

# NOTICE OF WATER FACILITIES WORK IN YOUR AREA

To: CUSTOMER

From: Saint Paul Regional Water Services (SPRWS)

Date: April 10, 2019

RE: Account Number: Service Address:

This letter is to inform you of an upcoming construction project planned to occur in the Dayton Ave., Selby Ave., and Hague Ave. neighborhood this summer. An overview map of the project area is included at the end of this letter.

# Why is this work being done?

Saint Paul Regional Water Services (SPRWS) takes pride in providing reliable, high-quality water to customers throughout our distribution area. The pipe in the affected area is primarily unlined cast iron that has been in service for over 100 years. As unlined pipes age, mineral deposits collect inside the pipes which can decrease water volume and hinder flow for fighting fires. Such deposits can also affect water quality. Recent water quality testing in the area has revealed that disinfectant residuals in the water drop below optimal values during the summer months. Cleaning and lining the water mains in the area will address this issue.

# What will this work entail?

#### **Cleaning and Lining:**

The water mains on Dayton, Selby, and Hague will be cleaned and lined with cement mortar. This is a method of pipe rehabilitation that is used when water mains are still structurally sound but suffer from corrosion and mineral deposits which can impact water flow and water quality. The water mains will be cleaned with a tool that will scrape off internal mineral deposits and corrosion debris. They will then be sprayed with a thin cement layer to increase flow volumes and provide a protective barrier against corrosion. Upon completion of the work, the water mains will be thoroughly disinfected and flushed prior to placing them back into service. All disturbed portions of the roadway will be repaired.

#### Lead Service Replacements:

All lead water services within the cleaning and lining project area will be replaced as part of this project. If the city-owned portion of your water service is lead, you will receive additional mailings with information related to replacement.

#### What is the project timeline?

Work will begin this June or July and may last up to 10 weeks.

# How will this affect me and/or my business?

Temporary Drinking Water Supply:

You can expect normal access to tap water. This water will be provided by temporary water mains. SPRWS staff will need to access your property to connect and disconnect these temporary water mains. The temperature of water from the tap may be higher than normal

## Temporary External Hose Connection:

SPRWS staff will also need to access homes and businesses to disconnect the water meter during this project. As the water main is cleaned and lined, services will be blocked with debris from the cleaning process or cement from the lining process. For this reason, it is critical that SPRWS has a way to clear these services. SPRWS staff will need access to properties to install a hose to the service line that will be used to clear services after the cleaning and lining process. This hose will be connected to your water service at the location of your water meter and will be fed to the outside of your home through a dryer vent or window. If SPRWS staff cannot gain access to your service line, it may become inoperable. These hoses will remain in place during the duration of the project and will be disconnected at project completion.

<u>Traffic</u>: Street parking will be restricted in certain locations to make room for equipment and materials.

#### What is the cost?

There is <u>no charge</u> to property owners or building tenants for this work.

## Where can I go for more information?

The residents of the affected area are invited to attend the Union Park District Council board meeting on May 1<sup>st</sup>, 2019. SPRWS staff will give a short informational presentation about the project and will be available to answer questions. The meeting will be held at Episcopal Home's Otto Hall on Fairview and University from 7-9 PM.

For more information and updates related to this project please visit our webpage at: <u>www.stpaul.gov/water</u>. (Note: We are currently updating our website, so please check back at a later date if the project webpage is not yet available.)

For questions related to this project feel free to contact me at <u>tom.jauquet@ci.stpaul.mn.us</u> or 651-266-6271.

SPRWS is proud to provide you with reliable, high-quality water. We recognize that projects of this nature can be inconvenient for customers and we will be working hard throughout the project to minimize disruptions.

Sincerely,

Tom Jauquet Project Manager