

LEAD SERVICE LINE REPLACEMENT PROCESS



What to Expect BEFORE / DURING / AND AFTER Replacement

BEFORE REPLACEMENT

HOMEOWNER TIP: To ensure you don't miss important steps, check off to-do items where you see these spaces.

Submit an Intent Form

If you qualify for a service line replacement this year, follow the steps on our website to submit an intent form:



[stpaul.gov/
ServiceMaterialMap](http://stpaul.gov/ServiceMaterialMap)

Sign Agreement

After submitting the Intent Form, you will receive a Replacement Agreement, which can be sent electronically or by mail.

Complete, sign, and return it to us.

Schedule a Pre-Replacement Inspection at Your Property

Our team will reach out to schedule a short meeting. We will need you to provide us with clear access to the water meter.

DURING REPLACEMENT

WORK STAGES

Digging

To install the pipes, crews will dig 3-4 small areas: one in the basement, one in the street, one in the boulevard, and possibly one in your front yard.*

Replacement

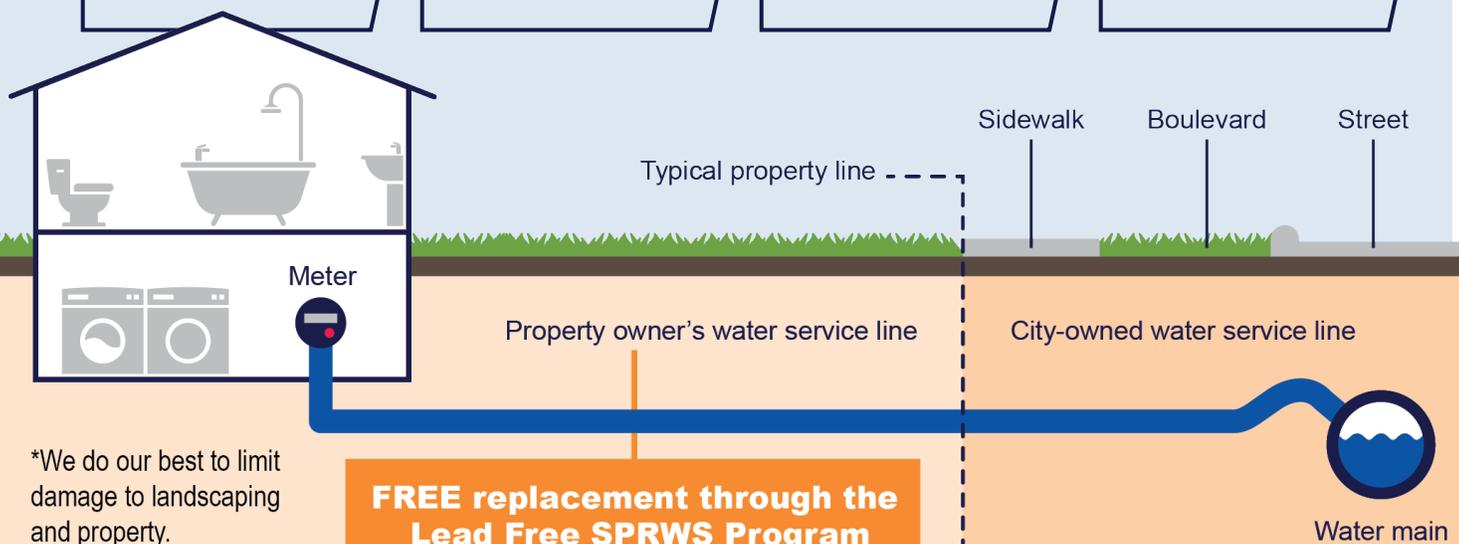
The lead service line will be replaced with a copper line. It connects to the water main in the street and your home's water meter.

New Line Testing

We will test the new line and run water through it to flush out debris and lead particles.

Temporary Restoration

Holes in lawns and street will be temporarily restored for safety so the ground may settle before a final restore.



DURING REPLACEMENT

HOMEOWNER TIP: To ensure you don't miss important steps, check off to-do items where you see these spaces.

○ Remove Faucet Aerators

Once the service line has been replaced and water has been restored to your home, remove all the faucet aerators and shower heads. The aerator is usually at the tip of the faucet and can be screwed off.



○ Whole-House Flush

With all the faucet aerators and shower heads removed, it's time to flush the water lines:

1. Starting with the faucet at the lowest level and working your way up to the highest level, **turn the cold water faucets on** throughout the home (don't forget bathtubs).
2. **Let the water run for 30 minutes.**
3. Then **shut off the faucets** starting at the lowest level and working your way up.



○ Clean Up

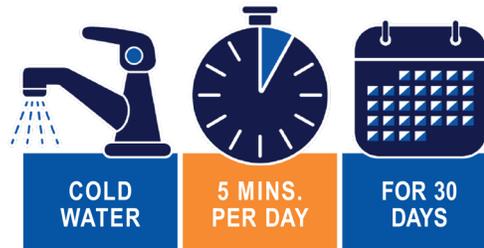
Remove any particles that have built up in the faucet aerators and shower heads. Soak the faucet aerators in vinegar for 5 minutes, then reinstall the aerators and the shower heads.

FOR THE FOLLOWING 30 DAYS

○ Routine Flush

Run the **cold water** through the plumbing in your home for **5 minutes each morning before drinking or cooking**. Also do this after an extended period of no water usage.

Taking a shower or bath will also flush your lines.



Remember:

Always use cold water from the tap for drinking, cooking, and baby formula preparation to minimize the risk of lead particles remaining in the water heater.

OVER THE FOLLOWING 3-6 MONTHS

FINAL STAGES

Permanent Restoration

Crews will return within 4 months to restore holes in your yard, sidewalk, and street to prework conditions.

Lead Test

We will offer a water sample test to check lead levels 3-6 months after water service line replacement.



END

Water Filter

The Environmental Protection Agency recommends using a NSF/ANSI 53 certified pitcher filter for 6 months after replacing a lead service line.



Contact Us

651-266-6820

lead@stpaul.gov

stpaul.gov/lead-free



Para más información, póngase en contacto con el equipo de SPRWS "Libre de plomo" en el 651-266-6820. Se le facilitará un traductor.

Kom paub cov ntaub ntauv ntau ntxiv, tiv tauj Lead Free SPRWS pab pawg ntawm 651-266-6820. Yuav muaj ib tus kws txhais lus rau koj.

Si aad u hesho macluumaad dheeraad, la xiriir Barnaamijka SPRWS ee 651-266-6820. Iyaga ayaa turjubaan la imanaya.