Correct Cart Placement

Shovel a safe and accessible pathway to your carts from your street or alley.

- Line up a safe and accessible path between your carts and the sidewalk or street.
- Clear the path of any snow or ice to ensure the cart is easily accessible.

Leave two feet of space between your carts and other objects, such as trees, fences, garages, or snow piles.

- Place your carts at the edge of the alley or curb with the opening facing outwards by 6:00 a.m. on your collection day.
- All materials must fit inside your cart with the lid closed.

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Do not place your carts on top of or behind a snowbank, or in water, where it could freeze to the ground.

- Do not put your cart in the street. This can interfere with plowing.
- If you have an alley, make sure house numbers are posted on your garage.
- Property of the City of Saint Paul

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During the winter months, the city and all the haulers work closely together to efficiently and safely collect your garbage and recycling on your regular collection day.

Bad winter weather, such as icy or heavy snow conditions, may occasionally present problems for collection. Sometimes, problems occur in isolated areas, such as a street or alley. At other times, major weather events may cause widespread collection problems.

Keep in mind: the recycling and garbage haulers use different trucks and equipment. There may be times that your street or alley may be accessible for one type of truck but not another.

Please work with your neighbors to keep your alley accessible during winter months.

Winter Collection and Service Delays

Isolated Collection Issues

Sometimes, there will be isolated collection issues that will affect a single street or alley. The city will work with the haulers to track and monitor problem areas.

1. If the garbage or recycling truck is not able to access your carts on an alley or street due to icy or heavy snow conditions, they will return within 24 hours to make a second attempt to collect. Please leave your cart out and accessible at your collection location.

2. If the alley or street remains inaccessible, your hauler will be back on your collection day the following week.

3. If the alley or street continues to experience collection issues during the winter, we will work with you and your neighbors to get your collection back on track.

Widespread Collection Issues – Citywide Collection Day Delay

Occasionally, a major weather event, such as a large snow or ice storm, can affect garbage or recycling collection for a large part of the city. If this occurs, the city may declare a Citywide Collection Day Delay for recycling and/or garbage collection. Snow emergencies may or may not require a Collection Day Delay.

1. If a Collection Day Delay is declared, keep your recycling and/or garbage out one day later than your usual collection day. For example, if your regular collection day is Wednesday, your recycling and/or garbage will be collected on Thursday that week. This is what also happens when there is a major holiday during the week.

2. Bad winter weather conditions may impact recycling and garbage operations differently. A Collection Day Delay may be called for either a recycling or garbage collection, or both.

3. If a Collection Day Delay is declared, the city will post information online at stpaul.gov/wintercollection and through the city’s social media Facebook and Twitter channels.