



## NOTICE OF WATER FACILITIES WORK IN YOUR AREA

**To: CUSTOMER**

**From: Saint Paul Regional Water Services (SPRWS)**

**Date: April 24, 2019**

**RE: Account Number:  
Service Address:**

This letter is to inform you of an upcoming construction project planned to occur along Thompson Ave. between Robert St. and Hwy. 52 this summer. An overview map of the project area is included at the end of this letter.

### **Why is this work being done?**

Saint Paul Regional Water Services takes pride in providing reliable, high-quality water to customers throughout our distribution area. To continue to ensure the reliability of our network, SPRWS regularly replaces aging infrastructure that may be susceptible to breaking with newer, more dependable infrastructure.

Multiple factors are considered when determining which water mains should be replaced, including age, size, material type, location, and break history. Through analysis of these factors, SPRWS has determined that the infrastructure designated for replacement in this project has reached the end of its useful life. Replacing this aging infrastructure will reduce the likelihood of future water main breaks and service disruptions in the area.

### **What will this work entail?**

The water main along the north side of Thompson Ave. will be replaced using a method called pipe bursting. This is a trenchless method of pipe replacement that allows for reduced impacts to the road surface. Upon completion of the water main replacement work, the disturbed portions of the roadway will be repaired.

### **What is the project timeline?**

Work will begin late May or early June of 2019. SPRWS staff will work as efficiently as possible to minimize disruptions to the neighborhood.

### **How will this affect me and/or my business?**

#### Water Service Disruption:

You may experience a temporary disruption to your water service at some point during the project. Disruptions may last up to 8 hours, and you will be notified at least 24 hours in advance of any such disruptions. Upon reinstatement of water service, you may want to briefly turn on a sink or shower at the highest point in your building to purge any air in your plumbing.

Except for the possible interruption described above, customers can expect normal access to tap water. This water will be provided by temporary water mains. SPRWS staff will need to

access some properties to connect and disconnect these temporary water mains. SPRWS staff will also need to access some homes and businesses to shut off the water meter during this project – a safety precaution that prevents any contamination due to construction activities.

Traffic:

During construction, access to homes and businesses will be allowed, but through traffic may be diverted around the area via detours Street parking will be restricted at times in order to allow for efficient traffic flow.

**What is the cost?**

There is no charge to property owners or building tenants for this work.

**Where can I go for more information?**

For more information and updates related to this project please visit our webpage at: [www.stpaul.gov/water](http://www.stpaul.gov/water). (Note: We are currently updating our website, so please check back at a later date if the project webpage is not yet available.)

For questions related to this project feel free to contact me at [tom.jauquet@ci.stpaul.mn.us](mailto:tom.jauquet@ci.stpaul.mn.us) or 651-266-6271. You may also contact our 24/7 dispatch office at 651-266-6874.

SPRWS is proud to provide you with reliable, high-quality water. We recognize that projects of this nature can be inconvenient for customers and we will be working hard throughout the project to minimize disruptions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Jauquet', with a long horizontal flourish extending to the right.

Tom Jauquet  
Project Manager

Cc. Ross Beckwith, City of West St. Paul