

Correct Cart Placement



Shovel a safe and accessible pathway to your carts from your street or alley.

- Limpie una vía segura y accesible para sus carros desde su calle o callejón.
- Qashinqaadahaaga dhig meel fican ee aad barafka ka xaaqday iyo aan xayirayn waddada iyo luuqaba.
- Kaus ib kab kev kom nyab xeeb thiab zoo mus ntawm txoj kev los yog kev nraum qaum tsev mus rau koj cov thooob.



Leave two feet of space between your carts and other objects, such as trees, fences, garages, or snow piles.

- Deje dos pies de espacio entre sus carros y otros objetos, como árboles, cercas, garajes o montones de nieve.
- Illaa laba tallaabo u dhaxaysii qashinqaadahaaga iyo waxa kale sida geedaha, siligga xerada, garaashka ama baraf fadhiya.
- Cais kom chaw seem li ob taws ntawm koj cov thooob thiab lwm cov khoom, xws li cov ntoo, cov ntsa laj kab, tsev nres tsheb los yog cov pawg daus.



All materials must fit inside your cart with the lid closed.

- Todos los materiales deben caber dentro de su carro con la tapa cerrada.
- Qashinqaadahaaga walxaxa idil ee lagu rido ha noqdaan kuwo uu qaadi karo si daboolka uu u xirmo.
- Tag nrho cov khoom yuav tsum haum ntim hauv koj lub thooob nrog lub hau kaw rau.



Place your carts at the edge of the alley or curb with the opening facing outwards by 6:00 a.m. on your collection day.

- Coloque sus carros en el borde del callejón o cordón con la abertura hacia afuera antes de las 6:00 a.m. el día de la recolección.
- Qashinqaadahaaga waxaad dhigta geeska luuqa ama qarka waddada, afka daaboolka u jeedi dhinaca waddada wixii ka horeeya 6da subaxnimo ee maalinka qashinka la qaadayo.
- Muab koj cov thooob txawb ntawm ntug kev nraum qaum tsev los yog ntawm ntug kev kom tig sab hau qhib tawm tuaj ua ntej 6:00 teev sawv ntovx thaum hnub sau khib nyhiab rau koj.



Do not place your carts on top of or behind a snowbank, or in water, where it could freeze to the ground.

- No los coloque encima ni detrás de un banco de nieve, ni en agua, donde podrían congelarse y adherirse el suelo.
- Qashinqaadahaaga had dhigin korka ama gadaasha meel barafka ku aruuray, ama biyaha, taaso sababi karta in barafka uu dhulka ku dhejiyo.
- Tsis txhob muab koj cov thooob txawb saum toj los yog nraum qab pawg daus, los yog hauv dej, uas nws khov taus rau hauv av.



Do not put your cart in the street. This can interfere with plowing.

- No los coloque en la calle. Esto puede interferir con la quitando la nieve.
- Qashinqaadahaaga waddada dhaxdheeda ha dhigin. Tani waxay xayiraysa gaariga waddada barafka ka xaaqa.
- Tsis txhob muab lub thooob txawb rau hauv kev. Qhov no yuav cuam tshuam rau tsheb kaus daus.



If you have an alley, make sure house numbers are posted on your garage.

- Si hay un callejón, asegúrese de que los números de las casas estén colocados en su garaje.
- Haddii gurigaagu u luuq leeyahay, hubso in lambarka cinwaanka ku dhegsanyahay garaashkaaga.
- Yog koj muaj txoj kev nraum qaum tsev, xyuas kom lub tsev nres tsheb muaj cov zauv tsev rhais rau.

City of Saint Paul Public Works
25 W 4th St – City Hall Annex 1500
Saint Paul, MN 55102



PLEASE KEEP
Guide for Winter
Recycling and Garbage

Questions?

Information is available in 170 different languages.
Call for interpreters.

Recycling: 651-222-7678
Garbage: 651-266-6101

¿Preguntas?

Puede encontrar información disponible en Español en stpaul.gov/wintercollection. Solicite el servicio de intérpretes.

Reciclaje: 651-222-7678
Recolección de residuos: 651-266-6101

Su'aalo?

Macluumaadka waxaa lagu heli karaa luqadaha Soomali ayadoo internetka laga galayo stpaul.gov/wintercollection. Turjubaanno telefoonka lagugu xariirayo.

Qashinka dib loo isticmaalayo:
651-222-7678
Qashinka: 651-266-6101

Puas muaj Lus noog?

Muaj ntaub ntawv sau ua Lus Hmoob ntawm stpaul.gov/wintercollection. Hu kom tau neeg txhais lus.

Kev Sau Khoom Ua Dua Siv: 651-222-7678
Khib Nyhiab: 651-266-6101

Winter Collection Guide



Citywide Recycling and Garbage

- Instructions for winter collection and cart placement
- What to do if you experience collection issues
- Information about Citywide Collection Day Delays



Winter Collection and Service Delays

During the winter months, the city and all the haulers work closely together to efficiently and safely collect your garbage and recycling on your regular collection day.

Bad winter weather, such as icy or heavy snow conditions, may occasionally present problems for collection. Sometimes, problems occur in isolated areas, such as a street or alley. At other times, major weather events may cause widespread collection problems.

Keep in mind: the recycling and garbage haulers use different trucks and equipment. There may be times that your street or alley may be accessible for one type of truck but not another.

Please work with your neighbors to keep your alley accessible during winter months.

Need More Information?

Recycling



- For questions, contact Eureka Recycling at 651-222-7678.
- Visit **EurekaRecycling.org** to see if your recycling collection has been delayed. Sign up for service updates by email, text message, or phone call. You can also download Eureka Recycling's free app in the Apple or Google Play store.

Garbage



- For customer service or billing questions, contact your hauler. Hauler contact information can be found at **stpaul.gov/garbagemap**.
- If you don't have access to the Internet, and need help finding your hauler's contact information, call 651-266-6101.

Isolated Collection Issues

Sometimes, there will be isolated collection issues that will affect a single street or alley. The city will work with the haulers to track and monitor problem areas.

1. If the garbage or recycling truck is not able to access your carts on an alley or street due to icy or heavy snow conditions, they will return within 24 hours to make a second attempt to collect. **Please leave your cart out and accessible at your collection location.**
2. If the alley or street remains inaccessible, **your hauler will be back on your collection day the following week.**
3. If the alley or street continues to experience collection issues during the winter, **we will work with you and your neighbors to get your collection back on track.**

Widespread Collection Issues – Citywide Collection Day Delay

Occasionally, a major weather event, such as a large snow or ice storm, can affect garbage or recycling collection for a large part of the city. If this occurs, the city may declare a Citywide Collection Day Delay for recycling and/or garbage collection. **Snow emergencies may or may not require a Collection Day Delay.**

1. **If a Collection Day Delay is declared, keep your recycling and/or garbage out one day later than your usual collection day.** For example, if your regular collection day is Wednesday, your recycling and/or garbage will be collected on Thursday that week. This is what also happens when there is a major holiday during the week.
2. Bad winter weather conditions may impact recycling and garbage operations differently. **A Collection Day Delay may be called for either a recycling or garbage collection, or both.**
3. If a Collection Day Delay is declared, **the city will post information online at stpaul.gov/wintercollection and through the city's social media Facebook and Twitter channels.**

