

**Water Usage**

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem. **Note:** 100 cu. ft. of water equals 1 unit or 748 gallons.

**Billing Periods**

Accounts are billed quarterly for residential and monthly for commercial.

**NOTE: "Due Date" means date to be received by the SPRWS. The SPRWS is not responsible for late payments caused by a delay in the mail service.**

**Water Rate Settings**

Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

**Water Usage Charges**

Winter\* \$2.52 per 100cu.ft.  
Summer\*\* \$2.62 per 100cu.ft.

*For accounts with 1-inch and smaller meters:*

\* Winter rates apply to bills sent during January through May, and December.  
\*\* Summer rates apply to bills sent during June through November.

*For accounts with 1 1/2 -inch and larger meters:*

\* Winter rates apply to bills sent during January through April, November and December.  
\*\* Summer rates apply to bills sent during May through October.

**Water Service Base Fee**

The water service base fee covers such costs as general administration, billing, accounting, customer service, etc.

Meter Size	Service Base Fee	R-O-W Fee	Bill Cycle
< 1"	\$15.00	\$4.50	per quarter
1"	\$37.50	\$11.25	per quarter
1 1/2"	\$75.00	\$22.50	per quarter
1 1/2"	\$25.00	\$7.55	per month
2"	\$40.00	\$12.08	per month
3"	\$80.00	\$24.16	per month
4"	\$125.00	\$37.75	per month
6"	\$250.00	\$75.50	per month
8"	\$400.00	\$120.80	per month
10"	\$575.00	\$173.65	per month
12"	\$1,075.00	\$324.65	per month

**Sewer Rate Settings**

Sanitary sewer service charges are established annually by the Saint Paul City Council. If you have any questions regarding your sanitary sewer charges, please call:

**Saint Paul Public Works  
Sewer Division 651-266-6244**

**Sanitary Sewer Charges** consist of a base charge and a water volume charge.

**Base Charge:** A fixed charge as determined by water meter size is applied during each regular billing cycle. Base charge is shown below.

**Volume Charge:** The volume of used metered water in bill units multiplied by the applicable rate in the table below.

First 100,000 cu. ft. per month	\$3.90 per 100 cu. ft.
Next 400,000 cu. ft. per month	\$3.85 per 100 cu. ft.
Over 500,000 cu. ft. per month	\$3.81 per 100 cu. ft.

For single and two-family homes, the volume charge for the first quarterly billing of the year is based on the measured water consumption prorated to a 91-day standard. Sewer charges for each of the last three quarters are based on the prorated water consumption, except they will not exceed the figure used in the first quarter. For all other properties, the sewer volume charge is based on the actual water consumption for each billing period.

**Minimum Volume Charge:**

For properties with low or no water consumption, minimum volume charges are applied based on the size of the water meter as shown in the table below. The minimum sewer bill is the base charge plus the minimum volume charge.

Meter Size	Min Vol Charge	Base Charge	Bill Cycle
< 1"	\$7.20	\$3.00	per quarter
1"	\$12.60	\$8.31	per quarter
1 1/2"	\$26.40	\$11.73	per quarter
1 1/2"	\$8.80	\$3.91	per month
2"	\$20.00	\$4.95	per month
3"	\$42.00	\$7.00	per month
4"	\$104.00	\$8.75	per month
6"	\$200.00	\$12.37	per month
8"	\$344.00	\$15.65	per month
10"	\$492.00	\$18.77	per month
12"	\$680.00	\$22.48	per month
Over 12"	\$1000.00	\$22.48	per month

**Sales Tax**

A 6.875% state sales tax is applied to non-residential accounts plus a 0.5% local sales tax is applied to non-residential accounts in the City of Saint Paul.

**Transit Tax**

A 0.25% transit tax is applied to non-residential accounts.

**Minnesota Safe Drinking Water Act**

The Minnesota Department of Health via the Federal Safe Drinking Water Act (Statute 144.3831) requires we charge 53 cents per month or \$1.59 per quarter for testing public water supplies.

**R-O-W Recovery Fee**

The Right of Way Recovery Fee is collected to reimburse the city of Saint Paul for costs it incurs due to water utility infrastructure that delivers water to your property. The R-O-W recovery fee is based on your meter size.

**Meter Reading Fee:** Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

**Water Main Replacement Surcharge**

A charge of 20 cents per billing unit is added to pay for the replacement of water main.

**Bill Problems**

If you dispute this bill, please call **651-266-6350**. You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

**Payment Responsibility**

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent to a tenant, the SPRWS will agree to do so; however, all charges for water and sewer services are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of November 15th of each year may be certified to the County Auditor, at the SPRWS' discretion, to be collected with the real estate taxes for the property.

**Late Charge**

Water bills are considered delinquent if not paid within 30 days, at which time a 5% late charge will be added to your bill.

**Returned Checks**

A \$30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

**The Saint Paul Regional Water Services**

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

**WATER SERVICES PHONE NUMBERS**

Customer Service 651-266-6350  
TDD Hearing Impaired 651-266-6299  
Call: 7:30 a.m. - 4:30 p.m. Mon - Fri  
**EMERGENCY SERVICE 651-266-6868**