



Department of Safety and Inspections

We are open for business to support construction and business activity amid COVID-19 concerns. We are adapting our work in alignment with public health guidance to ensure the health and safety of all of us.

The City of Saint Paul continues to monitor the spread of the COVID-19 coronavirus in our community and we are coordinating with our partners at Ramsey County Public Health and the Minnesota Department of Health to mitigate the impacts of COVID-19 on our residents, employees and businesses.

The Department of Safety and Inspections (DSI) is committed to doing all we can to support construction and business activity in Saint Paul while following public health guidelines to ensure the health and safety of our staff and customers.

DSI Front Counter Service

Please call 651-266-8989 before visiting our offices to determine if you need to come downtown in person to conduct your business

DSI provides online, electronic, and phone services to conduct your business with the City. Nearly everything can be done virtually, which can greatly assist in preventing the spread of COVID-19. In line with our commitment to provide virtual services, Saint Paul's Electronic Plan Review platform is now live and can be accessed through the DSI website.

To learn more, visit the department's [home webpage](#) or call the City's Information and Complaint line at 651-266-8989.

DSI will continue to accept in-person applications but please be advised wait times may be longer than normal and social distancing guidelines will be followed. It is expected that customers who need to transact business will maintain the 6-foot rule while visiting the office.

Field Inspections

Field inspections and complaint follow ups are ongoing in alignment with public health official guidance.

DSI continues to provide field inspections and respond to calls. We recognize this is a rapidly evolving situation and our department is prepared to respond to changing circumstances as needed.

If or when we need to change how we handle or provide field inspections, we will update the public through our website and other available channels. Please visit our [website](#) or call us at 651-266-8989.

We appreciate your patience and partnership as we work together through these unprecedented circumstances.