Water Usage
Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call the Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem.

Note: One billing unit equals 100 cu. ft. or 748 gallons of water.

Billing Periods
Accounts are billed quarterly for residential and monthly for commercial.

Water Rate Settings
Water rates consist of water usage charges, a water service base fee, and a water main replacement surcharge. Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

Water Usage Charges
Winter* $2.86 per 100 cu. ft.
Summer** $2.98 per 100 cu. ft.

For accounts with 1-inch and smaller meters:
* Winter rates apply to bills sent during January through May, and December.
** Summer rates apply to bills sent during June through November.

For accounts with 1 1/2 -inch and larger meters:
* Winter rates apply to bills sent during January through April, November and December.
** Summer rates apply to bills sent during May through October.

Water Service Base Fee
A water service base fee shall be charged to all active domestic and commercial water service accounts in the SPRWS service area. The amount of the fee shall be determined by meter size and shall be applied during established billing cycles, as shown below.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Service Base Fee</th>
<th>Bill Cycle</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;1&quot;</td>
<td>$18.00 per quarter</td>
<td></td>
</tr>
<tr>
<td>1&quot;(Single Family)</td>
<td>$16.00 per quarter</td>
<td></td>
</tr>
<tr>
<td>1&quot;(other)</td>
<td>$45.00 per quarter</td>
<td></td>
</tr>
<tr>
<td>1 1/2&quot;</td>
<td>$30.00 per month</td>
<td></td>
</tr>
<tr>
<td>2&quot;</td>
<td>$48.00 per month</td>
<td></td>
</tr>
<tr>
<td>3&quot;</td>
<td>$96.00 per month</td>
<td></td>
</tr>
<tr>
<td>4&quot;</td>
<td>$150.00 per month</td>
<td></td>
</tr>
<tr>
<td>6&quot;</td>
<td>$300.00 per month</td>
<td></td>
</tr>
<tr>
<td>8&quot;</td>
<td>$480.00 per month</td>
<td></td>
</tr>
<tr>
<td>10&quot;</td>
<td>$690.00 per month</td>
<td></td>
</tr>
</tbody>
</table>

1-inch single family dwelling is an account supplied by a dedicated 1-inch or smaller street service connection and for which the property structure is described in County Property Tax Records as either Single Family Dwelling or Townhome.

Water Main Replacement Surcharge
A charge of 20 cents per billing unit is added to pay for the replacement of water main.

About Sewer Charges
Saint Paul Regional Water Services handles only the billing services for Falcon Heights sewer customers.

Sewer Rate Settings
Sanitary sewer and miscellaneous service charges are established annually by your City Council. If you have any questions about your rates, please call:
City of Falcon Heights 651-792-7600

Sanitary Sewer Rates
The sanitary sewer fee for residential units is $34.00 per quarter plus $0.0222673 per cubic foot of water usage during the 3 winter months of approximately November-January, prorated to a 91 day standard. For apartment residential units, the fee is $11.33 per unit per month plus $0.0226273 per cubic foot of water usage during the winter month of approximately November prorated to a 30 day standard. For residential units, this will serve as the maximum fee for all other billing periods throughout the year, but the actual amount billed may be lower depending on water usage.
For commercial units, the fee is 0.0222673 per cubic foot of water usage during each month.

Storm Sewers Rates
A flat rate is charged for each billing period as follows:
$24.50 per residential unit quarterly
$226.30 per acre for apartment buildings and for commercial properties quarterly

Street Lighting Fee
A fee is charged for each billing period:
$6.00 per residential unit quarterly
$0.02 per linear foot frontage for commercial properties monthly

Recycling fee: A recycling fee of $10.50 per residential unit is charged each billing period on all residential accounts.

Water/Hydrant charge: A 6 percent surcharge on current water charges (Water Service Base Fee and Water Usage Charge) is collected each billing cycle by Saint Paul Regional Water Services on behalf of the City of Falcon Heights.

Sales Tax
A 6.875% state sales tax is applied to non-residential accounts.

Transit Tax
A 0.50% transit tax is applied to non-residential accounts.

Minnesota Safe Drinking Water Act
The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 53 cents per month or $1.59 per quarter for testing public water supplies.

Meter Reading Fee: Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

Bill Problems
If you dispute this bill, please call 651-266-6350. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

Payment Responsibility
Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, the SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of November 15th of each year may be certified to the County Auditor, at SPRWS discretion, to be collected with the real estate taxes for the property.

NOTE: "Due Date" means date to be received by SPRWS. SPRWS is not responsible for late payments caused by a delay in the mail service.

Late Charge
Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

Returned Checks
A $30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

Saint Paul Regional Water Services
SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

WATER SERVICES PHONE NUMBERS
Customer Service 651-266-6350
TDD Hearing Impaired 651-266-6299
Call: 7:30 a.m. - 4:30 p.m. Mon - Fri
EMERGENCY SERVICE 651-266-6868