

April 17, 2019



Re: Notification of Water Main Replacement Work on Norton St.

Dear Customer:

This letter is to inform you of an upcoming construction project that is scheduled to take place on Norton St. during the spring/summer of 2019. You are receiving this letter because SPRWS anticipates that you will be impacted by the project.

What will this work entail?

Saint Paul Regional Water Services will be hiring a contractor to replace the water main below Norton St. during the spring/summer of 2019. An overview map of the project area is included at the end of this letter. In order to replace this water main, the contractor will remove portions of roadway pavement and excavate below each street in the project area. Upon completion of the water main replacement work, the disturbed portion of the roadway will be repaved.

Why my street?

Saint Paul Regional Water Services takes pride in providing reliable, high-quality water to customers throughout our distribution area. In order to continue to ensure the reliability of our network, SPRWS regularly replaces aging infrastructure that may be susceptible to breaking with newer, more dependable infrastructure.

Multiple factors are considered when determining which water mains should be replaced, including age, size, material type, location, and break history. Through analysis of these factors, SPRWS has determined that the infrastructure designated for replacement in this project has reached the end of its useful life. Replacing this aging infrastructure will reduce the likelihood of future water main breaks and service disruptions in the area.

What is the project timeline?

We anticipate that water main replacement work will begin between mid-May and mid-June. SPRWS staff will work with the contractor to complete this work as efficiently as possible to minimize disruptions to the neighborhood. Further timeline updates will be provided through the website shared below.

How will this affect me and/or my business?

Water Service: You may experience a temporary disruption to your water service at some point during the project. Disruptions may last up to 8 hours, and you will be notified at least 24 hours in advance of any such disruptions. Upon reinstatement of water service, you may want to briefly turn on a sink or shower at the highest point in your building to purge any air in your plumbing.

With the exception of the possible interruption described above, residents can expect normal access to tap water. This water will be provided by temporary water mains. SPRWS staff will need to access your property to connect and disconnect these temporary water mains. SPRWS staff will also need to access your home in order to shut off your water meter during this project, a safety precaution that prevents any contamination due to construction activities

Traffic: The contractor will work to maintain traffic access for residents throughout the duration of the project. However, for brief periods (typically several hours) during the project, residents may be unable to access their driveway. Non-local through traffic may be detoured around the project. Street parking will be restricted at times in order to allow for efficient traffic flow.

What is the cost?

There is no charge to property owners or building tenants for this work.

Where can I go for more information?

For more information and updates related to this project please visit our webpage at: www.stpaul.gov/water. (Note: We are currently updating our website, so please check back at a later date if the project webpage is not yet listed.)

For questions related to this project feel free to contact me at william.menkhaus@ci.stpaul.mn.us or 651-266-6269. You may also contact our 24/7 dispatch office at 651-266-6874.

Saint Paul Regional Water Services is proud to provide you with reliable, high-quality water. We recognize that projects of this nature can be inconvenient for residents, and we will be working with the contractor throughout the project to minimize disruptions.

Sincerely,



Will Menkhaus
SPRWS Project Manager

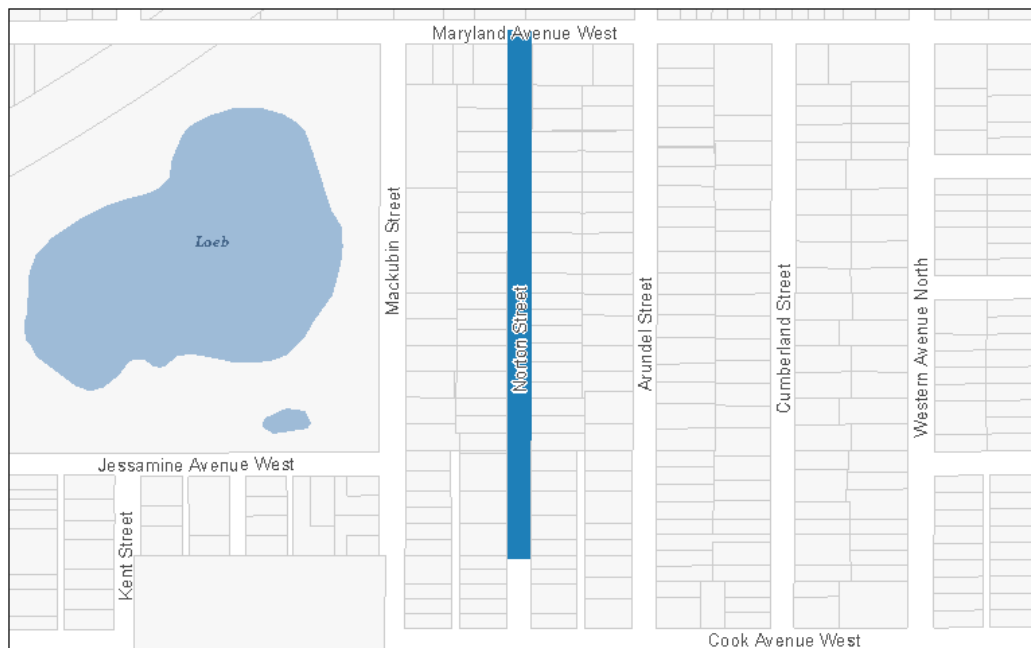


Figure 1: Project Boundaries