



CITY OF SAINT PAUL
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2018 SPECIAL SERVICES GOALS AND PRIORITIES

2018 GOALS

- Provide quality customer service in a welcoming and safe environment.
- Provide exceptional recreation opportunities for the City of Saint Paul community that can be accessed by people of all backgrounds.
- Use City and external resources to promote our programs and facilities, ensuring that the Saint Paul community can take full advantage of them.
- Uphold various agreements (leases, management agreements, contracts, and joint use agreements).
- A quality staffing program that recruits, trains and prepares a diverse workforce. Succession planning is used to prepare staff for advancement within the City of Saint Paul.

2018 PRIORITIES

- Renegotiate contract for Red River Kitchen.
- New Management Partner at Como Lakeside.
- New Management Partner at Como Mini Golf
- Expansion of the Disc Golf at Highland. (9 to 18 hole) /Community Engagement
- Removal of EAB on the Como Golf and Phalen golf courses. Coordination required ski/ golf and the current management partner.
- Finalize the selling/ scrapping of the “Riverboat”.
- Make final selection of the Highland Pool House Building. Goal to have Management partner, June 1.
- Review Refectory Supervisor job spec to meet the business needs.
- Develop plan with Finance/Planning on splitting golf budget into two budgets. Maintenance/Golf shop
- Using the Racial Equity Lens / offer the lifeguard training program on the Greater East Side in partnership with SPPS (eliminating barriers such as transportation cost).
- Possible management partner / Phalen Lakeside / Tongue -N-Cheek
- Renegotiate management agreement with Envision Catering (golf/ten year)
- Phalen Beach water feature
- Aquatic play structure installation by beginning of summer/ Great River



CAPRA Accreditation

An Affirmative Action Equal Opportunity Employer



National Gold Medal Award

- Highland Aquatic center/ bonding issues/ electrical
- The Transition of Fleet from Parks to OFS.
- The \$15.00 per hour wage impact on Golf/Aquatics
- Aquatics Staff trainings/ customer service.
- New Golf fleet contract/ 5 years
- Collaborate with Cap Region/ Design/ Como Zoo/ Como Golf on Feasibility study

Annual

- Contract Compliance reviews. (repartnered sites, managed partners, CHS, etc.)
- Policy reviews /sign-off for the Division and Department.
- Labor Management meetings (TRI- Council)
- Racial Equity Training
- Cash Handling Training for all certified/ seasonal staff (Golf and Aquatics)