

Old Garbage Cart Removal

September 24 - November 2



- Stop using your old garbage cart after your final garbage collection the week of September 24-28.
- Make sure your old garbage cart is empty. **Your old cart will not be removed if there is garbage in it.**
- Old garbage carts will be removed by zones across the city. Please visit stpaul.gov/garbage or call 651-266-6101 to find out when carts will be removed from your neighborhood.
- Place your old garbage cart at your collection location for removal.
- Depending on the condition of your old garbage cart, it may be repurposed in a different city, used as a yard waste cart, recycled, or discarded.

Holiday Schedule & Trees

Your regular garbage collection will be delayed one day if it falls on or after the following observed holidays:

- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day



You can have one live holiday tree collected, at no additional cost, between January 1 and January 15 each year. This is a separate service from bulky item collection and does not count as a bulky item.

- Place your tree next to your garbage cart on your regular collection day.
- All trees must have decorations and stands removed. No artificial trees.
- Trees must be no larger than 6 feet in length and 20 pounds in weight.
- Additional trees or trees larger than 6 feet in length can be collected for \$10 each, plus tax.

For details, contact your garbage hauler or visit stpaul.gov/garbage.

Frequently Asked Questions

How do I find out who my new garbage hauler is?

Everyone was mailed a hauler notification brochure in early August with your new garbage hauler's contact information and your new garbage collection day. You can also find this information by using our interactive map at stpaul.gov/garbagemap or by calling 651-266-6101.

Who do I call for questions about my new garbage bill or to sign up for additional garbage services?

For billing questions or to sign up for additional garbage services, please contact your new hauler.

Who needs to pay the garbage bill?

Property owners will receive quarterly invoice statements from the new hauler, and are responsible for paying the invoices. Haulers accept payments by check, money order, automatic payments, online website payment, and/or credit/debit card over the phone.



Can I change my cart size?

Beginning Jan. 1, 2019, property owners can change their cart size once a year at no additional cost. Contact your hauler to order your cart change.

Do I need to cancel garbage service with my current hauler?

Your current garbage service will transition automatically and your new garbage service will begin on October 1. *If you have automatic payment withdrawal set up with your current hauler, you will need to cancel it before September 30.*

stpaul.gov/garbage
651-266-6101



City of Saint Paul Public Works
25 W 4th St – City Hall Annex 1500
Saint Paul, MN 55102

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Garbage Cart and Additional Services



Your new garbage cart is here!

- Store your new cart until October 1.
- Use your old garbage cart until September 24-28.
- Call your new garbage hauler to set up additional services.



A Cleaner Saint Paul

stpaul.gov/garbage

New Garbage Service Begins October 1, 2018

- Start using your new garbage cart after your final garbage collection the week of September 24-28.
- Any garbage that does not fit in a cart with the lid closed is considered “overflow” and will be collected at a charge of \$3, plus tax. Bag all overflow garbage and keep it indoors until your collection day.
- Make sure your cart is not blocked by cars, snow, or other obstructions.
- Find your new neighborhood garbage hauler and collection day using our interactive map at stpaul.gov/garbagemap or by calling 651-266-6101.

Put your cart out by 6:00 a.m. on your new collection day.



Make sure your garbage cart is two feet away from your recycling cart or other obstacles.

Bulky Items

“Bulky” items are items that are too large to fit inside of your garbage cart, such as furniture, appliances, and electronics. Property owners can have bulky items collected from the household. Renters should contact their landlord to discuss their garbage service needs.

Depending on your cart size, you can have 2 bulky items (small cart) or 3 bulky items (medium or large cart) collected each calendar year at no additional cost. If you need to get rid of more items, you can pay \$10-\$35 per bulky item (plus tax) to have them collected.

Bulky Item Collection Process:

- Contact your new garbage hauler at least 48 hours before your regular garbage collection day. Your hauler will not pick up bulky items that are placed out if they have not been scheduled.
- Your hauler will tell you which day to put your bulky item out for collection. It may not be your regular collection day.
- Do not place bulky items inside your garbage cart.
- Place bulky items beside your cart at your regular collection location.



For a list of accepted bulky items and fees, visit stpaul.gov/garbage.

All residents may have 1 bulky item collected in 2018 at no additional cost, regardless of your service level.

Service Hold

If you are going to be away from home for at least four consecutive weeks, you can suspend your garbage service during that time. Service holds can be used for temporary absences such as extended vacations.

To suspend garbage service, you must notify your hauler at least two weeks prior to any “service hold” requests. The maximum amount of time you may suspend your service is 26 weeks per calendar year. You will be credited for the number of weeks service was suspended on the next invoice after service is restarted.

Yard Waste Collection

For 2018:

If you have yard waste service with your current garbage hauler, service will continue with your new hauler through November 30. You will:

- Receive a refund from your old hauler for October and November.
- Notice a pro-rated yard waste subscription fee of \$35 on your September invoice from your new garbage hauler. This pro-rated cost covers yard waste service for October and November.
- Use your old hauler’s yard waste cart until November 30. Yard waste carts will be removed by haulers December 2018 – April 2019.
- Contact your new garbage hauler to subscribe for yard waste service in 2019.

For 2019:

You can choose from two options for seasonal yard waste services (April 15 – November 30).

Seasonal Subscription Service

Set out 1 yard waste cart and up to 8 compostable bags each week to be collected (\$120 per year).

Non-Subscription Service

Set out a compostable bag or a bundle of yard waste beside your garbage cart (\$3 per bag/bundle).



Walk-Up Service

If you have special physical needs or limitations, all garbage haulers can provide walk-up service for your garbage cart if needed. Visit stpaul.gov/garbage for details and the registration form or call 651-266-6101.

If you do not meet the criteria as a less able-bodied individual, you can pay for walk-up service based on the distance your cart is located from your designated alley/curb collection location.

- **Less than 100 feet:** \$25 per month, plus tax.
- **More than 100 feet:** \$50 per month, plus tax.

Questions? Visit stpaul.gov/garbage

Need this translated?
Call 651-266-6101

Necesita esta traducción? Comuníquese
con nosotros al 651-266-6101

Ma u baahan tahay tarjamadaan
Naga soo wac 651-266-6101

Xav tau qhov no txhais los? Hu
rau peb ntawm 651-266-6101