

Water Usage

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call the Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem. **Note:** 100 cu. ft. of water equals 1 unit or 748 gallons.

Billing Periods

Accounts are billed quarterly for residential and monthly for commercial.

**NOTE: "Due Date" means date to be received by the SPRWS. SPRWS is not responsible for late payments caused by a delay in the mail service.**

Water Rate Settings

Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

Water Usage Charges

Winter*	\$2.77 per 100cu.ft.
Summer**	\$2.87 per 100cu.ft.

For accounts with 1-inch and smaller meters:

- \* Winter rates apply to bills sent during January through May, and December.
- \*\* Summer rates apply to bills sent during June through November.

For accounts with 1 1/2 -inch and larger meters:

- \* Winter rates apply to bills sent during January through April, November and December.
- \*\* Summer rates apply to bills sent during May through October.

Water Service Base Fee

A water service base fee shall be charged to all active domestic and commercial water service accounts in the SPRWS service area. The amount of the fee shall be determined by water meter size and shall be applied during established billing cycles, as shown below

Meter Size	Service Base Fee	R-O-W Fee	Bill Cycle
< 1"	\$18.00	\$4.50	per quarter
1"(Single Family)	\$18.00	\$4.50	per quarter
1"(other)	\$45.00	\$11.25	per quarter
1 1/2"	\$30.00	\$7.58	per month
2"	\$48.00	\$12.08	per month
3"	\$96.00	\$24.16	per month
4"	\$150.00	\$37.75	per month
6"	\$300.00	\$75.50	per month
8"	\$480.00	\$120.80	per month
10"	\$690.00	\$173.65	per month
12"	\$1,290.00	\$324.65	per month

**1-inch single family dwelling** is an account supplied by a dedicated 1-inch or smaller street service connection and for which the property structure is described in County Property Tax Records as either Single Family Dwelling or Townhome.

Sewer Rate Settings

Sanitary sewer service charges are established annually by the Saint Paul City Council. If you have any questions regarding your sanitary sewer charges, please call:

**Saint Paul Public Works  
Sewer Division 651-266-6244**

**Sanitary Sewer Charges** consist of a base charge and a water volume charge.

**Base Charge:** A fixed charge as determined by water meter size is applied during each regular billing cycle. Base charge is shown below.

**Volume Charge:** The volume of used metered water in billing units multiplied by the applicable rate in the table below.

First 100,000 cu. ft. per month	\$4.18 per 100 cu. ft.
Next 400,000 cu. ft. per month	\$4.18 per 100 cu. ft.
Over 500,000 cu. ft. per month	\$4.18 per 100 cu. ft.

For single and two-family homes, the volume charge for the first quarterly billing of the year is based on the measured water consumption prorated to a 91-day standard. Sewer charges for each of the last three quarters are based on the prorated water consumption, except they will not exceed the figure used in the first quarter. For all other properties, the sewer volume charge is based on the actual water consumption for each billing period.

Minimum Volume Charge:

For properties with low or no water consumption, minimum volume charges are applied based on the size of the water meter as shown in the table below. The minimum sewer bill is the base charge plus the minimum volume charge.

Sanitary Sewer Base Fee

A sanitary sewer base fee shall be levied and assessed to every property based upon water meter size and shall be applied during every billing cycle, as shown below.

Meter Size	Min Vol Charge	Base Charge	Bill Cycle
< 1"	\$7.20	\$9.00	per quarter
1" (Single Family)	\$7.20	\$9.00	per quarter
1" (other)	\$12.60	\$24.93	per quarter
1 1/2"	\$8.80	\$11.73	per month
2"	\$20.00	\$14.85	per month
3"	\$42.00	\$21.00	per month
4"	\$104.00	\$26.25	per month
6"	\$200.00	\$37.11	per month
8"	\$344.00	\$46.95	per month
10"	\$492.00	\$56.31	per month
12"	\$680.00	\$67.44	per month

Sales Tax

A 6.875% state sales tax is applied to non-residential accounts plus a 0.5% local sales tax is applied to non-residential accounts in the City of Saint Paul.

Transit Tax

A 0.50% transit tax is applied to non-residential accounts.

Minnesota Safe Drinking Water Act

The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 53 cents per month or \$1.59 per quarter for testing public water supplies.

Saint Paul Public R-O-W Recovery Fee

The City of Saint Paul levies a charge to the Board of Water Commissioners as reimbursement for costs the City incurs as a result of Board water facilities being situated within the City's rights-of-way. R-O-W fee shall be charged to all active domestic and commercial water service accounts excluding seasonal lawn sprinkler accounts in the City of Saint Paul in order to recoup this charge. The amount of the fee shall be determined by water meter size and shall be applied during established billing cycles.

**Meter Reading Fee:** Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

Water Main Replacement Surcharge

A charge of 20 cents per billing unit is added to pay for the replacement of water main.

Bill Problems

If you dispute this bill, please call **651-266-6350**. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

Payment Responsibility

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of November 15th of each year may be certified to the County Auditor, at SPRWS' discretion, to be collected with the real estate taxes for the property.

Late Charge

Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

Returned Checks

A \$30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

Saint Paul Regional Water Services

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

WATER SERVICES PHONE NUMBERS

Customer Service 651-266-6350  
TDD Hearing Impaired 651-266-6299  
Call: 7:30 a.m. - 4:30 p.m. Mon - Fri

**EMERGENCY SERVICE 651-266-6868**