

## REPORT A CRIME



Call **911** when a crime is in progress or you need an immediate officer response.



Call **651-291-1111** to request an SPPD response in a non-emergency situation.



File an **online police report** by scanning the **QR code** or visiting **stpaul.gov/police**.

## WHEN YOU CALL 911

- When you call 911 in Saint Paul, a trained operator at the Ramsey County Emergency Communications Center will answer within seconds. If you text 911, text messages sometimes take longer to answer.
- If you speak a language other than English, say the name of the language you want to speak and the operator will bring an interpreter into the conversation.
- Operators are trained to listen closely to your tone of voice and the words you use to decide on the best kind of help to send. Answer questions as calmly and clearly as you can.
- Make sure to provide a suspect and/or vehicle description.
- Let the operator know if there's an immediate threat of violence or weapons involved.
- If the operator decides you need immediate assistance, they will bring a dispatcher into the conversation to send you the help you need. They may ask you some of the same questions over again, just to make sure they understand your situation. At that point, the dispatcher will send the best possible response – some combination of police officers, firefighters, emergency medics, or trained civilian care providers.
- Stay on scene, if it's safe to do so, until first responders arrive.

## WHEN IN DOUBT, CALL POLICE

You play a crucial role when it comes to keeping our community safe. We rely on your eyes, ears, and instincts to alert us to suspicious activity.

Sometimes, people fail to call because they aren't sure what's considered suspicious. Other times, people assume someone else will call. Or, some people fail to call because they feel it may not be important enough or that they're bothering the police.

- **We encourage you to call us immediately if you feel that something is suspicious. Timely reporting is key.**
- **Do not think you are bothering us. This is why we are here!**
- **Do not be embarrassed if your suspicions prove unfounded. Your neighbors will be thankful that you are watching out for them and their property.**
- **When in doubt – call. It is better to err on the side of safety rather than regret having not called after an incident occurs.**

## EXAMPLE OF INCIDENTS

The following are examples of incidents that should be reported to the police by calling 911:

- Person loitering in your neighborhood that you don't recognize.
- Persons loitering around cars, peering into them, or checking doors.
- Person needing police, fire, or medical assistance.
- Alarms sounding or glass being broken.
- Apparent business transactions being conducted from a vehicle.
- Someone going into a neighbor's yard, looking into windows, checking doors of the house or garage.
- Abandoned vehicle parked in your neighborhood.
- Someone seen with a weapon.