



## NOTICE OF LEAD WATER SERVICE REPLACEMENT WORK

**To: CUSTOMER**

**From: Saint Paul Regional Water Services (SPRWS)**

**Date: April 19, 2019**

**RE: Account Number:  
Service Address:**

Dear Customer:

Saint Paul Regional Water Services has scheduled the replacement of the lead portion of your water service within the public right-of-way for this year **in conjunction with our water main cleaning and line project.**

◆ **What will this work entail?**

SPRWS employees will replace the portion of your lead water service pipe within the street right-of-way with copper pipe. This will be done by excavating down to the existing lead pipe, cutting it off at the property line, and replacing it from the property line to the water main in the street. In some cases, replacement will stop short of the property line to avoid impacts to retaining walls, stairs, or other structural amenities. All excavations will be backfilled promptly after lead service replacement is complete.

◆ **When will this work happen?**

**The work is scheduled to be done between April and July 2019.** The day prior to construction, you will receive a reminder.

◆ **How long will this work take?**

The lead water service replacement will be completed within a day. Work to restore the street pavement, curb and sidewalk will follow.

◆ **What is the cost?**

There is no charge to the property owner for lead water service replacement in the right-of-way.

◆ **How can I learn more about lead?**

For more information on lead and drinking water see the enclosed brochure and visit our webpage: [stpaul.gov/water](http://stpaul.gov/water)

◆ **What about the private portion of my water service?**

Though not required, property owners are encouraged to consider hiring a contractor to replace the portion of lead water service inside their private property. SPRWS will not perform this work. If properly coordinated, a cost savings may be realized if the private property work is done in conjunction with the public work.

**SPRWS offers a voluntary program that allows for the cost of service replacement inside private property to be paid over a 20-year timeframe.**

For more information on this program, please call the engineering service desk at 651-266-6270 or email us at: [waterinquiries@ci.stpaul.mn.us](mailto:waterinquiries@ci.stpaul.mn.us)

Instructions and application forms related to our lead service replacement assessment program can be downloaded from our website at: [stpaul.gov/water](http://stpaul.gov/water)

◆ **How will this work affect me?**

Water Shut Off: Water service to your home or business will be interrupted once for a period lasting up to eight hours while the work is being done. You will be notified 24 hours in advance of this service interruption.

Traffic: During construction, parking and driving lane closures are expected with the possible need for detours around the work area. Access to businesses and homes will be maintained.

Sidewalk: The work will require removal of sidewalk panels. There will be a gap in the sidewalk until SPRWS returns to replace it following the completion of the work.

Flushing: Upon completion of the work and reinstatement of water service, you are encouraged to perform a high-velocity, whole-house flush of your home plumbing system. This is needed to flush any particulates from within the piping system due to the construction work. Further instructions will be provided to you after the work is complete.

Water Pitcher: Upon completion of the work and reinstatement of water service, a water utility representative will provide you with a water filter pitcher and extra filters free of charge. You are encouraged to use this pitcher to filter any water used for cooking or drinking after the work has been completed for a period of up to 6 months.

◆ **Who can I contact with questions?**

Please call the engineering service desk between the hours of 7:30 am and 4:00 pm or email us at [waterinquiries@ci.stpaul.mn.us](mailto:waterinquiries@ci.stpaul.mn.us)

Thank you for your patience and cooperation throughout this process.

**Saint Paul Regional Water Services**

1900 Rice St., Office Building  
Saint Paul Minnesota 55113  
Phone: 651-266-6868

enclosure