallery, Porch, and Auditorium updates
13. Washed Ashore Special Exhibit
14. Conservation Champions Program Management
15. Office Space
16. Staffing – training, filling positions
17. Regulated policies – Safe & Sick, Minimum Wage, Grant Timelines, etc



CAPRA Accreditation

An Affirmative Action Equal Opportunity Employer



National Gold Medal Award

Next 5-year Scheduling Items

1. AZA Accreditation – 2020 (work in 2019)
2. Opening Como Harbor – 2019/2020
3. Succession Planning – Conservatory/Zoo - 2020/2021
4. Action Plan Project Timeline for Bonding/Campaign 2020